SEVAK LIMITED

WE INNOVATE TO SERVE

(Formerly known as S i2i Ltd)

INFORMATION TO INNOVATION

ANNUAL REPORT 2020

CONTENTS

This annual report has been prepared by the Company and its contents have been reviewed by the Company's sponsor, RHT Capital Pte. Ltd. (the "Sponsor"), for compliance with the relevant rules of the Singapore Exchange Securities Trading Limited ("SGX-ST"). The Sponsor has not independently verified the contents of this annual report.

This annual report has not been examined or approved by the SGX-ST and the SGX-ST assumes no responsibility for the contents of this annual report, including the correctness of any of the statements or opinions made or reports contained in this annual report.

The contact person for the Sponsor is Mr. Shervyn Essex (Registered Professional, RHT Capital Pte. Ltd.), Address: 6 Raffles Quay, #24-02, Singapore 048580, Contact: sponsor@rhtgoc.com.

CORPORATE PROFILE

Sevak Limited (formerly known as S i2i Limited) was incorporated in Singapore on 15 July 1993. The Company moved to the Catalist exchange from the mainboard w.e.f 26 February 2021 and trades under ticker symbol (BAI).

The Company's business operations have been broadly classified into two operating segments as below:

- Telecom (this includes the distribution of telecom operator products in Indonesia)
- Technology (this includes the Information Communications and Technology (ICT) Distribution and managed services business in India and Singapore and the Battery Electric Vehicles in Singapore)

In Indonesia, the Company mainly distributes mobile prepaid cards as authorized distributor of the well-established telecom operators namely PT Telekomunikasi Selular (Telkomsel), PT XL Axiata, PT Indosat and PT Smartfren ("Airtime Business"). The Company has a network of more than 30,000 resellers along with large number of branch offices and sub branch offices across Indonesia. The Group continues to sell multi-brand, MNC mobile devices through its retail shops in Indonesia, as this also aids in business of Distribution of Operator products and services. The Company is digitizing its entire distribution network and transform the company into a digital distribution company, which can provide solution for distribution of multiple products using the distribution channel.

In the technology segment, through partnerships with companies like HP and IBM, the Company provides both hardware infrastructure and business service integration for governments and corporate clients in Singapore and India. The Company offers integrated onestop ICT solutions ranging from consultancy to maintenance and disaster recovery services and also undertakes projects on Networking, Data Hosting, and Managed Service solutions. The Company has enhanced its focus on services driven business and key innovative offerings aligned to IBM and HP strategy to improve margins via futuristic services based Offerings like Cloud, IoT, Server consolidation, Virtualization and other services relevant to a developed economy. As part of its ICT business, the company also has its operations in India.

In pursuit of its aim for "Information to Innovation", the Company is working on new areas of opportunities in Battery Electric Vehicles and Software related pilots in the field of Battery Electric vehicle fleet management.

CHAIRMAN'S MESSAGE

DEAR SHAREHOLDERS,

I as a Chairman of Sevak Limited ("Company" and together with its subsidiaries, the "Group") along with my fellow Board Members hereby present to you the Group's annual report for the financial year ended December 31, 2020 ("FY 2020").

We express our sincere gratitude to all stakeholders for your continuing support for the Company over the years. As we all know the COVID-19 pandemic ("COVID-19") is unlikely to end soon, the society at large and the businesses have to gear up to find innovative ways to live and work through this pandemic in the coming years. Our Company is taking this as an opportunity to show creativity and nimble footedness.

The Group has recorded operating profit/earnings during FY 2020 of S$1.0 million (before foreign exchange gain/loss, interest, depreciation, amortization and taxation) as against operating/profit earnings of S$0.1 million in the previous year.

The Group recorded a turnover of S$264.0 million during FY 2020, a decrease of 9.2% over revenue of corresponding periods in the preceding year ("FY 2019"). Cost rationalization measures undertaken and intense business execution on a day to day basis has been the Group's focus in this pandemic scenario in 2020.

The Group incurred Net Loss before tax of S$2.7 million during FY 2020, against Net Profit before tax of S$1.9 million during FY 2019.

2020 has been an unprecedented year, marked by challenges from the ongoing COVID-19 which disrupted the lives of all globally. COVID-19 has created a very difficult social and business environment and created drastic disruptions in operations throughout the world. It shaped our operations in 2020 and we made quick adaptations as it became apparent that the crisis was not going to disappear quickly. We have been working in compliance and followed all Government guidelines in each country to run and maintain the businesses to the best of our capabilities. I would like to appreciate the efforts put in by all the Singapore government agencies in trying to minimize the impact of the global pandemic especially the Jobs Support Scheme by the Singapore government. This support helped the Company to save jobs and sail through the difficult period although the struggle is far from over.

On 19 February 2021, the shareholders' of the Company approved the transfer from Main Board to the Catalist board although the process started late last year. The step was taken after due deliberations and planning by the Board, management and our professional advisors. The rationale for the movement has been announced by the Company from time to time. The technology, innovation and business opportunities today need fast actions and we needed speed in decision making. Hence, this transfer will assist

the Company with greater speed and flexibility in managing such corporate decisions for acquisitions, divestments and/or mergers and other corporate restructuring actions. It also provides greater flexibility to the Company to motivate the current and future employees by offering share schemes, which will also better align the interests of the employees with shareholders of the Company.

The Company gets strategic advantage of its place of business in Singapore where it is listed and regarded as the financial hub of South East Asia especially for companies operating in Asian countries like India, Indonesia, China, Malaysia etc. The Company is working to align its strategies with the changing times and work towards keeping the businesses which align with the changing technology and innovation needed.

The Company has proposed to change its name from "SEVAK Limited" to "Digilife Technologies Limited". The Company has always strived for its vision of moving from information to innovation and 2020 has taught us the importance of digitization and technology in every facet of life. The new name denotes the Company's digital and technology push for the businesses it is into.

The Company will continue to strive for value creation for shareholders and continue to adopt both organic and inorganic steps to create value. Lower valuations of a company present opportunities to grow the valuations at a rapid pace, however, they need focused approach and robust business fundamentals to back the valuations.

The Company will continue to take steps to make the fundamentals of the business strong at the same time do business which are futuristic and present better opportunity for growth and attract investors.

In the end, I, on behalf of the Board, would like to thank all our employees who have stood strong and showed immense commitment and took the Company through to this challenging year.

Thank you!

Dr. Bhupendra Kumar Modi
Chairman
Sevak Limited

OPERATIONAL REVIEW

OPERATIONAL REVIEW

Sevak Limited ("Sevak", and together with its subsidiaries, collectively, the "Group" or "Company"), primarily operates into the Telecom and Technology segments.

1. Telecom – Distribution of Operator products and services

The Company operates in the Telecom segment in Indonesia and primarily distributes mobile prepaid cards as authorized distributor of the well-established telecom operators namely PT Telekomunikasi Selular (Telkomsel), PT XL Axiata, PT Indosat and PT Smartfren ("Airtime Business"). The Company operates with a large network of branches and sub branch offices covering a network of approximately 30,000 resellers. The Company has commenced a digitization pilot for its distribution network to transform itself into a digital distribution company, which can provide solution for distribution of multiple products using the distribution channel.

The Company also sells multi-brand, MNC mobile devices through its retail shops in Indonesia, as this also aids in its Airtime Business.

The Airtime Business continues to face challenges in the areas where tourism and business travel is badly hit, as the tourism industry fell by nearly 90% during lockdown. The increase in the demand in the data services business balances out to some extent the revenues that was eroded due to voice business drop, but overall margins are still under pressure.

As most operators are moving towards the fintech platforms or with alliances to improve their margins, the Company is also pushing on with its pilots in various clusters to do their own pilot projects. The traditional distributorship cluster business may be affected by the new wave of fintech technologies and the Company is working to gear up for this technology inflex point and change.

The Company continues to focus on performance and results in Indonesia in its Telco and operator products business. This has resulted in steady profitability despite challenges presented by the pandemic and cut throat competition putting pressure on margins in this business.

2. Technology

(A) ICT distribution and managed services

The Company offers integrated one-stop ICT solutions ranging from consultancy to maintenance and disaster recovery services and also undertakes projects on Networking, Data Hosting, and Managed Service solutions. The Company has enhanced its focus on services driven business and key innovative offerings aligned to IBM and HP strategy to improve margins via futuristic services based offerings like Cloud, Internet of Things ("IoT"), Server consolidation, Virtualization and other services relevant to a developed economy. As part of its ICT business, the Company also has its operations in India.

The ICT distribution & managed services business remains largely the same at Singapore and India. The Company is keeping a focus on exploring new solutions, pursue large service deals and tie ups with new partners who seek to enter these markets. Re skilling of technical and sales staff remains a focus going forward for the Company as new services based offerings like Cloud, IoT, Big Data, Server consolidation, Virtualization and other services are pursued. The Company keeps its focus on servicing, growing and retaining its existing client base.

The ICT business had certain ongoing projects which created momentum for the Company and also services and maintenance revenue in 2H 2020. The ICT business had challenges but sustained itself in 2H 2020 due to certain new projects closing from the back log of pipeline. The Company will continue monitoring how the demand pans out on customer/project buying and how long the pandemic stretches out in 2021. In the meantime the Company will continue to consolidate its partnerships and client base to ride this pandemic wave and avoid the cliff effect once the subsidies are withdrawn in Q1 2021.

(B) Battery Electric Vehicles

The Company continues to operate its Battery Electric Vehicle ("BEV") and software related pilot in the field of BEV fleet management. This is in line with its aim for "Information to Innovation".

These industry verticals continue to have pockets of innovations and some persistent challenges as well. There are new developments which have been reported in these sectors which continue to take shape. Telecom sector is looking forward to the advent of 5G technology and its related innovations in IoT, AI and industry specific business applications which will also come in.

The BEV business was affected the most during the lockdown as there was no ridership or business for the EVs which are deployed via a B2B/rental model through a ride hailing app company. The Ride hailing private taxi hire business was nearly closed down for about 60 days during lockdown, and it impacted the rental revenue of the business. The BEV business gradually improved to 60-70% efficiency (approx.) in 2H 2020. The Company is keeping a close watch on the trend. The BEV business is expected to continue facing challenges as long as the impact of COVID-19 is still felt within the tourism, hospitality, and F&B sectors. The long-term planning of ride hailing companies and fleet companies will also be under scrutiny by the industry if COVID-19 continues for more than a year and the leisure and business travel does not open up.

The Company continues to work its way through an extended pandemic scenario as per various notifications, advisories and notices/articles in press and policy statements by various Governments and its agencies. Even though the vaccination drive is on in all countries the Company operates in but the success of such drives has yet to be determined.

Borders remain partially closed and business and leisure travel are still tightly controlled. The effects of pandemic were expected to wane by Q1 2021 is now expected to be prolonged. The Company is constantly monitoring all the Government advisories and notifications in relevant countries. Countries like Singapore, India, Indonesia and China are still severely impacted by the elongated pandemic effect and business remains impacted for now as well.

We observed a fall in Revenue in Indonesia, India and Singapore and expects to continue seeing some challenges in 1H 2021. Business Units namely – Distribution of Operator

Products and Services, ICT distribution & managed services and BEV business are largely B2B and B2C businesses and remain adversely impacted. The ICT business in Singapore and India observed a major down trend in medium to large projects and many projects were shelved or closure decisions were postponed in the Public and/or Private sector. The Company hopes the pent up demand may open up more projects in 2H 2021 and execution expected to be in Q4 2021.

To manage the Revenue and hence Gross margin decline the Company underwent cost cutting measures in 2020, on account of salary restructuring and cutting/managing other costs and reduce the Opex YoY by S$2.8 million.

The Company did not rely on retrenching or removing any staff during the pandemic in 2020 but did salary reductions at top/mid management level in all countries through restructuring of salary to VP to save jobs. The Singapore Job Support Scheme was very helpful in this too.

The Company is closely monitoring the changes in the market conditions due to the extended COVID-19 scenario and will follow all Government guidelines in each country to run and maintain the business to the best of its capabilities. The vaccination drive is on and the Company is waiting for Government guidelines on when the borders will open and business will resume to normal in the regions the Company operates in. If needed, the Company may have to take pre-emptive resource action at all levels to manage costs and keep the Company running and sustain its cash during this challenging period of this extended pandemic as it may last for a long period based on certain media reports. This may include roles restructuring, roles shifting to low cost countries, salary restructuring and also corporate actions which may become imminent as we move.

The Company conducted an EGM on 19 Feb 2021 and amongst others, the resolution for the Company's transfer from SGX Mainboard to Catalist Board was approved by the shareholders as announced on 19 Feb 2021. The Company has also announced the effective date of 26 Feb 2021 for the transfer from mainboard to Catalist Board. RHT Capital Pte. Ltd. was appointed as the Company's continuing Sponsor for the Catalist Board as announced on 24 February 2021.

FINANCIAL REVIEW

The Group recorded a turnover of S$264.0 million during FY 2020, a decrease of 9.2% over revenue of corresponding periods in FY 2019. The World Health Organisation (WHO) declared the COVID -19 outbreak as pandemic on 11th March 2020 leading to a series of measures by countries across the world to contain the spread of the virus. COVID-19 outbreak and subsequent lockdown across countries had an impact on the respective business of the Group.

Consequently, individual business segments decline in revenue during the FY 2020 against the corresponding periods of the previous year are as follows:

- 8.5% in Distribution of operator products and services,
- 12.2% in ICT distribution and managed services, and
- 36% in Battery Electric Vehicles

Group's Indonesia operations continue to sell multi-brand, MNC mobile devices through its retail shops in Indonesia, as this aids in business of Distribution of Operator products and services. To retain and grow margins, the subsidiaries engaged in the business of ICT distribution & managed services continue to be focusing more on services led business. While COVID-19 had its toll on all businesses of the Group, however, BEV business engaged in passenger land transport business in Singapore was worst hit due the lockdown and travel restrictions. Correspondingly, there has been change in "Purchases and changes in inventories and direct services fee incurred" in respect of businesses referred to above. Margins in the case of Distribution of Operator products and services in Modi Indonesia 2020 (formerly known as Affinity Group) in Indonesia, ICT distribution & managed services and BEV's were under pressure during the year.

The Group's operating earnings (before foreign exchange gain/loss, interest, depreciation, amortisation and taxation) during FY 2020 was S$1.0 million against earnings of S$0.1 million during the corresponding period of the previous year.

The Group incurred Net Loss before tax of S$2.7 million during FY 2020, against Net Profit before tax of S$1.9 million during corresponding periods of the preceding year.

The Group has continued its focus on operating efficiencies and management of working capital in terms of inventories, trade debtors, trade creditors and loans and borrowings in accordance with its business requirements. Cash in hand (net of borrowings) as at 31 December 2020 was S$10.3 million against S$13.7 million as at 31 December 2019, primarily on account of increase in prepayments, decrease in trade creditors, scheduled repayment of loan/s, partially offset by decrease in inventory and trade receivables.

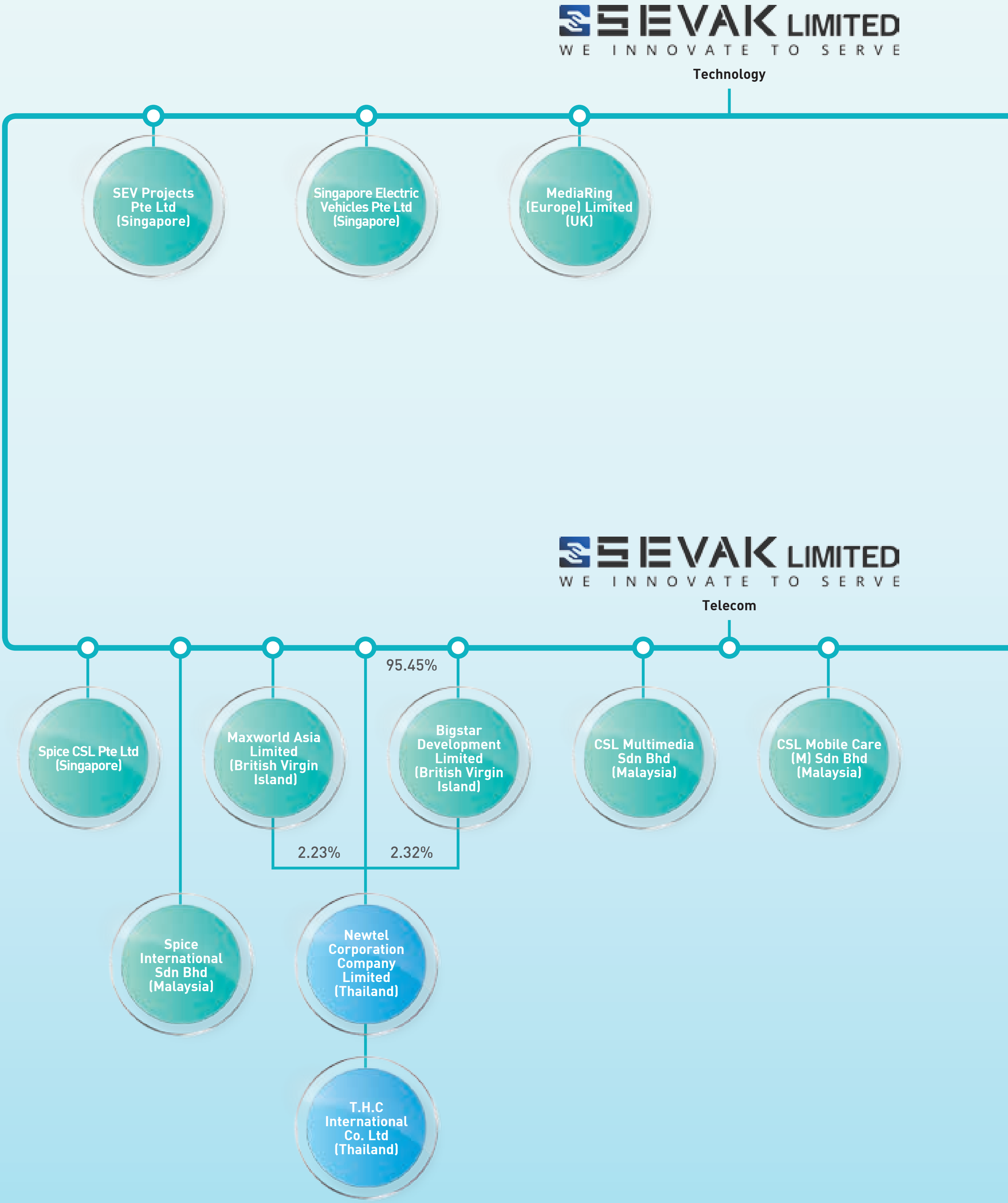
OUTLOOK

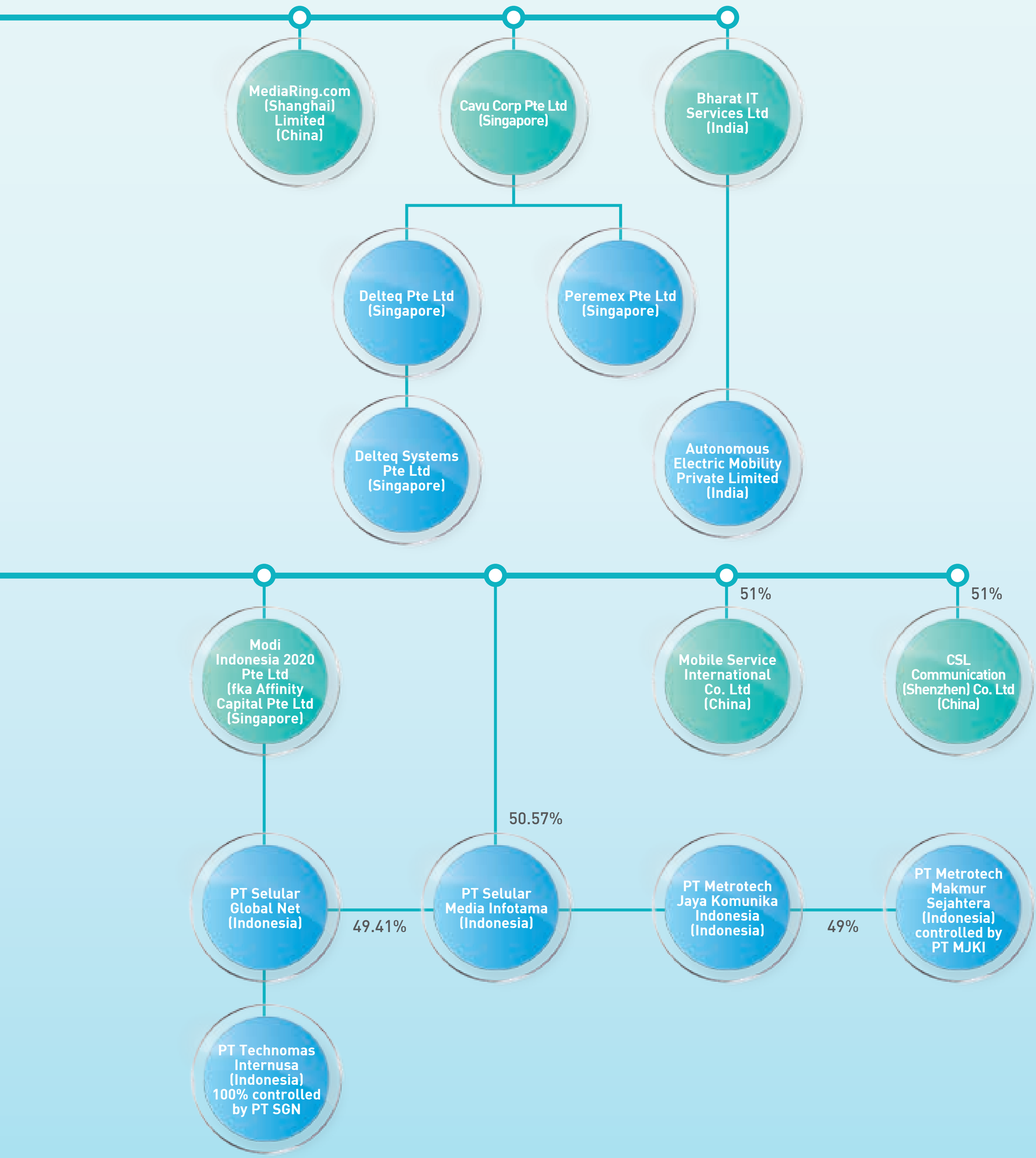
Now that the Company has transferred to the Catalist board, the Company's plan going forward is to focus on exiting the sunset/non-strategic businesses and monetize assets and create plans to move into new innovation oriented businesses and find strategic partners. The Company is carrying out pilot projects in the space of Fintech, IoT, Big data and software solutions. These efforts will continue to increase the services led component of the business, but will take time to show results as this is an emerging technology.

The company also continues to work to improve its Electric Mobility/Smart mobility, business models and continues plying a fleet of Battery Electric Vehicles in Singapore for passenger land transport. COVID-19 pandemic continues to be an elongated challenge and the company is acting to its best abilities to handle these challenges.

Backed by a strong management team and a committed Board of Directors, the Company believes that in the long term, its strategy and direction of focusing on cost, profitable revenue, and plan for new areas of growth will yield greater value for its stakeholders.

CORPORATE STRUCTURE




MediaRing.com (Shanghai) Limited (China)
Cavu Corp Pte Ltd (Singapore)
Bharat IT Services Ltd (India)
Delteq Pte Ltd (Singapore)
Peremex Pte Ltd (Singapore)
Delteq Systems Pte Ltd (Singapore)
Autonomous Electric Mobility Private Limited (India)
51%
51%
Modi Indonesia 2020 Pte Ltd (fka Affinity Capital Pte Ltd (Singapore)
Mobile Service International Co. Ltd (China)
CSL Communication (Shenzhen) Co. Ltd (China)
50.57%
PT Selular Global Net (Indonesia)
49.41%
PT Selular Media Infotama (Indonesia)
PT Metrotech Jaya Komunika Indonesia (Indonesia)
49%
PT Metrotech Makmur Sejahtera (Indonesia) controlled by PT MJKI
PT Technomas Internusa (Indonesia) 100% controlled by PT SGN

OUR DISTRIBUTION STRENGTH IN MAJOR OPERATIONS

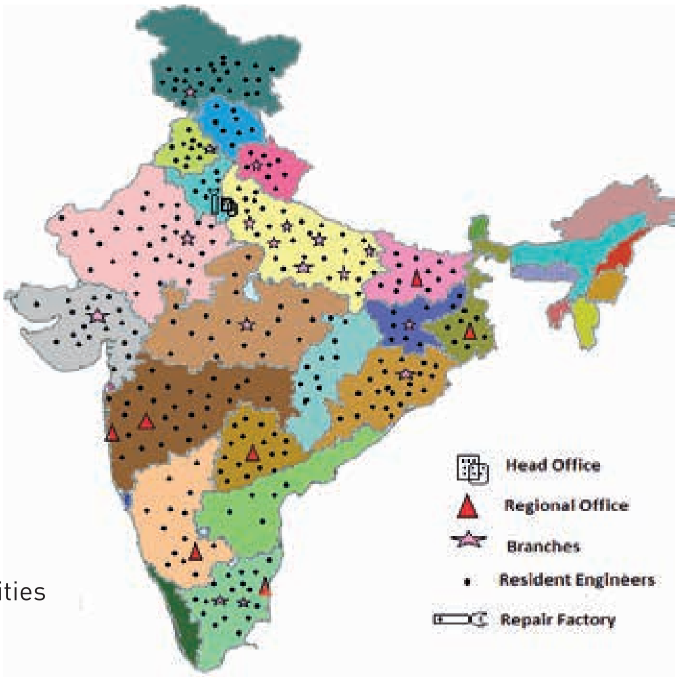
AIRTIME & RETAIL BUSINESS

INDONESIA

1. Head office in Jakarta
2. 48 Branch offices
3. 15 retail outlets, 18 Selular Shop synergy with OPPO and VIVO at Grapari Telkomsel
4. Over 30,000 reseller points

ICT BUSINESS

INDIA



- Head Office at Noida
- 6 Regional Offices
- 13 Branch offices
- Presence in more than 150 cities

SINGAPORE

1. Head office in UBI Avenue 4, Singapore
2. 50 customer points across Singapore

BOARD OF DIRECTORS

DR. BHUPENDRA KUMAR MODI
Chairman, Sevak Limited
Founder Chairman, Smart Group

Dr. Bhupendra Kumar Modi ("Dr. Modi") has been appointed as the Chairman and Non-Executive Director of the Company with effect from 6 March 2020. He has served as Chairman of the Company in the past from 31 August 2009 to 14 November 2013 and from 1 September 2015 to 6 April 2018.

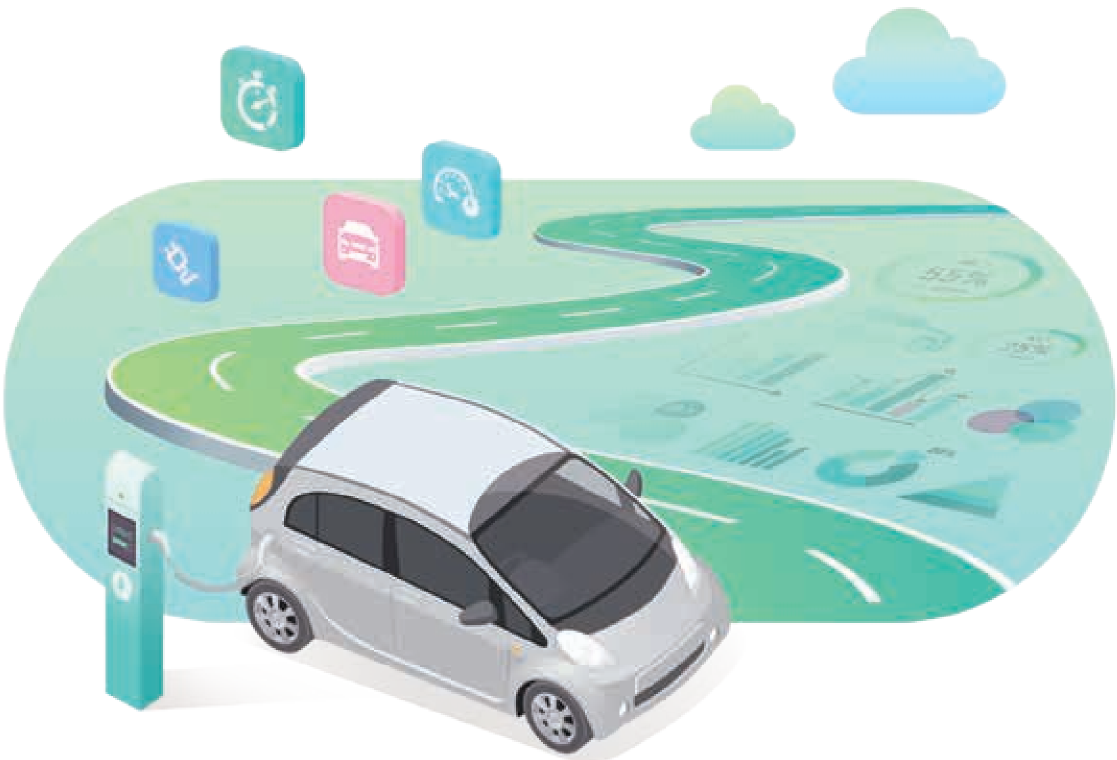
A Thought Leader, Technopreneur and Wellness Leader, Dr. Modi is the Founder-Chairman of the Smart Group – a diversified business conglomerate with business interests in the mobility, finance, healthcare, education, entertainment, clean energy and life sciences. Headquartered in Singapore, the group has a global footprint.

With nearly four decades of business experience, Dr. Modi is known for bringing the latest technologies into India in partnerships with industry leaders like Xerox, Alcatel, Telstra, Olivetti, Axiata, and Singapore Technologies Telemedia amongst others. He is credited with revolutionising the face of office automation in India and laying the foundation of a digital India, creating immense value for all stakeholders in the process.

In the new phase of his business career, his philosophy of living 'Beyond 100' has become the cornerstone of his endeavours as he attempts to create an ecosystem that enables people to live Happy and Healthy beyond 100. His efforts in the healthcare industry have earned him the epithet of 'Global Leader in Wellness', bestowed by the American Academy of Anti-Aging Medicine. He is also currently engaged in the development & planning of multiple preventive healthcare projects and wellness communities.

As Founder Chairman of the Global Citizen Forum (GCF) and the Hon. President, World Federation of United Nations Associations (WFUNA), he has led discussions with leaders from across the globe and has sought to unite all 'global citizens' in pursuit of a world without borders. In 2019, he founded and is the Chairman of the Foreign Investors India Forum – a platform for promoting business investment into the world's emerging markets and promote ease of living & doing business for foreign Investors.

Dr. Modi is a chemical engineer and holds a Master's Degree in Business Administration from the University of Southern California. He has also been conferred PhD in financial management and a DLitt in industrial management.



MR. DORARAJ S
Lead Independent Director

Mr. Doraraj S ("Mr. Doraraj") is a Singaporean. He is a practicing Lawyer who was called as an Advocate and Solicitor of the Supreme Court of Singapore in 2001. He holds a MBA in Entrepreneurship from Giberran University, Australian Institute of Education.

Mr. Doraraj has worked as Director of Sales/Marketing in a company co-founded by his present partners and himself from 1982 till 2012. He retired in 2012 to pursue his other passion in the legal sector. During his 30 years he held various roles like, International Business Franchising, Developing and Marketing of products of Major overseas Manufacturers,including Startup of New Businesses in Malaysia, Corporate Administration and Human Resource Development. He was responsible for introducing and implementing the ISO 2000 Quality control system in Yen Lee Fireweld Pte Ltd, which is still running successfully.

Besides running his business, he has always been active in community and social work. Since 1967 he has always been involved in organizing sports, religious activities, and educational seminars at National levels through the various Non-Government organizations. These activities are normally targeted at the Middle and Lower income people with the aim of elevating their quality of life.

Currently Mr. Doraraj is a non-executive director of the following companies which he co-founded with his current partners:

1. Yen Lee Fireweld Pte Ltd
2. Yen Lee Investment Pte Ltd
3. Nirul Sdn Bhd
4. Raj Govin Law Practice (Sole Proprietor)

MS. CHADA ANITHA REDDY
Non-Executive Non-Independent Director

Ms. Chada Anitha Reddy ("Ms. Reddy") is appointed as Non Independent & Non-Executive Director with effect from 7 April 2018. Prior to this, she had been leading the Sevak Human Resources Department. She has over 23 years of managerial experience.

Ms. Reddy has held various senior management positions where she held leadership roles in Corporate Administration, Corporate Image & International Business Relationships, Events Management, Personnel/ Human Resource Development, Communication, Public Relations. She was also actively involved in providing matrix leadership for teams in Finance, Human Resources, Policy development and Administration and led various teams during group initial acquisitions, restructuring operations and new spinoffs in Singapore, Thailand, Malaysia and Indonesia.

Ms. Reddy also takes keen interest and is actively involved in community development and service, coordinating and conducting charity and community events. She held various positions in the community centres of Singapore and cultural associations and was awarded long service award by the community centres of Singapore in appreciation of her dedicated voluntary service.

Ms. Reddy holds a Master of Business Administration degree.

BOARD OF DIRECTORS

MR. TUSHAR S/O PRITAMLAL DOSHI
Independent Director

Mr. Tushar S/O Pritamlal Doshi ("Mr. Doshi") was born in Singapore, and completed his PSLE and GCE O Levels in Singapore and did his GCE A Levels in London. Thereafter, he returned to Singapore to do his National Service before going to the USA for his Bachelors of Arts in Economics and his post graduate studies in International Business.

Mr. Doshi's formal work experience began about 27 years ago in 1994 working with various organisations as a Consultant, Advisor, Investor and various senior management roles. In 1996 he embarked on his entrepreneurial venture under the name of Tushiv International Pte Ltd. Under this company he began his trading business in agricultural commodities and computer peripherals and chemicals, and introduced a new concept in advertising called virtual advertising. In 2003, Mr. Doshi focused on developing a very unique and patented art formed called 3 Dimensional Holographic Sculptures which was handmade in Bali, Indonesia. He created a global market from these products with a distribution network spanning from New Zealand to the USA and across Europe and the Middle East and Africa as well as India and Asia.

Mr. Doshi was also a founding Shareholder and Director of SearchWorks Pte Ltd in Singapore and Mumbai. After a year, he sold his shares to his partner and exited the company. He was also an Advisor to an India based furniture manufacturer. He was involved in Crude Oil and various downstream products business from Russia and various other oil producing country.

In 2016, Mr. Doshi sold this part of the business to his local Indonesian director and closed the art gallery in Singapore. Since middle of 2017, he has become a Global Independent Distributor for an American manufacturer in Stem Cell Lift technology and DNA Reparation and Anti Aging and Longevity space of the Health and Wellness industry. He is an Advisor to a India based travel tech start up and is also an investor and Board Director of a Singapore based tech start up that has developed a Artificial Intelligence and Machine Learning based Virtual Scrum Master

Mr. Doshi is very active with various nonprofit and social organisations and served in the following positions:

1995 to Present – Singapore Gujarati Society – served in various capacities in the Management Committee and is currently serving as the Immediate Past President.

2007 to Present – Jain International Trade Organization – Lifetime Patron.

2012 to 2014 2020 to Present – Singapore Indian Chamber of Commerce and Industry – Member of The Board of Directors.

2014 to Present – Inter Racial and Religious Confidence Circle with the Mountbatten Community Center – Committee Member.

2014 to Present – GOPIO Singapore (Global Organization of People of Indian Origin Singapore) – served in various capacities in the Management Committee and is currently serving as 2nd Vice President.

2015 to Present – Singapore Cricket Club – served in various Rules and Membership Sub Committee, Marketing & Communications, Member's Engagement, Billiards & Snooker and Wine Circle – Committee Member.

2018 to Present – SME Center@ Singapore Indian Chamber of Commerce and Industry – Honorary Member of The Board of Directors.

SENIOR MANAGEMENT

MR. MAYANK VISHNOI
Chief Executive Officer, Sevak Limited

Mr. Mayank Vishnoi ("Mr. Vishnoi") has been appointed as the Chief Executive Officer ("CEO") of the Company with effect from 1st April 2021. Mr. Vishnoi was working as the Chief Strategic Officer of the Company since 6th July 2020.

Mr. Vishnoi brings with him total experience of 16+ years in Strategic finance, Structured Investments and Overall Capital markets in Asia.

Before joining the Group in year 2020, Mr. Vishnoi has worked in various leadership roles in Singapore and India. Few of the past organizations were: Knight Frank (Capital Markets Group), Reliance Capital, SREI Infrastructure Finance, Darashaw & Co., Thomson Reuters and HDFC Bank. Mr. Vishnoi has successfully completed different financing transactions worth USD650 Million+ in the last few years, and is very well entrenched with all Institutional Investors in the region.

Mr. Vishnoi had graduated in Economics (Honors) from University of Delhi, and pursued Post Graduate Studies in Capital Markets from NiSM (SEBI's Institute), Mumbai. Later, Mr. Vishnoi accomplished CAIA Charter (CAIA Association, USA) and CFA level 1 (CFA Institute, USA). Mr. Vishnoi also achieved an Advanced Diploma in "Sustainability" from Swedish Institute, Stockholm (Sweden). Mr. Vishnoi earned his MBA from prestigious "The University of Chicago Booth School of Business" (USA). Mr. Vishnoi is also an associate member of Singapore Institute of Directors (SID), Singapore.

Mr. Vishnoi has been a guest speaker at various reputed forums and Business Schools, and delivered knowledge sessions on different topics. Mr. Vishnoi fluently speaks Hindi and English.

MR. ABHRAJIT SHAW
Chief Financial Officer, Sevak Limited

Mr. Abhrajit Shaw ("Mr. Shaw") has an overall experience of more than 9 years with 6 Years in Listed Company, handling the maintenance of Books of accounts, MIS reporting to Senior Management, Banking & Treasury Functions, Consolidation of Books of Accounts, Formulation of Budget, ERP Integration and Liquidity Management of the entity.

Mr. Shaw is also involved in demerger of companies for value unlock in widely held listed company (De merger of business units), Assessments for Direct & Indirect Taxation, Announcement of Financial Results and other Special projects.

Mr. Shaw is a fellow member of The Institute of Chartered Accountants of India, Qualified CFA (USA) apart from being a commerce graduate.

SENIOR MANAGEMENT

MR. ARUN SETH
CEO, Bharat IT Services Ltd

As the CEO of Bharat IT Services Ltd, Mr. Arun Seth brings with him a rich experience spanning 35+ years in the Electronics and Information Technology Industry in India, having held senior and responsible positions throughout his career.

Mr. Arun Seth commenced his career with the IT industry and served DCM Data Products and Spice Limited in various senior capacities.

He joined Modi Olivetti Ltd in 1990 as General Manager. During the initial years of his tenure with the Company, Mr. Arun Seth proved to be a consistent performer and his geographic domain remained the highest revenue generating region in the country for many years.

In 1996, Mr. Arun Seth was given the complete responsibility of the organization and was capped as Chief Executive Officer of Modi Olivetti. Mr. Arun Seth remained in vanguard and transformed the organization with a select team to support him.

Even though Olivetti exited the PC business worldwide, Mr. Arun Seth was able to build a substantial business under the Spice Banner in the IT Systems, Services and Peripherals area.

Establishing strong bonds with Technology Owners, within India or outside, has been Mr. Arun Seth's key to success. When Olivetti sold out it's Banking & Postal Business to China based Olicom, Mr. Arun Seth was successful in ensuring continuity in operations and a smooth transition, thus protecting the commercial interests of Bharat IT in India operations.

Bharat IT's foray in the Cheque Truncation area by associating with ARCA Technologies S.R.L of Italy as their Indian Distributor, has gone a long way in making us a prominent player in this category in India.

This business has been instrumental in shoring up our bottom line over the past few years. Under his stewardship, the company successfully created a vertical niche for itself in the self-service segment in the BFSI sector and has been generating decent revenues from supply of suitable product for self service kiosks in the Banking Industry.

India is the hub of IT Services and with the explosion in usage of IT Hardware in the country, there was a dire need to provide basic IT services to various user segments.

Our service business in the IT sector was developed to cater to the service support needs of the domestic BFSI segment. However this business has shown regular and encouraging growth over the years and today our IT Services Business caters to all User segments across the vast geography of our country.

Today we have a 1200+ strong team of skilled service professionals operating out of 20 offices and catering to 200 locations across the country. A long and prestigious list of customers are availing our services to keep their IT Infrastructure up and running.

Mr. Seth is adept at scouting around for and spotting suitable opportunities for business enhancement and growth.

That is how Bharat IT quickly established a foothold in the IT System Integration space in India when some leading and prominent players were moving out of this domain.

Building and managing teams of successful professionals is Mr. Arun Seth's forte.

Creating and nurturing customers with long term relationships is a key strength.

MR. RUSLI SUFIANTO
Chief Operating Officer, Selular Group

Mr. Rusli Sufianto is the Chief Operating Officer of the Selular Group in Indonesia. He has been instrumental and has proven track record in developing business strategies, Sales Plans and Performance Targets of the Airtime business unit.Currently, he is also responsible for the Retail business of the Selular Group.

He has over 10 years of professional experience in the field of telecommunications. Prior to joining Selular Group in 2011 as General Manager of Sumatera and Kalimantan Area, he had outstanding record in working with some reputed and established companies in Indonesia like PT. Grant Surya Multi Sarana and PT. Landseair Transport.

He has good understanding of Indonesia's Telco industry. He maintains good relationships with Telco operators, dealers and partners. He also has strong business leadership skills and people management skills which make him an asset to the organization.

Mr. Sufianto is a literary language graduate from University Methodist-Indonesia.

MS. KELLY LIM
Deputy General Manager,
Delteq Pte Ltd

Ms. Kelly Lim has more than 20 years of experience in System Integration industry, dealing with public, finance, manufacturing, pharmaceutical sector etc.

Her network with industry leaders such as Hewlett Packard Enterprise, HP Inc, Veritas, ArcServe and so on, has been an asset to the company in driving more opportunity in collaboration. She has an outstanding track record in her performance as the senior sales manager in her previous role, being the top sales person in Delteq.

Under her leadership, Delteq started its transformation towards solution and services based businesses. Driven by profitability, Delteq has increased both its revenue and profitability year on year.

Ms. Lim graduated from National University of Singapore and has a degree in Information Systems and Computer Science.

CORPORATE INFORMATION

BOARD OF DIRECTORS

Dr. Bhupendra Kumar Modi, Chairman
Mr. Doraraj S, Lead Independent Director
Mr. Tushar s/o Pritamlal Doshi, Independent Director
Ms. Chada Anitha Reddy, Non-Independent Non-Executive Director

COMPANY SECRETARY

Ms. Kim Yi Hwa

AUDIT COMMITTEE

Mr. Doraraj S – Chairman
Mr. Tushar s/o Pritamlal Doshi
Ms. Chada Anitha Reddy

NOMINATING COMMITTEE

Mr. Tushar s/o Pritamlal Doshi – Chairman
Mr. Doraraj S
Ms. Chada Anitha Reddy

REMUNERATION COMMITTEE

Mr. Tushar s/o Pritamlal Doshi – Chairman
Mr. Doraraj S
Ms. Chada Anitha Reddy

REGISTERED OFFICE

152 Ubi Avenue 4
Smart Innovation Centre
Singapore 408826
Tel: (65) 6514 9458
Fax: (65) 6441 3013
http://www.sevaklimited.com/

SHARE REGISTRAR

Boardroom Corporate & Advisory Services Pte. Ltd.
50 Raffles Place
#32-01 Singapore Land Tower
Singapore 048623

AUDITORS

Moore Stephens LLP
10 Anson Road
#29-15 International Plaza
Singapore 079903
Date of appointment of Auditors: 25 August 2014
Partner-in-charge: Ms. Lao Mei Leng
Date of appointment of Partner-in-charge: 24 April 2019

CATALIST SPONSOR

RHT Capital Pte. Ltd.
6 Raffles Quay, #24-02,
Singapore 048580

CORPORATE GOVERNANCE

Sevak Limited (formerly known as "S i2i Limited") and its subsidiaries (collectively called "the Group") are committed to achieving and maintaining high standards of corporate governance. While there will always be business risks, we believe that good corporate governance is the cornerstone to building a sound corporation in the best interests of the shareholders. We believe that given the Group's size and stage of development, the overall corporate governance we have in place is appropriate. This corporate governance report ("Report") describes the Company's corporate governance framework with specific reference to the principles set out in the 2018 Code of Corporate Governance ("2018 Code"). Reasons for deviations on any guidelines of the 2018 Code are explained within this report. The Company has complied with the spirit and requirements of the Listing Manual Section B: Rules of Catalist (Catalist Rules) of the Singapore Exchange Securities Trading Limited ("SGX-ST"). On 7th December 2020, Company announced its intention to transfer its listing from the Main Board to Catalist Board of the SGX-ST (the "Proposed Transfer") and on 18th January 2021, Company had obtained the approval in-principle (the "AIP") from the SGX-ST for the proposed transfer. On 19th February 2021, shareholders of the Company at its extraordinary general meeting ("EGM") held by the Company had approved the Proposed Transfer and Board further announced the effective date of Transfer as 26th February 2021.

(A) BOARD MATTERS

Principle 1: The Board's Conduct of its Affairs

The principal role of the Board of Directors (the "Board") is to decide on matters in respect of strategic direction, performance, resources, standard of conduct, corporate planning, major investments and divestments. The Board oversees and reviews key operational activities, sets Company values with a code of conduct and ethics in place and business strategies (including taking into account of sustainability issues), annual budget, management performance, adequacy of internal controls and risk management and stakeholder engagement as stakeholder perception affects the Company's reputation. The Board also approves financial results for release to the SGX-ST, major funding and borrowings, investment proposals, and ensures effective human resources and management leadership of high quality and integrity are in place. Each Director exercises objective judgement in the best interest of the Company and the shareholders. The Directors recuse themselves from any discussions and decisions concerning a matter in which they may be in a conflict of interest situation.

To assist the Board in its discharge of oversight function, the Board has delegated specific responsibilities to various board committees, namely the Audit Committee (AC), the Nominating Committee (NC) and the Remuneration Committee (RC) and these committees have their respective clear written terms of reference setting out their composition, authorities and duties, including reporting back to the Board.

The details of the AC, NC and RC can be found on pages 22 to 30 of this report.

During the financial year from 1 January 2020 to 31 December 2020 ("FY2020"), a total of six Board meetings were held. The Company's Constitution allows for participation in a meeting of the Board by means of conference telephone or similar communications equipment. The number of meetings of the Board of Directors, general meetings, AC, RC and NC held in FY2020, as well as the attendance of each Board member at these meetings are set out in the table below.

CORPORATE GOVERNANCE

Name of Director	Board		Board (Ad-hoc)		Audit Committee		Remuneration Committee		Nominating Committee		Annual General Meeting
	Held	Attended	Held	Attended	Held	Attended	Held	Attended	Held	Attended	
Dr. Bhupendra Kumar Modi*	5	5	–	–	–	–	–	–	–	–	✓
Mr. Doraraj S	6	6	–	–	2	2	3	3	4	4	✓
Mr. Tushar s/o Pritamlal Doshi	6	6	–	–	2	2	3	3	4	4	✓
Mr. Maneesh Tripathi**	1	1	–	–	–	–	–	–	–	–	✓
Ms. Chada Anitha Reddy	6	6	–	–	2	2	3	3	4	4	✓

* Appointed as Chairman on 6 March 2020

** Resigned as Director on 6 March 2020

A Director with multiple directorships is expected to ensure that sufficient time and attention are given to the affairs of the Company.

Prior to each Board or board committee meeting and as warranted by circumstances, Management provides the Board and the relevant board committees with complete, adequate and timely information, relating to matters to be brought before them for them to make informed decisions and to discharge their duties and responsibilities. Periodical reports providing updates on key performance indicators and financial analysis on the performance of the Group, and regular analysts' reports on the Company are also circulated to the Board for their information. This enables the Board and the board committees to make informed, sound and appropriate decisions and keep abreast of key challenges and opportunities as well as developments for the Group.

The Board has independent and direct access to Senior Management at all times. Frequent dialogue and interaction take place between Senior Management and the Board members. The Board also has separate and independent access to the Company Secretary who attends all Board meetings. The Company Secretary is responsible for advising the Board through the Chairman to ensure that the Board procedures are followed and that the applicable requirements of the Act and the SGX-ST Catalist Rules are complied with. The appointment and removal of the Company Secretary is a matter for the Board as a whole.

The Board members may take independent external advice, at the Company's expense, as and when necessary, to enable them to discharge their responsibilities effectively.

The Board oversees and communicates to the management of the Group on matters that require board approval. The Board has adopted a set of internal guidelines setting out management authority limits (including Board's approval) for capital and operating expenditure, investments and divestments, bank facilities and cheque signatories.

The Company issues letters to new Directors upon their appointment, setting out various information including their duties, obligations and responsibilities as Directors and an induction would be provided to newly appointed Directors which includes management presentations on the Group's businesses and strategic plans and objectives. The Directors are provided with regular updates on regulatory changes and any new applicable laws and are also encouraged to attend training programs, seminars and workshops organized by professional bodies and organizations at the Company's expense, so as to enable them to properly discharge their duties as Board or Board Committee members. The Company allocates a budget for arranging and funding of training of the Directors. During the year, the Directors were briefed about the regulatory updates and the new guidelines on various subjects as and when released. Directors are also encouraged for training on specific topics of interest.

Principle 2: Board Composition and Guidance

The Directors of the Company during FY2020 were:

1. Dr. Bhupendra Kumar Modi* (Chairman and Non-Independent Non-Executive Director)

2. Ms. Chada Anitha Reddy (Non-Independent Non-Executive Director)

3. Mr. Doraraj S (Lead Independent Director)

4. Mr. Tushar s/o Pritamlal Doshi (Independent Director)

* Appointed as Chairman on 6 March 2020

The Board in FY2020 comprised four Directors. The Independent Directors constitute half of the Board.

On 6 March 2020, the Board appointed Dr. Bhupendra Kumar Modi ("Dr. Modi") as a non-executive director and Chairman of the Company (the "Appointment").

Dr Modi is a well-known industrialist in India and Singapore who has served as Chairman of large corporations like Modi Xerox Ltd., Modi Olivetti Ltd., Modi Telstra Pvt. Ltd. and Spice Communications Ltd. etc. A global thought leader and a recognised futureprenuer, he has forged joint venture partnerships with big giants such as Alcatel, Telstra, Olivetti and Telekom Malaysia (now known as Axiata) amongst others in the past few decades. Dr. Modi's recent ventures in healthcare based on this philosophy of 'Living Happy & Healthy, Beyond 100', have earned him the epithet of being a 'Global Leader in Wellness', accorded by the American Academy of Anti-Aging Medicine. Dr. Modi also serves as the Global Chairman of the Overseas Citizens of India (OCI) Investor Forum, a platform committed to promoting innovation and investment by OCIs.

Dr Modi will provide vision and strategy to the Group as well as driving the Group's strategic direction and growth.

Whilst, the Chairman of the Board is non-executive, the non-executive directors made up a majority of the Board in FY2020. Profiles of the Directors are provided on pages 10 to 12 of this Annual Report.

An Independent Director of the Company is one who is independent in conduct, character and judgement and has no relationship with the Company, its related corporations, its substantial shareholders or officers that could interfere, with the exercise of the Independent Director's independent business judgement in the best interests of the Company.

The Board is cognizant of the recommendation of Guideline 2.2 of the 2018 Code which provides that where, inter alia, the Chairman of the Board is not an independent director and the independent directors should make up majority of the Board which shall come into effect from 1 January 2022. Furthermore, the Board has Doraraj S, as lead independent director to provide independent leadership. As such, the Board is of the opinion that there is sufficient independence in its exercise of objective judgment on business affairs of the Group. There is adequate accountability and transparency reflected by internal controls established within the Group as well as the fact that at least half of the Board comprise independent directors, which adds a strong element of independence to board decisions.

On 6 March 2020, Mr. Maneesh Tripathi ("Mr. Tripathi") ceased to be Executive Chairman and Group CEO of the Company and re-designated to be Chairman and Group CEO of Affinity Capital Pte. Limited ("Affinity"), a 100% owned subsidiary of the Company and had continued to work as the Group CEO of the Company.

On 1 April 2021, Mr. Mayank Vishnoi ("Mr. Vishnoi") was appointed as the CEO of the Company and has taken over the CEO position from Mr. Maneesh Tripathi with a transition period of 30 days. Mr. Vishnoi was working as the Chief Strategic Officer of the company since 6 July 2020.

CORPORATE GOVERNANCE

The Board had approved the appointment of Mr. Vishnoi as CEO of the Company after being satisfied in terms of knowledge, skills and experience to execute the role.

Mr. Vishnoi brings with him 16 plus years of professional experience in Strategy, Corporate Finance and Capital markets in Asia. Before joining the Group in year 2020, he has worked in various leadership roles in Singapore and India, and is very well entrenched with the institutional investors in the region. He earned his MBA from prestigious "The University of Chicago Booth School of Business" (USA). He is also an associate member of Singapore Institute of Directors (SID), Singapore.

On 1 April 2021, Mr. Tripathi, who was the previous CEO of the Company for the past eight (8) plus years, has moved to the Group's affiliate company, Spice Global Ventures Pte. Ltd., Singapore as an Executive Director. Mr. Tripathi has also taken up the additional role of Managing Director of the Group's holding company, Smart Global Corporate Holdings Pvt. Limited.

The NC identifies and nominates candidates to fill Board vacancies for the approval of the Board, as and when they arise. In selecting prospective new directors, Board size and mix, required skills, experience and competencies necessary to enable the Board to fulfill its responsibilities will be considered. Prospective candidates are sourced through extensive network of contacts and new directors are reviewed by the NC based on key attributes such as integrity, commitment, competencies and ability to carry out duties as a director. Recommendations are then made to the Board for Board approval.

Membership on the Board and various board committees are carefully selected to ensure an equitable distribution of responsibilities and appropriate combination of skills and experience, as well as a balance of power and independence.

The NC continues to hold the view that as warranted by circumstances, the Board may form additional board committees to look into specific areas of oversight. Majority of the members in the AC, RC and NC are independent directors of which chairpersons of the AC, RC and NC are all independent directors.

The NC had reviewed the size of the Board in FY2020 taking into account the nature and scope of the Group's operations. The Board members comprise competent Directors who are able to address the relevant industry and business needs of the Group. The Board consists of individuals who are respected business leaders and professionals, whose collective core competencies and experience are extensive, diverse and relevant to the principal activities of the Group. The NC was satisfied that the Board in FY2020 was comprised of the Directors who as a whole provided core competencies and diversity of skills, experience, gender and knowledge such as accounting or finance, business or management experience, industry knowledge, strategic planning experience and customer-based experience or knowledge, required for the Board to be effective.

The Company is committed to building an open, inclusive and collaborative culture, and recognises the benefits of having a Board with diverse backgrounds and experience. It has adopted a Board Diversity Policy which recognises that a diverse Board will enhance the decision-making process by utilising the variety in skills, industry and business experiences, gender and other distinguishing qualities of the members of the Board. Diversity will be considered in determining the optimum composition of the Board so that, as a whole, it reflects a range of different perspectives, complementary skills and experiences, which is likely to result in better decision-making.

The Board views that Board renewal is an ongoing process to ensure good governance, and to maintain relevance to the changing needs of the Group and business.

Non-executive directors and/or independent directors, led by the Lead Independent Director, meet regularly without the presence of Management. The chairman of such meetings provides feedback to the Board and/or Chairman as appropriate. The independent non-executive directors constructively challenge and assist in development of proposals on strategy, assist the Board in reviewing the performance of Management in meeting agreed goals and objectives, and monitor the reporting of performance. When necessary, the non-executive directors will have discussions and meet amongst themselves without the presence of Management.

Principle 3: Chairman and CEO

The Chairman and the Group CEO performed separate functions to ensure that there is an appropriate balance of power, authority and responsibility, and to ensure accountability and Board independence. All major decisions involving the Company are only executed upon approval by a majority of the Board. The Chairman and the CEO are not related to each other.

The Chairman led the Board and ensured that the members of the Board worked closely together with Management on various matters, including strategic issues and business planning processes. The Chairman also ensured effective communication with shareholders and promoted high standards of disclosure and corporate governance.

Following the above changes, the composition of the Board is as follows:

Dr. Bhupendra Kumar Modi (Chairman)
Mr. Doraraj S (Lead Independent Director)
Mr. Tushar s/o Pritamlal Doshi (Independent Non-Executive Director)
Ms. Chada Anitha Reddy (Non-Independent Non-Executive Director)

The members of the Board worked closely together with Management on various matters, including strategic issues and business planning processes. The Board ensured effective communication with shareholders and promoted high standards of disclosure and corporate governance.

Role of Chairman and CEO

The Chairman leads the Board to ensure its effective and comprehensive deliberations on matters brought to the Board, including strategic issues. At meetings, he promotes a culture of open dialogue and debate, facilitating the effective contribution of all Directors and promotes high standards of corporate governance. The Chairman maintains effective communication with all stakeholders. At shareholder meetings, the Chairman ensures constructive dialogue between shareholders, Directors and Management. The Group CEO is responsible for making strategic proposals to the Board and implementing the Group's strategies and policies as well as the Board's decisions. He assumes the executive responsibility for the day-to-day management of the Group, with the support of Management. When working with the Board, the Group CEO is expected to forge a productive and synergistic relationship, where both the Board and the Group CEO work in partnership for the long-term success of the Company.

Mr. Doraraj S continues to be the Lead Independent Director of the Company in FY2020. As lead independent director, Mr. Doraraj is available to provide independent leadership. He is available to shareholders apart from the normal channels of communication with the Chairman or Management. The Lead Independent Director also meets with the other independent director to discuss on matters concerning the Company and would provide feedback to the Management of the Company.

Principle 4: Board Membership

NC

The Company has established a NC to, among other matters, make recommendations to the Board on all board appointments and oversee the Company's succession and leadership development plans.

The NC, which is guided by written terms of reference, comprises the following Directors:

Mr. Tushar s/o Pritamlal Doshi	Independent Director (Chairman)
Mr. Doraraj S	Lead Independent Director (Member)
Ms. Chada Anitha Reddy	Non-Independent and Non-Executive Director (Member)

Majority of the NC members including the Chairman are independent directors.

The NC's key terms of reference includes review of succession plans for directors, in particular the appointment and/or replacement of Chairman, the CEO and key management personnel, evaluation of performance of board, board committees and its directors, identifying and selecting new Directors, review of training and professional development programmes for the Board and its directors and ensuring equitable distribution of responsibilities among Board members to optimise the effectiveness of the Board. Board renewal is an ongoing process to ensure good governance, and maintain relevance to the changing needs of the Group and business. The search for candidates for the Board is conducted through a broad network of contacts. Candidates should have good reputation, integrity and have expertise that complements the existing skill sets of the Board members. The candidate should also be able to devote time to the affairs of the Company and commit to duties as a Director of the Company.

The NC reviews and assesses the nominations for the selection, appointment, re-appointment or re-election of Directors before making recommendations of the same to the Board. Consideration for assessment of Board is given to diversity of experience, appropriate skills, potential contributions to the needs and goals of the Group, as well as to whether there are any conflicts of interests. The NC also evaluates the Directors' availability to commit them to carrying out the Board's duties and activities having regard to director's contribution and performance (such as attendance, preparedness, participation and candour). The NC Chairman is an Independent Director and is not, or the one who is directly associated with, a Substantial Shareholder (with interest of 5% or more in the voting shares of the Company).

In accordance with Article 89 of the Company's Constitution, at least one-third of the Directors (or, if the number is not a multiple of three, the number nearest to but not greater than one-third) shall retire from office by rotation at every Annual General Meeting ("AGM") and each Director is subject to retirement at least once in every three years. All re-appointments of Directors are subject to recommendation of the NC. The NC meets at least once a year. Additional meetings are scheduled when the Chairman of the NC deems necessary.

The NC had reviewed the independence of the Independent Directors who were present on the Board in FY2020 and found them to be independent. The Board does not impose any limit on the length of service of independent directors. Currently, none of the Independent Director has served on the Board for more than nine years from their respective date of first appointment.

Annually, the NC assesses the Board size and composition and each director's independence. The NC reviews the "independence" status of the Directors annually having regard to the guidelines provided in the Code. Mr. Doraraj S and Mr. Tushar s/o Pritamlal Doshi have each declared that they are independent. The NC was satisfied that Mr. Doraraj S and Mr. Tushar s/o Pritamlal Doshi are considered to be independent. The Board concurred with the NC's review assessment. Each independent Director had recused himself in the determination of his own independence in the review.

There are no Alternate Directors appointed in the Company.

CORPORATE GOVERNANCE

Key information of the Directors are set out in the following pages of the Annual Report: academic, professional qualifications, principal commitments are set out on pages 10 to 12 of this Annual Report; age, date of first appointment as well as last re-election are set out in the table below. None of the Directors have been on Board for more than 9 years.

Name	Age	Position	Date of Initial Appointment	Date of Last Re-election/ re-appointment
Dr. Bhupendra Kumar Modi	72	Chairman	6 March 2020	29 June 2020
Mr. Doraraj S	71	Lead Independent Director	15 July 2016	Due for re-election
Mr. Tushar s/o Pritamlal Doshi	54	Independent Director	15 July 2016	Due for re-election
Ms. Chada Anitha Reddy	49	Non Independent and Non-Executive Director	7 April 2018	29 June 2020

Information on the shareholdings in the Company of each Director is set out on page 54 of the Directors' Statement.

Principle 5: Board Performance

The Company believes that Board performance is ultimately reflected in the performance of the Group. The Board, through the delegation of its authority to the NC, ensures that Directors appointed to the Board possess the background, experience, industry knowledge and skills critical to the Group's business so as to enable the Board to make sound and well-considered decisions.

During FY2020, the NC had evaluated the performance of the Board as a whole and its committees and individual directors. An evaluation questionnaire was circulated and results were aggregated by the Company Secretary and reported to the Chairman of the NC to ensure objectivity and transparency in the process.

Each Director is required to complete a board, its committees and individual performance evaluation questionnaire. The results of the evaluation are prepared and consolidated for the Board and the findings of the evaluation are discussed by the NC with recommendation to the Board for any need for improvements to be made. The performance criteria of the Board cover composition structure, accountability and standards of conduct of the Board. One of the considerations when assessing the Board's performance is its ability to lend support to Management especially in times of crisis and to steer the Group in the right direction. Other considerations include contribution by Board members, communication with the Management and the Board members' standard of conduct and compliance.

The Chairman, with recommendation of the NC would act on the results of the performance evaluation, with the view of strengthening the Board as a whole, its committees and individual director to enhance its effectiveness and performance. Throughout the year FY2020, the Board has maintained open lines of communication directly with Senior Management on matters within their purview, over and above their attendance at convened meetings. The Board has also constructively challenged and assisted in developing proposals on strategy and reviewed the Management's performance in meeting set goals and objectives. The Board has also provided valuable inputs, knowledge and raised insightful issues at Board and board committees' meetings.

Based on the review of the Board and its committees' performance in FY2020, the Board, its committees and individual directors were found to be operating effectively and contributing to the overall effectiveness of the Board. The Board's performance objectives for the year were met.

(B) REMUNERATION MATTERS
Principle 6: Procedures for developing remuneration policies
Principle 7: Level and mix of remuneration
Principle 8: Disclosure on remuneration

<u>RC</u>

The RC comprises of the following Directors:

Mr. Tushar s/o Pritamlal Doshi	Independent Director (Chairman)
Mr. Doraraj S	Lead Independent Director (Member)
Ms. Chada Anitha Reddy	Non independent and Non-Executive Director (Member)

All the members of the RC are Non-Executive and the majority of the RC members including the Chairman are independent directors.

The main responsibilities of the RC which is guided by its written terms of reference, include:–

(i) reviewing policy on executive remuneration and for determining the remuneration packages of individual Directors and Key Management personnel; and

(ii) reviewing and making recommendation to the Board for endorsement of a framework for remuneration which covers all aspects of remuneration including Directors' fees, salaries, allowance, bonuses, options and benefits in kind, the specific remuneration packages and termination terms for each Director.

In setting an appropriate remuneration structure and level, the RC takes into consideration industry practices and norms in compensation as well as the Group's relative performance. The compensation structure is designed to enable the Company to stay competitive and relevant.

Only the independent directors are paid fees. Non-Executive directors who are not independent have not been paid any fee or any other form of remuneration during FY2020.

The framework for independent directors' remuneration is based on separate fixed fees for holding a chairman position and being a member, as well as serving on board committees. The independent directors receive their fees in accordance with their level of contributions, taking into account factors such as their responsibilities, effort and time spent for serving on the Board and the board committees
The framework is as follows:

Fees of Independent Directors	Chairman (S$ per annum)	Member (S$ per annum)
Board	–	20,000
Audit Committee	11,000	5,000
Nominating Committee	7,500	4,000
Remuneration Committee	7,500	4,000

Share options are granted from time to time as decided by the RC. The policy takes into account the effort and time spent and the responsibilities assumed by each independent director. Directors' fees are subject to the shareholders' approval at the forthcoming AGM. No director is involved in the decision concerning his own fee. During FY2020, the Independent Directors have voluntarily taken a reduction of 50% of their directors' fees.

The RC has recommended to the Board a total amount of S$79,000 as Directors' fees for FY2020. This recommendation has been endorsed by the Board and would be tabled at the forthcoming AGM for shareholders' approval.

The level and mix of each of the Directors' and CEO remuneration are set out below for the FY2020.

	Fees %	**Salary %**	**Bonus %**	**Share-based Payment %**	**Total S$**
S$250,000 and below					
Dr. Bhupendra Kumar Modi	–	–	–	–	–
Mr. Maneesh Tripathi*	–	78%	22%	–	0–250,000
Ms. Chada Anitha Reddy	–	–	–	–	–
Mr. Doraraj S	100%	–	–	–	39,000.00
Mr. Tushar s/o Pritamlal Doshi	100%	–	–	–	40,000.00

* Resigned as Group CEO on 1 April 2021

The Company is of the view that due to confidentiality and sensitivity attached to remuneration matters; it would not be in the best interest of the Company to disclose the exact details of the remuneration of the CEO as recommended by the Code. The information on performance conditions of the CEO in FY2020 is not disclosed due to confidentiality and sensitivity attached to remuneration matters.

The Company adopts long-term incentive schemes such as Sevak Employee Stock Option Plan 2014 ("ESOP 2014") and The Sevak Performance Share Plan 2021 ("PSP 2021") that reward Directors and employees who contribute to the Group and are valuable to retain, using vesting schedules.

For key management personnel, the Group adopts a remuneration policy that comprises a fixed and a variable component. The variable component is in the form of a variable bonus that is linked to the Group's key performance indicators approved by the Board. The RC can engage experts to give advice on executive compensation, as and when the need for such services arises. There was no necessity to obtain expert advice for FY2020.

Information on the Group's ESOP 2014 and PSP 2021 is set out in the Directors' Statement on page 55.

The remuneration details of the key management personnel paid in FY2020 are set out below:

No.	**Employee Name**	**Designation**	**Basic %**	**Variable Pay %**	**TOTAL %**	**Salary Range in SGD**
1	Mr. Mayank Vishnoi*	Chief Strategy Officer	100	0	100	0-250,000
2	Mr. Abhrajit Shaw**	Chief Financial Officer	100	0	100	
3	Mr. Rusli Sufianto	Chief Operating Officer, Selular Group	91	9	100	
4	Mr. Arun Seth	Executive Director, Bharat IT Services Ltd	100	0	100	
5	Lim Wee Hoon (Kelly)	Deputy GM-Delteq Business	88	12	100	

* Appointed as CSO on 2 July 2020 and re-designated as CEO on 1 April 2021

** Appointed as CFO on 16 December 2020

The aggregate remuneration (excluding statutory taxes) paid to the above key executives in FY2020 was S$946,000.

The Company is of the view that due to confidentiality and sensitivity attached to remuneration matters; it would not be in the best interest of the Company to disclose the exact details of the remuneration of each of the key management personnel as recommended by the Code. The information on performance conditions of the key management personnel in FY2020 are not disclosed due to confidentiality and sensitivity attached to remuneration matters.

There is no termination, retirement and post-employment benefits granted to the Directors, the Group CEO or the key executives apart from the applicable laws. There is no contractual provision in the terms of employment of the Group CEO and the key management personnel to reclaim incentive components of their remuneration paid in prior years.

On 15 December 2020, Mr. Rakesh Khera, the previous CFO of the Company had resigned from his position as Group CFO. On 17 December 2020, the Board appointed Mr. Abhrajit Shaw as the CFO of the Company based on his capability, knowledge, qualifications and experience. Mr. Abhrajit Shaw brought a fresh perspective to the overall finance function with his prior experience of value creation.

The RC would review the Company's obligations arising in the event of termination of any executive director and/or key executive contracts of service, to ensure that the termination clauses are fair and reasonable.

There is no employee who is related to a director, the CEO or substantial shareholder whose remuneration exceeds S$100,000 in the Group's employment for FY2020.

(C) ACCOUNTABILITY AND AUDIT
INTERNAL CONTROLS AND RISK MANAGEMENT
Principle 9: Sound system of Risk Management and Internal Controls

The AC is delegated the full responsibility to review, together with the Company's auditors, at least once a year, the effectiveness and adequacy of the Group's system of internal accounting controls, operational and compliance controls and risk management policies.

The AC also monitors Management's responses to audit findings and actions taken to correct any noted deficiencies. The key internal controls covered under such a review include:

(i) identification of risks and implementation of risk management policies and measures;

(ii) establishment of policies and approval limits for key financial and operational matters, and the rules relating to the delegation of authorities;

(iii) documentation of key processes and procedures;

(iv) ensuring the integrity, confidentiality and availability of critical information;

(v) maintenance of proper accounting records;

(vi) ensuring the effectiveness and efficiency of operations;

(vii) safeguarding of the Group's assets; and

(viii) ensuring compliance with applicable laws and regulations.

CORPORATE GOVERNANCE

The Company's internal control system ensures that assets are safeguarded, proper accounting records are maintained, and that financial information used within the business and for publication is reliable. The Group has also put in place policies on proper employee behaviour and conduct which includes the observance of confidentiality obligations on information relating to the Group and customers, and the safeguarding of system integrity.

The internal audit function assists the AC and the Board in evaluating internal controls, financial and accounting matters, compliance, financial risk management, operational and information technology controls.

The Board has received assurance from, (1) Mr. Maneesh Tripathi, the erstwhile CEO and Mr. Abhrajit Shaw, the Chief Financial Officer ("CFO") that the financial records have been properly maintained and the financial statements for FY2020 give a true and fair view of the Group's operations and finances; and (2) the CEO and the other key management personnel who are responsible regarding the adequacy and effectiveness of the company's risk management and internal control systems, addressing the financial, operational, compliance and information technology risks.

Based on the internal controls and risk management systems established and maintained by the Group, work performed by the internal and external auditors, and reviews performed by management, various Board Committees and the Board, the Audit Committee concurs and the Board is of the opinion that Group's internal controls and risk management systems, addressing financial, operational, compliance and information technology risks, are adequate and effective as at 31 December 2020.

The system of internal controls and risk management established by the Group provides reasonable, but not absolute, assurance that the Group would not be adversely affected by any event that can be reasonably foreseen as it strives to achieve its business objectives. However, the Board also notes that no system of internal controls and risk management can provide absolute assurance in this regard, or absolute assurance against the occurrence of material errors, poor judgement in decision-making, human error, losses, fraud or other irregularities.

Principle 10: Establishment of Audit Committee with written terms of reference

AC

The AC comprises the following Directors:

Mr. Doraraj S	Lead Independent Director (Chairman)
Mr. Tushar s/o Pritamlal Doshi	Independent Director (Member)
Ms. Chada Anitha Reddy	Non-Independent Non-Executive Director (Member)

All the members of the AC are Non-Executive and the majority of the AC members including the Chairman are independent directors. No former partner or director of the Company's existing auditing firm or auditing corporation is a member of the AC.

The AC has explicit authority to conduct or authorise investigation into any matter within its terms of reference. It has full access to and co-operation by the Management and full discretion to invite any Director or executive officer to attend its meetings and reasonable resources to discharge its functions properly.

The AC held two meetings in FY2020. The number of the Directors' participation and attendance at the AC meetings held during the FY2020 can be found on page 18 of this Report.

The key roles of AC including but not limited to:–

(i) maintaining adequate accounting records;

(ii) reviewing the scope and results of the internal audit reports as well as Management's responses to the findings of the internal audit reports;

(iii) reviewing the half-yearly and full-year financial statements and the integrity of financial reporting of the Company;

(iv) reviewing at least annually the adequacy and effectiveness of the Company's internal controls and risk management system, addressing financial, operational, compliance and information technology risks;

(v) reviewing the interested party transactions;

(vi) making recommendations to the Board on the appointment and re-appointment of auditors;

(vii) reviewing findings of internal investigations into matters where there is suspected fraud, irregularity, failure of internal controls or violation of any law likely to have a material impact on the financial reporting or other matters;

(viii) To review the significant financial reporting issues and judgements so as to ensure the integrity of the financial statements of the company and any announcements relating to the company's financial performance;

(ix) Reviewing the assurance from the CEO and CFO on the financial records and financial statements; and

(x) Reviewing the adequacy, effectiveness, independence, scope and results of the external audit and the company's internal audit functions.

The AC members take measures to keep abreast of changes to accounting standards and issues which have a direct impact on financial statements through updates from the external auditors and the Management from time to time.

During FY2020, the AC reviewed the half-yearly and annual financial statements; the results of the audits performed by the internal and external auditors and reviewed the register of interested person transactions.

The AC noted that there are no non-audit services provided by the auditors of the Company. The external auditors have confirmed their independence and the AC is satisfied on the independence of the external auditors.

The AC has adopted the practice to meet with both the external and internal auditors without the presence of Management at least once a year to discuss any issues arising from audits.

Both the AC and the Board have reviewed the appointment of auditors and/or significant associated companies and were satisfied that the appointment of different auditors would not compromise the standard and effectiveness of the audit of the Group. Accordingly, the Company has complied with Rule 712 and 716 of the Catalist Rules of the SGX-ST. The AC, has therefore, recommended the existing external auditors, Moore Stephens LLP, to be re-appointed as auditors at the AGM.

As approved by the Board, the Company has put in place a whistle-blowing policy which provide for the mechanisms by which the employees and other persons may, in confidence, raise concerns about possible improprieties in financial reporting or other matters. There were no reports of whistle-blowing received during FY2020.

Financial Matters:

In review of the financial statements, the AC has discussed with Management the accounting principles that were applied and their judgment of items that might affect the integrity of the financial statements. The following significant matters impacting the financial statements were discussed with Management and the external auditors and were reviewed by the AC:

Significant matters:

Significant Matters	**How the AC reviewed these matters and what decisions were made**
A. Revenue recognition	The AC considered the scope of accounting standards relevant to revenue recognition by the Group and the Group's revenue recognition practices. Please refer to page 58 of this Annual Report for the audit report on the matter. The AC discussed with Management in relation to the internal controls that exist over revenue recognition, and the assessment of those controls by the internal auditors. The AC also obtained an understanding of the work performed by the external auditors, including their assessment of the key controls in operation in relation to the internal control systems. The AC was satisfied with the appropriateness of the revenue recognised in the financial statements.
B. Valuation of inventories	The AC reviewed Management's judgments in assessing the required level of inventories provision and considered the method of estimating the carrying value of inventory remains appropriate. The AC also discussed with the external auditors on their review of the reasonableness of the allowances for inventories obsolescence. Please refer to page 59 of this Annual Report for the audit report on the matter. The AC concurred with Management's assessment of the allowance for inventory obsolescence and concluded that the disclosures in the financial statements were appropriate.
C. Valuation of trade and other receivables and loan receivable	The AC assessed the reasonableness of the recoverability of the amount due from trade and other receivables. The AC considered the observations and findings presented by the external auditors with reference to the Group's credit policy, and evaluation of the processes for identifying impairment indicators, the payment track records and credit worthiness. Please refer to page 60 of this Annual Report for the audit report on the matter. The AC reviewed the impairment computations and obtained assurance from Management that detailed impairment testing had been undertaken using appropriate methodology and assumption. The AC also discussed with the external auditors on their review of the reasonableness and relevance of the assumptions used in the impairment assessment. The AC concurred with Management's assessment of the allowance for impairment of trade and other receivables and concluded that the disclosures in the financial statements were appropriate.

CORPORATE GOVERNANCE

In line with good corporate governance, the Company has engaged BDO LLP ("BDO") as the Company's independent internal auditors to provide an independent resource and perspective to the Board and the AC, on the processes and controls that help to mitigate major risks. BDO reports functionally and administratively to the AC.

BDO performs its work according to the Global BDO IA Methodology which is consistent with the Standards for the Professional Practice of Internal Auditing set by the Institute of Internal Auditors. BDO is given full access to documents, records, properties and personnel, including access to the AC.

The primary reporting line of the internal audit function is to the AC, which also decides on the appointment, termination and remuneration of the head of the internal audit function. The internal audit function has unfettered access to all the Company's documents, records, properties and personnel, including the AC, and has appropriate standing within the Company.

The AC reviews the adequacy and effectiveness of the internal audit function at least once a year. The AC is satisfied that BDO is independent and effective, has the adequate resources to perform its functions and has appropriate standing within the Company, with numerous years of experience and is requisite qualification. The internal auditor reports its findings and recommendations for improvement of any internal control weakness to the AC. The AC reviews and makes recommendations to the Board to adopt the internal audit plan drawn up on an annual basis and ensures that the approved audit recommendations are adequately performed.

(D) SHAREHOLDER RIGHTS AND ENGAGEMENT
Principle 11: Shareholder rights and conduct of general meetings
Principle 12: Engagement with Shareholders

Shareholders are entitled to participate and vote at general meetings of shareholders. The Board welcomes questions from institutional and retail shareholders who have an opportunity to raise issues either formally at or informally after the general meeting to allow shareholders to communicate their views on various matters affecting the Company. The respective Chairmen of the AC, RC and NC are expected to be available at AGMs to answer questions relating to the work of these committees.

In years prior to COVID-19 pandemic, the Company, presents separate resolutions on each issue at Shareholders' meetings. Voting on each resolution is carried out systematically by poll, with proper recording of the votes cast and the resolutions passed. The results of the electronic poll voting on each resolution, including the total number of votes cast for or against each resolution, were also announced after the Shareholders' meeting via SGXNet.

Shareholders are informed of the AGM through notices published in the newspapers and reports sent to all shareholders. At each AGM, shareholders are encouraged to participate in the question and answer session. The Board of Directors, the external auditors and the Senior Management are present to respond to shareholders' questions.

If any shareholder is unable to attend the AGM, the Company's Constitution allows a shareholder to appoint up to two proxies to attend and vote on his or her behalf at the AGM. A relevant intermediary, which has the meaning in the Companies Act, Cap 50, is allowed to appoint more than two proxies. The Company has not implemented absentia voting methods such as voting via mail, e-mail or fax etc until security, integrity and other pertinent issues are satisfactorily resolved.

The Company Secretary prepares minutes of shareholders' meetings which incorporates substantial comments and responses from the Board and Management. These minutes include substantial and relevant comments or queries from shareholders and responses from the Chairman, Board members and Management are available to shareholders. The Company publishes such minutes of the meetings on its corporate website at the link https://www.sevaklimited.com/news.html.

In line with continuous disclosure obligations of the Company pursuant to the Catalist Rules, it is the Board's policy that the shareholders be informed of all major developments that significantly affect the Group. Management addresses queries raised by institutional and retail investors or shareholders via phone calls or emails. Any shareholder also is free to call at the Company office during office hours on working days and get their queries attended.

Information is communicated to the shareholders on a timely basis through:

(i) Half-year and full-year financial results announcements, announcements of corporate information in accordance with the requirements of SGX-ST, and press releases broadcasted through SGXNet;

(ii) annual reports and circulars that are electronically sent to all shareholders;

(iii) notices and explanatory notes for annual general meetings and extraordinary general meetings;

(iv) The Shareholders would also be briefed on the voting procedures and the resolutions that they are voting on;

(v) the websites of the Company (www.sevaklimited.com) at which shareholders and the public may access information on the Group; and

(vi) The notice of annual general meeting is dispatched to shareholders at least 14 days before the meeting.

Due to COVID-19 restrictions in Singapore, in the year 2020, the Company's AGM was held by electronic means pursuant to the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020 (the "Order") which was gazetted on 13 April 2020. Shareholders were invited to participate in the virtual 2020 AGM by (a) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream; (b) submitting questions in advance of the 2020 AGM; and (c) appointing the Chairman of the Meeting as proxy to attend, speak and vote on their behalf at the 2020 AGM. The Chairman and respective Directors and the CEO were present by way of video conference or in person at the virtual 2020 AGM.

AGM – April 2021

In view of the current COVID-19 situation in Singapore, the forthcoming AGM to be held in respect of FY2020 will be convened and held by electronic means pursuant to the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020. Alternative arrangements relating to attendance at the AGM via electronic means (including arrangements by which the meeting can be electronically accessed via live audio-visual webcast or live audio-only stream), submission of questions to the Chairman of the AGM in advance of the AGM, addressing of substantial and relevant questions prior to the AGM and voting by appointing the Chairman of the AGM as proxy at the AGM, will be put in place for the AGM to be held in April 2021.

The Board has adopted the formal investor relations policy ("IR Policy") which sets out the mechanism through shareholders may contact the company and through which the company may responds to such questions. The IR Policy allows for an exchange of views so as to actively engage and promote regular, effective and fair communication with shareholders. The IR Policy is available on its corporate website, www.sevaklimited.com.

Though the Company has made profit this year, the Company has not declared any dividends. The Company does not have a dividend policy. The Board in considering dividend payments will take into account factors such as the Company's earning, financial condition, capital requirements, business expansion plans and cash flow. No dividend has been declared for FY2020 as the Group intends to conserve cash for future investments. The Group has not raised any money from shareholders after 2011, however it has paid back cash in the form of capital reduction and share buyback. The Group continues to be conservative in respect of borrowings. The Company is conserving cash for supporting increase in revenues both from existing business and new business streams.

(E) MANAGING STAKEHOLDER RELATIONSHIPS
Principle 13: Engagement with Stakeholders

The Board has adopted the formal investor relations policy ("IR Policy") which sets out the mechanism governing the communication channel through which its stakeholders who may contact the company and through which the company shall announces its financial results, general announcements, press release, answers to its stakeholders queries etc. The IR Policy allows for an exchange of views so as to actively engage and promote regular, effective and fair communication with stakeholders. The IR Policy is available on its corporate website, www.sevaklimited.com. The Company maintains the highest professional and ethical standards in dealings with its stakeholders and ensures that the best interests of the company are served.

The Board will provide timely and fair disclosures to all stakeholders. Where there is inadvertent disclosures made to a selected group, the Company would make the same disclosure publicly to ensure fair dissemination of news as promptly as possible.

(F) RISK MANAGEMENT

The Group does not have a separate Risk Management Committee. However, the Management regularly reviews the Company's business and operational activities to identify areas of significant business risk as well as appropriate measures to control and mitigate these risks. The Management reviews all significant policies and procedures and will highlight all significant matters to the AC and the Board.

(G) MATERIAL CONTRACTS
(Rule 1204(8) of Catalist Rules)

Other than those disclosed in the financial statements, the Company and its subsidiary companies did not enter into any material contracts involving interests of the CEO, Directors or controlling shareholders and no such material contracts still subsist at the end of the financial year.

(H) DEALINGS IN THE COMPANY'S SECURITIES
(Rule 1204(19) of Catalist Rules)

In line with the recommended practices on dealings in securities set out under Rule 1204(19) of the Catalist Rules, the Company has a policy in place prohibiting dealings in the Company's securities on short-term considerations. The Company, its Directors and employees are also expected to observe the insider trading laws at all times. The Company has issued directives to its employees and Directors not to deal in the Company's securities on short-term considerations and while in possession of price-sensitive information. The Company and its officers also abstain from dealing with the Company's securities for the period of one month immediately preceding, and ending on the date of the announcement ("the blackout period") of the Company's half-year and full-year financial statements.

(I) INTERESTED PERSON TRANSACTION
(Rule 920 of Catalist Rules)

During the financial year under review, the Group had the following interested person transaction: Information required pursuant to Rule 920 of Catalist Rules:

Name of Interested Person	Nature of Relationship	Aggregate value of all interested person transactions during the financial year under review (excluding transactions less than S$100,000 and transactions conducted under shareholders' mandate pursuant to Rule 920)	Aggregate value of all interested person transactions conducted under shareholders' mandate pursuant to Rule 920 (excluding transactions less than S$100,000)1
Smart Innovations Global Pte. Ltd.	Company controlled by Dr. Modi and his family.	496*	–

* amount in S$'000s

Notes:
1. There was neither renewal nor new IPT mandate obtained during the Annual General Meeting of the Company held on 29 June 2020.
2. Save for the above, there were no other transactions conducted with interested persons as defined in the Catalist Rules.

(J) OTHERS
(Rule 712 and 715 of Catalist Rules)

In appointing our auditors for the Company and subsidiaries, we have complied with Rules 712 and 715 of the Catalist Rules.

(K) NON-SPONSOR FEES
(Rule 1204(21))

RHT Capital Pte. Ltd. was appointed as the Company's sponsor ("Sponsor") with effect from 26 February 2021. There were no non-sponsor fees paid/payable to the Company's Sponsor for FY2020.

SUSTAINABILITY REPORT

BOARD STATEMENT

We are pleased to present the annual Sustainability Report of Sevak Limited ("Sevak", the "Company", and together with its subsidiaries, the "Group") for our financial year ended 31 December 2020 ("FY2020").

Sustainability is a part of the Group's wider strategy to create long-term value for all its stakeholders. As such, the key material Economic, Environmental, Social and Governance ("EESG") factors for the Group have been identified and cautiously reviewed by the management. The data and information provided have not been verified by an independent third party. We have relied on internal data monitoring and verification to ensure accuracy of data and information. The board of directors of the Group (the "Board") oversees the management and monitoring of these factors and takes them into consideration in the determination of the Group's strategic direction and policies.

REPORTING FRAMEWORK, PERIOD AND SCOPE
This report is prepared in compliance with the requirements of Singapore Exchange Securities Trading Limited ("SGX-ST") Listing Rules 711A and 711B, and references the Global Reporting Initiative ("GRI") Standards, Core option. We have chosen to report using the GRI Standards because it is an internationally recognised reporting framework that covers a comprehensive range of sustainability disclosures. Moreover, the structured framework promotes reporting a full and balanced picture of Sevak's material matters and the management of its impact. This report highlights the key EESG related initiatives carried throughout a 12-month period, from 1 January 2020 to 31 December 2020.

FEEDBACK
We welcome feedback from our stakeholders with regards to our sustainability efforts as this enables us to consistently improve our policies, systems and results. Please send your comments and suggestions to investor-relations@sevaklimited.com

5 April 2021

SUSTAINABILITY REPORT

OUR APPROACH TO SUSTAINABILITY

SUSTAINABILITY REPORTING PROCESS

A summary of our sustainability reporting process is as set out below:

STAKEHOLDERS ENGAGEMENT

An important starting point in our sustainability journey is to identify our stakeholders and material aspects relevant to our business. The interests and requirements of key stakeholders are also taken into account when formulating corporate strategies. These key stakeholders include, but are not limited to, customers, suppliers, employees, and regulators. We adopt both formal and informal channels of communication to understand the needs of key stakeholders, and incorporate these into our corporate strategies to achieve mutually beneficial relationships.

Stakeholders	Engagement Platforms	Frequency	Key concerns
Suppliers	– Mixture of Physical meetings and Virtual meetings due to COVID-19	Daily	Fair and transparent procurement
	– Coordination Meeting with branch manager or operation level	Daily	Joint development
	– Review and action plan for monthly target	Monthly	Contracts fulfilment
	– Socialization product, program and new regulation	Monthly/Quarterly	
	– National Gathering, commitment next year target	Annually	
	Vendor Assessment		
	– KPI target	Monthly	
	– Agreement renewal	1-3 years	
	Awarding & Reward	Annually	

SUSTAINABILITY REPORT

Stakeholders	Engagement Platforms	Frequency	Key concerns
Customers	– Mixture of Physical meetings and Virtual meetings – CDMP (Coverage-Distribution-Marketing-Product) – Gathering Outlet	Daily Daily Occasionally	Quality services Rights protection
	Rebate Program (Target, Reward)	Monthly	
	Social Media (WhatsApp/LINE)	Daily	
	Marketing Hotline – Telemarketing	Daily	
	SMS blast	Occasionally	
	Brochure, Sticker	Occasionally	
	Exhibition	Occasionally	
	Bundling Product	Occasionally	
Employees	Staff Appraisal	Annually	Guarantee of basic rights and interests
	Staff Bonding Sessions – National Meeting – Cluster Gathering – Open Fasting on lebaran – Home leave transportation (EID)	Annually Occasionally Annually Annually	Employee capabilities and career development Sense of belonging and recognition
	Whistle-blowing policy updates	Annually	
Bankers	Face-to-face meetings	Quarterly Business update	Timely fulfilment of the financial obligations
	Lunches	Quarterly Business update	
	E-mails/Phone call	Daily basis in operational side	
	Meetings	Quarterly Business update	

SUSTAINABILITY REPORT

Stakeholders	Engagement Platforms	Frequency	Key concerns
Local Communities	Sponsorship	Occasionally	Contribution to the local employment and economic development Support for the local suppliers Volunteer activities
	Donations	Occasionally	
Media	Social Media – Facebook – Instagram	 Weekly Weekly	

MATERIALITY ASSESSMENT

Our sustainability process begins with the identification of relevant aspects. Relevant aspects are then prioritised to identify material factors which are subject to validation. The end result of this process is a list of material factors disclosed in the Sustainability Report. Process of which are as shown below:

IDENTIFICATION → PRIORITISATION → VALIDATION → REVIEW

The Group has conducted a materiality assessment during the year. The materiality review will be conducted every year incorporating inputs gathered from our stakeholders.

In order to determine if an aspect is material, we assessed its potential impact on the economy, environment and society and its influence on the stakeholders. Applying the guidance from GRI, we have identified the following as our material aspects:

ECONOMIC

Economic Performance
Procurement Practice
Anti-Corruption

ENVIRONMENTAL

Energy
Environmental Compliance

SOCIAL

Occupational Health and Safety
Training and Education
Diversity and Equal Opportunity
Local Communities Customer Privacy
Socioeconomic Compliance

GOVERNANCE

Corporate Governance
Enterprise Risk Management
Business Ethics and Compliance

SUSTAINABILITY REPORT

ECONOMIC

ECONOMIC PERFORMANCE

Sevak firmly believes that focusing on financial sustainability is critical. The Company's basic principle is that long-term profitability and shareholder value is ensured by taking into account the interests of stakeholders, such as shareholders, employees, suppliers and society as a whole.

Effects of COVID-19

The Company continues to work its way through an extended pandemic scenario as per various notifications, advisories and notices/articles in press and policy statements by various Governments and its agencies. Even though the vaccination drive has commenced in all countries the Company operates in, the success of such drives has yet to be determined.

Borders remain partially closed and business and leisure travel are still tightly controlled. The effects of pandemic were expected to wane by Q1 2021 is now expected to be prolonged. The Company is constantly monitoring all the Government advisories and notifications in relevant countries. Countries like Singapore, India, Indonesia and China are still severely impacted by the elongated pandemic effect and business remains impacted for now as well.

The Company did not rely on retrenching or removing any staff during the pandemic in 2020 but did salary reductions at mid/top management to Vice President level in all countries through restructuring of salary to save jobs. Singapore JSS (Job Support Scheme) was very helpful in this too.

The Battery Electric Vehicles ("BEV") business was affected the most as during the lockdown there was no ridership or business for the EVs which are deployed via a B2B/rental model through a ride hailing app company. The ride hailing private taxi hire business was nearly closed down for about 60 days during lockdown, and it impacted the rental revenue of the business. The BEV business has gradually improved to 60-70% efficiency (approx.) in 2H 2020. The Company is keeping a close observation on the trend. The BEV business is expected to continue facing challenges as long as the impact of COVID-19 is still felt within the tourism, hospitality, and F&B sectors. The long-term planning of ride hailing companies and fleet companies will also be under scrutiny by the industry if COVID-19 continues for more than a year and the leisure and business travel does not open up.

The Indonesia business of Distribution of Operator Products and Services continues to face challenges in the areas where tourism and business travel is badly hit, as the tourism industry nearly fell by 90% during lockdown. There is an increase in the demand in the data services business hence that balances out to some extent the revenues that was eroded due to voice business drop, but overall margins are still under pressure. As most operators are moving towards the fintech platforms or with alliances to improve their margins, the Company is also pushing on with its pilots in various clusters to do their own pilot projects. The traditional distributorship cluster business may be affected by the new wave of fintech technologies and the Company is working to gear up for this technology inflex point and change.

The Information and Communications Technology ("ICT") business had certain ongoing projects which created momentum for the Company and also services and maintenance revenue in 2H 2020. The ICT business had challenges but sustained itself in 2H 2020 due to certain new projects closing from the back log of pipeline. The Company will continue monitoring how the demand pans out on customer/project buying and how long the pandemic stretches out in 2021. In the meantime, the Company will continue to consolidate its partnerships and client base to ride this pandemic wave and avoid the cliff effect once the subsidies are withdrawn in Q1 2021.

SUSTAINABILITY REPORT

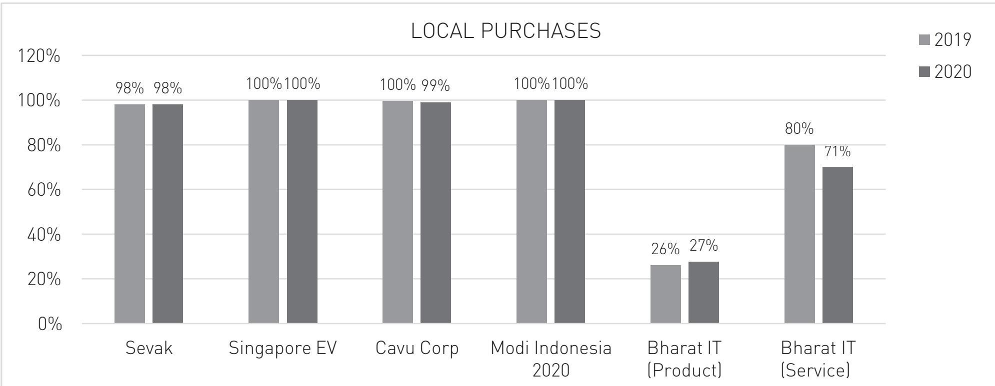
The Company is closely monitoring the changes in the market conditions due to the extended COVID-19 scenario and will follow all Government guidelines in each country to run and maintain the business to the best of its capabilities. The vaccination drive is on and the Company is waiting for Government guidelines on when the borders will open and business will return to normal in the regions the Company operates in. If needed, the Company may have to take pre-emptive resource action at all levels to manage costs and keep the business running and sustain its cash during this challenging period. This may include roles restructuring, roles shifting to low cost countries, salary restructuring and also corporate actions which may become imminent as we move forward.

For detailed financial results, please refer to the following sections in our Annual Report 2020:

- Operational and Financial Performance Review, pages 4 to 5
- Financial Statements, pages 64 to 169

PROCUREMENT PRACTICE

The following chart represents our purchases that were sourced locally in FY2019 and FY2020:



We have achieved the target we set last year. We will continue to source our purchases locally in the coming years.

ANTI-CORRUPTION

Sevak does not tolerate any form of corruption. This has been made clear to all of our employees, our suppliers and our business partners. Similar to previous years, there were no incidents of corruption reported in FY2020 (FY2019: Nil). We have achieved our target of zero incident of corruption within the Group and we aim to maintain zero incidents of corruption every year.

Whistle-blowing policy

As approved by the Board, the Company has put in place a whistle-blowing policy which provides for the mechanisms by which the employees and other persons may, in confidence, raise concerns about possible improprieties in financial reporting or other matters. Every employee of the company are made fully aware of the policy. There were no reports of whistle blowing received for the year FY2020 (FY2019: Nil).

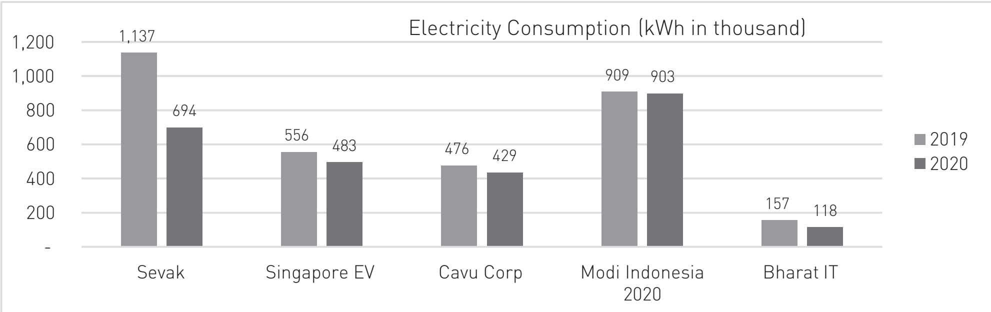
SUSTAINABILITY REPORT

ENVIRONMENTAL

ENERGY

Sevak is fully aware of its responsibility for nurturing the environment and lessening negative environmental consequences at our worksites and the environment where we operate. We monitor our electricity consumption at our workplaces to ensure that we use our resources economically, meaningfully and responsibly.

Our total electricity consumption are as follows:



The Group's overall energy consumption decreased by 23% as a result of the decreased in business activities from each Company, the major decrease was primarily attributed to the lower electricity consumption at the corporate head office due to the pandemic during FY2020.

We have achieved the target we set last year. The Group is cognizant of its responsibility to promote and encourage the culture of optimum utilization of energies and reduce wastage to minimal throughout the Group and it will continue to optimally utilize electricity in future.

ENVIRONMENTAL COMPLIANCE

We focus on creating value through our offering of products and services that minimally impact on the environment themselves and reduce environmental impact.

As for Sevak, we have provided filtered water and reusable drinking cups in our pantry to help minimize the use of plastics and other disposables in the office. We have existing policies on telecommuting and energy conservation such as encouraging our employees to power down their computers and laptops before leaving the office to reduce unnecessary energy consumption. Our printers and copier machines are also being shut off after office hours.

For Modi Indonesia 2020, we have complied with Indonesian's government regulation (Rule No.: PP-No-101-Tahun-2014 "Management Of Hazardous Wastes and Toxic"). We have engaged a certified agent to manage our waste relating to mobile phones and computers according to the regulation.

As per the 2016 circular released by the Indian Government, Bharat IT has complied with E-Waste (Management) Rules, 2016.

We have achieved the target we set last year. There was no incidence of non-compliance with laws and regulations resulting in significant fines or sanctions in FY2020, and we endeavor to maintain this track record (FY2019: Nil).

SUSTAINABILITY REPORT

SOCIAL

Every employee plays an essential role in our company. We achieve success by promoting a collaborative work environment in which everyone is committed to achieve our corporate goals based on open and honest communications while showing care and support for one another. Although there are COVID-19 restrictions in place, the Company has strived to raise esprit de corps and team bonding via virtual meetings.

Our employees are the drivers of our business and we believe in creating a respectful, rewarding and safe working environment for our people. We support and respect the protection of internationally proclaimed human rights.

We respect human rights, support the elimination of all forms of forced and compulsory labour, especially child labour, and do not tolerate any discrimination in respect of employment and occupation.

The Company provides competitive remuneration based on merit to all our employees. Our employees are not covered by collective bargaining agreements, but are given the right to exercise freedom of association.

OCCUPATIONAL HEALTH AND SAFETY

We are also committed to safeguarding our employees' health and safety against any potential workplace hazards. The focus on health and safety is important to the Group. It is a fundamental right for our workers to be able to work in a safe environment. As our employees' wellness is attained, our productivity increases, and our best is provided to our customers. By implementing job safety guidelines, we are committed to provide a hazard-free workplace to ensure the wellbeing of both our employees and the environment.

We have established a strict set of workplace place security and administration policies applicable to all employees of the Group. This policy ensures that no untoward incidents in the office premises due to insufficient awareness of security and admin measures implemented. It covers a standard procedure to identify and report hazards relating to occupational health and safety and ensure that appropriate actions are taken to manage the risks involved, such as office security, emergency procedures, etc. The employees are adequately trained on the policy and procedures as well as taking safety measures. Specifically in Bharat IT, the team is adequately trained on taking safety measures related to electrical shocks. In Sevak, our specialist employees who are handling the physical inventories of servers and IT systems, were required to wear gloves, safety boots, helmets and safety jackets for safety purpose.

In addition, we also have group insurance policies for our staffs on top of the required Workman Compensation. This includes Group medical, hospitalization, and personal accident insurance for all staff, travel insurance for all business related travels. We are also certified with BizSafe Level 4 for Workplace Safety and Health ("WSH") capabilities.

We are proud to report that we have continued to achieve the target we set last year and there have been no workplace incidents in FY2020 (FY2019: Nil). We aim to maintain zero instance of work-related injury in FY2021. We also plan to send our managers and HR personnel to additional trainings pertaining to Work Safety and Health in FY2021 to maintain zero workplace incidents.

TRAININGS AND EDUCATION
It is in the interest of the Company that career development programs are set for individual employees on an on-going basis based on their individual needs and goals. As in the past, we have sent our employees to different trainings.

Sevak, Singapore EV and Cavu Group have provided 144 hours (FY2019: 658 hours) of training to its employees in FY2020. Sevak has sent its employees to different trainings, particularly IT, totaling 65 hours (FY2019: 32 hours). In Cavu Group, its employees attended IRAS, Safety, Accounting & IT trainings to upgrade their skills, with a total of 77.5 hours (FY2019: 350 hours).

Similar to the past, most of the trainings in Modi Indonesia 2020 were done by Principal to our employee for new product knowledge, sales program and new regulation related with Principal's business for about 1 to 2 hours attended by at least 20 to 30 staff (FY2019: 3 to 5 hours attended by 50 to 100 staff).

For Bharat IT in India, leadership training was performed for 4 employees for 8 hours (FY2019: hardware training was performed for 15 engineers for 6 hours).

Although there were lesser training hours in FY2020 as compared to FY2019, we have achieved our target to strengthen our employee's skills by providing them relevant trainings. We will continue to strive to provide our employees opportunities to adopt new skills and technology to ensure high level of job performance and for the Company to remain competitive. Our HR team is also committed to provide assistance to our managers in assessing their team needs and plan for their staff. It is important that developmental actions of the team are aligned with our Company's strategy. We will continue to provide trainings to our employees for their development in FY2021.

ABOUT COVID-19
In FY2020, the COVID-19 pandemic prompted the introduction of additional safety measures to ensure a safe working environment for our staffs. Employees' safety is our utmost concern, even before the emergence of the global pandemic, we have provided our employees' with medical (inpatient and outpatient) and Group hospitalization and surgical insurance. The Company also provides travel insurance with overseas medical coverage (including COVID-19) to any employee travelling overseas for business purposes.

In Bharat IT and Modi Indonesia 2020, we have followed the Standard Operating Procedures required by the Government where we operate. We also provided masks and sanitizers to our staffs and constantly monitor the temperature of all employees. On a regular basis, our premises were sanitised. We ensure that all our employees follow the social distancing measures and the health safety protocols.

To limit the employees' exposure to workplace, we have implemented the following in Sevak:

1. We have split our employees into 2 groups, Team A and Team B. When Team A is in the office, Team B will be working from home, and vice versa.
2. For employees who are unable to come to the office as scheduled, but are able to work from home, they would need to seek approval from their immediate head and inform HR via email.
3. Working hours remain from 10am to 5:30pm, allowing employees especially those using public transport, to avoid peak-hour travel.
4. Employees are required to seek approval from their immediate head and inform HR if they wish to switch their scheduled working arrangements.
5. Employees are required to inform HR if they have decided to work at the clients' office instead of working in the office as scheduled.

6. Following the mandate from the Singapore government, we have posted the SafeEntry barcode by the door of the main entrance. We have ensured that all personnel scan the barcode before entering the office premises.
7. We are using biometric device to capture the attendance of our employees. However, this may potentially be a vector of virus transmission among employees. As a solution to this, we have provided hand sanitizers and tissues by the main door for employees to sanitize their hands before and after using the device.
8. We have also prepared hand sanitizers and a logbook to record employees' temperature by the office entrance. All employees are required to record their temperature before entering office premises.
9. We ensure that all employees working in the office are always seated at least 1 meter away from each other.
10. We ensure that all employees and guests wear their masks at all times in the workplace, except when eating or drinking.
11. Lunch and other breaks are on staggered basis.
12. Posters and reminders for social distancing are placed in the meeting rooms and the pantry.
13. Cleaners are required to clean the office premises including toilets and pantry, once in the morning and once after lunch.
14. Physical meetings between employees and with suppliers/contractors are minimized.
15. Group gatherings during Christmas, Deepavali, Hari Raya and Chinese New Year have been temporarily ceased during this pandemic.
16. We have a designated isolation room for any employee who is unwell or has shown any symptoms of illness. Such employee is isolated while preparations are made for him/her to leave the workplace and consult a doctor.
17. HR will follow-up with the case mentioned above, if any. If there is a confirmed case, the office premises will be vacated immediately. Subsequently, the whole area that was exposed to the confirmed case will be subjected to thorough cleaning and disinfecting.
18. HR attended an online Safe Management Officer(s) (SMO) Course on 24 July 2020 to stay well equipped on the safety management procedures in the workplace.

Our employees were also affected by the pandemic. In each of the country we operate in, we experienced a few COVID-19 cases. In Bharat IT, we have also lost one of our promising business leaders who was heading our Northern Indian Region due to the virus.

CUSTOMER PRIVACY
The Board is of the view that cyber security and data privacy are important in safeguarding both the Group's data and that of our customers, suppliers, business partners and employees. The Group takes measures to guard against cyber risks, protecting confidential information for both our internal and external stakeholders. This also applies to our employment process where the privacy of all applicants is safeguarded and access to personal data is restricted to authorised personnel on a need-to-know basis.

Privacy of Customer Communications Policy was designed and incorporated into the Group's Code of Conduct to stress the privacy issue which is of paramount importance and is a fundamental requirement in our business. With the advancement of technology, the network of Sevak will have increasingly greater reach and will become more interactive and accessible. While customers welcome "user-friendly" products and services, such ease of access may heighten their concerns about privacy.

Our commitment to safeguard the privacy of customer communications takes on an added significance in our business as a data and voice service provider. Each of us must ensure that this commitment is met. Except as permitted by law and Management of Sevak, any employee must not:

- Disclose customers' information or the location of equipment, circuits, trunks or cables to any unauthorized person;
- Tamper with or intrude upon a voice, data and related transmission;
- Listen to or repeat customers' conversations or communications, or permit either to be monitored or recorded;
- Allow access to any communication transmitted by Sevak;
- Install or permit anyone to install any device that enables someone to listen to, observe or determine that a communication has occurred.

Our collection of data starts from the job application stage wherein the applicants are required to fill-out application form. To comply with Personal Data Protection Act ("PDPA") policy, we ensure that we only collect minimal personal information, e.g. the applicants will only fill-out 4 digits followed by 1 letter of his/her NRIC/FIN number. Our application form also clearly states the purpose of the data collection and the applicant must give consent to the collection of information when applying for the job. The process continues when we offer the position to the selected applicant. It is part of our standard procedure that we send the PDPA form to the applicant for their signature. This is a sign of consent before the start of physical documents collection like IC copy as well as school, employment certificates and any other similar references. All personal data collected by the Company is protected and secured from unauthorized access. Personal data will only be kept for only as long as necessary for business or legal purposes, after which the data will be destroyed and removed from the HR system.

We have complied with PDPA Act wherein we have established our group's PDPA policy as well as appointed a Data Protection Officer.

In Bharat IT, customer feedback was collected through letter of satisfaction from major customers on quality of services provided. Going forward, detailed grade for the quality of services provided and concerns or complaints related to breach of privacy/loss or theft of customer data was incorporated in the letter.

We have achieved the target we set last year and in FY2020, there was no complaint received from any customer regarding breach of privacy or loss of customer data (FY2019: Nil).

We will continue aiming to achieve zero incidents of non-compliance and complaint.

DIVERSITY AND EQUAL OPPORTUNITY

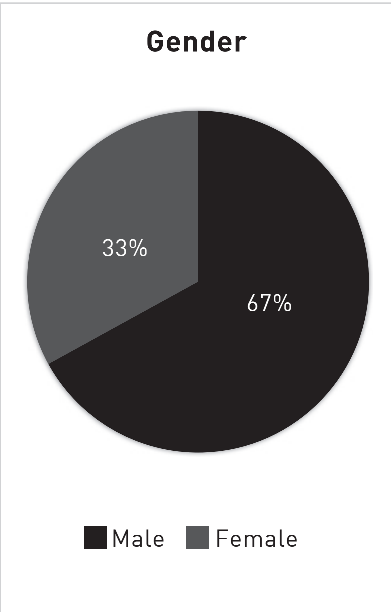
A diverse workforce is an asset in today's ever-changing global marketplace. We cultivate an inclusive culture where employees with wide-ranging backgrounds and qualities are highly motivated, engaged and connected. We do not discriminate one's race, age, gender, religion, ethnicity, disability or nationality. We have achieved the target we set last year to have no record of discrimination. We will continue targeting zero instance of discrimination within the group.

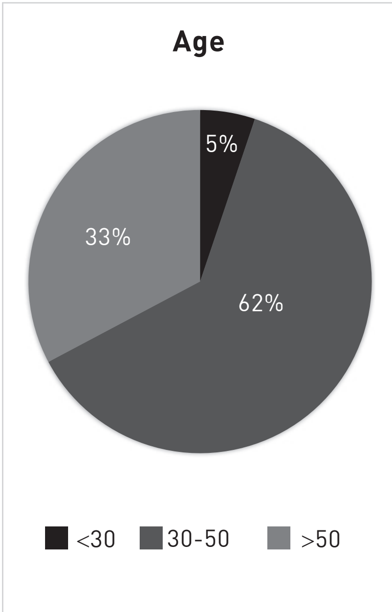
As at 31 December 2020, we had a workforce of 16 (FY2019: 21) employees in SEV and 6 (FY2019: 8) employees in Sevak, 36 (FY2019: 37) employees in Cavu Group, 1,090 (FY2019: 1,169) employees in Modi Indonesia 2020 and 1,226 (FY2019: 1,129) employees in Bharat IT. The decrease in the total number of employees in SEV is primarily due to the resignation of employees for career advancement and better opportunities. The increase in Modi Indonesia 2020's headcount was due to a mandatory requirement from Operator (Indosat & SmartFren) for direct selling.

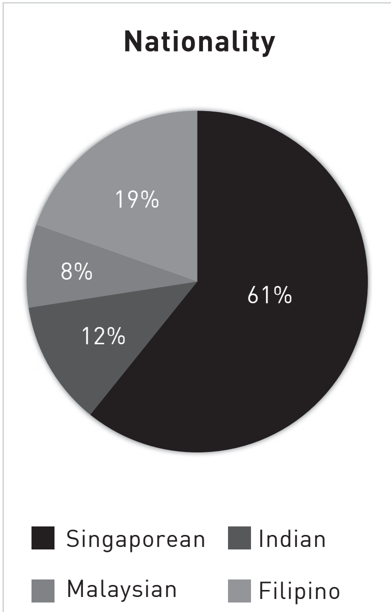
Our headcounts were distributed as follows:

Sevak, SEV and Cavu Group

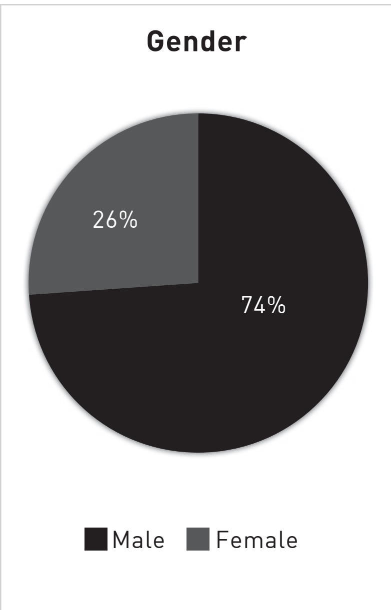
2020

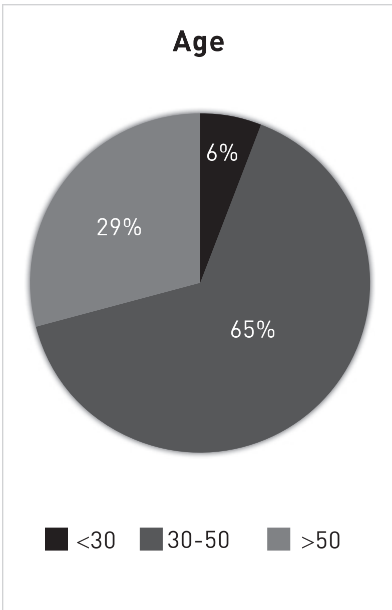


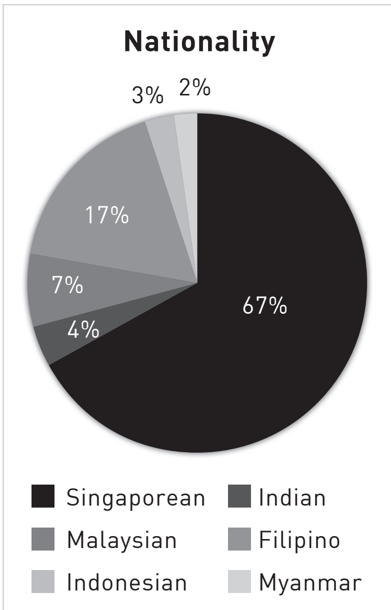




2019

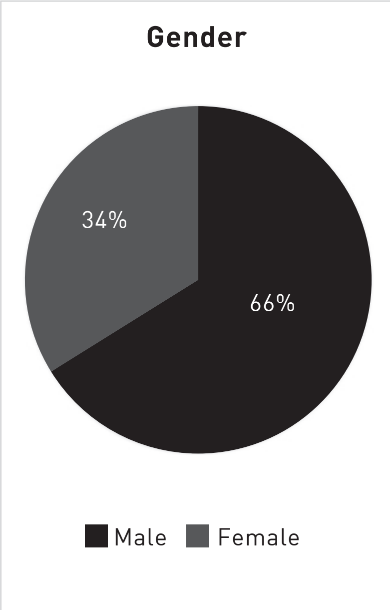


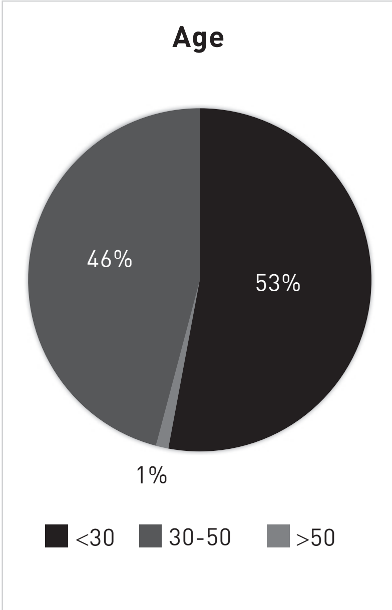


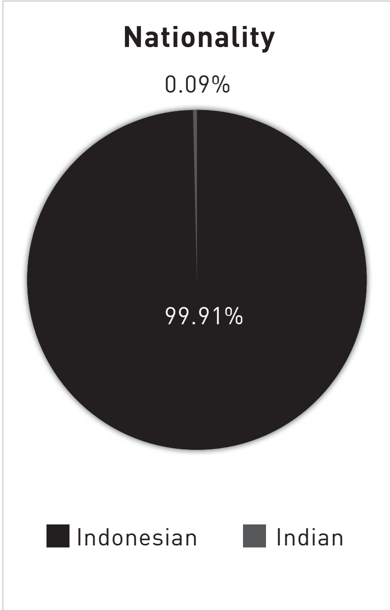


Modi Indonesia 2020

2020







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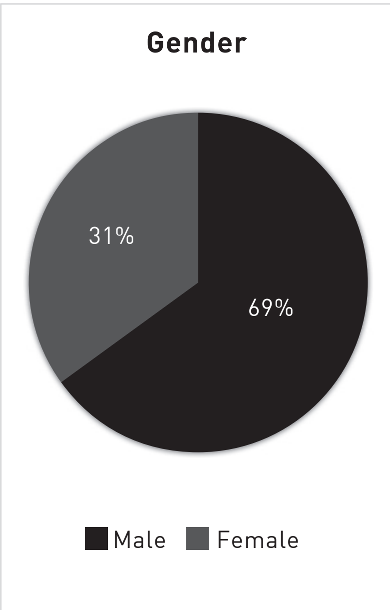
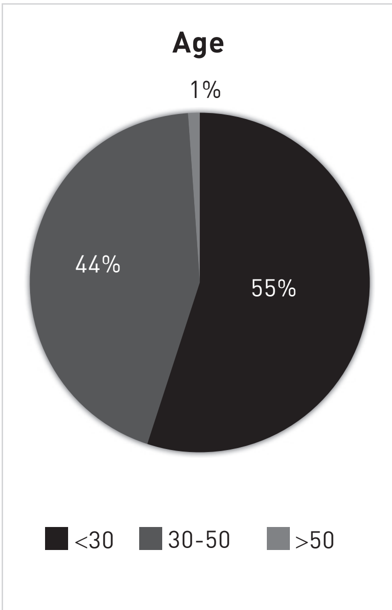
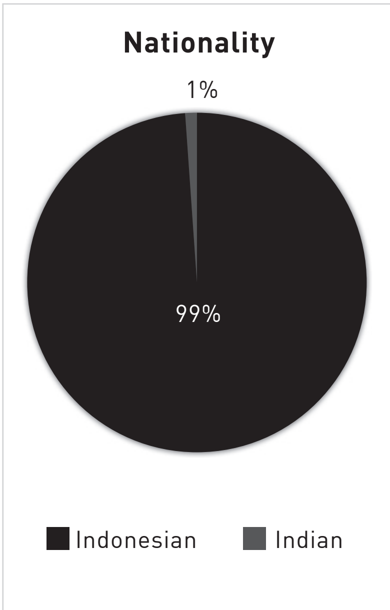


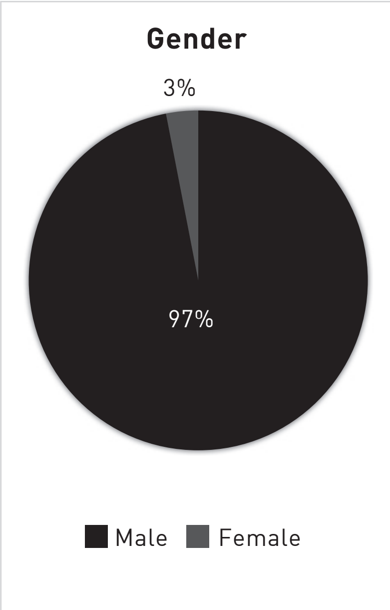


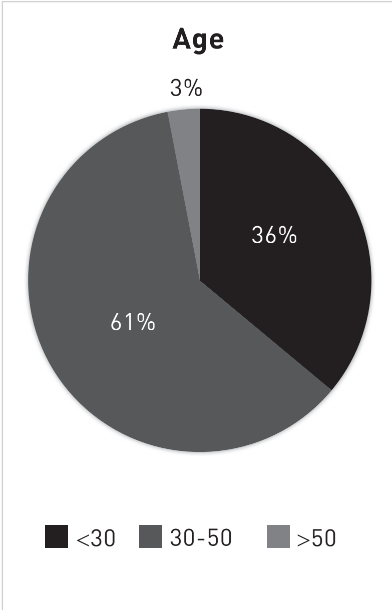


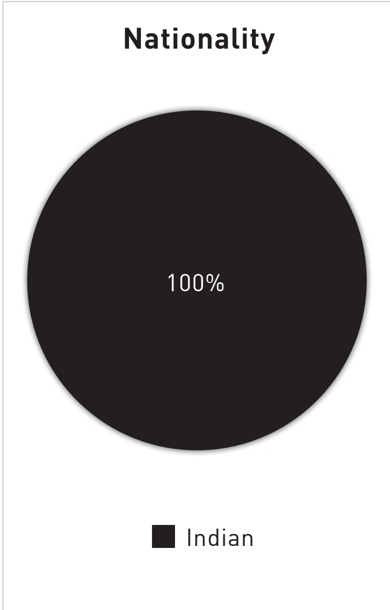
SUSTAINABILITY REPORT

Bharat IT

2020







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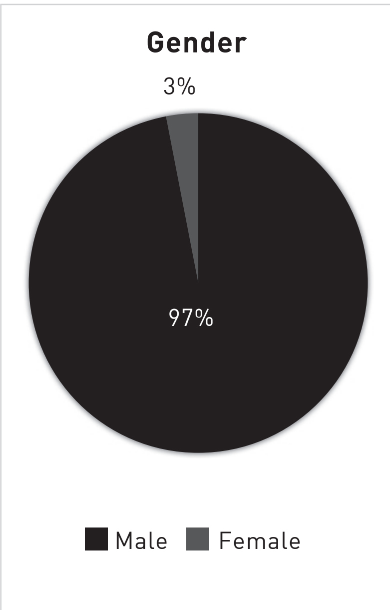

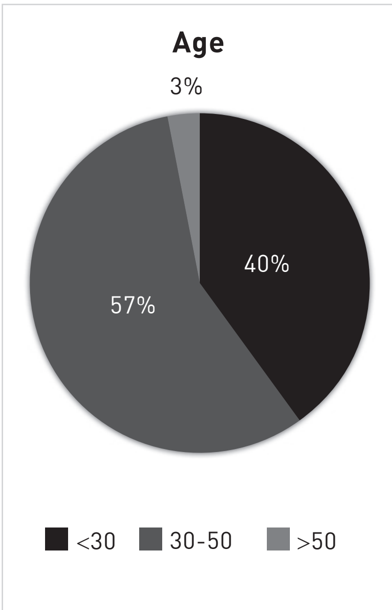

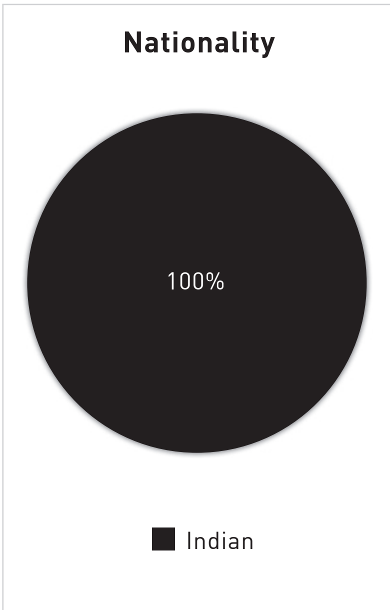

SUSTAINABILITY REPORT

LOCAL COMMUNITIES

Monthly Routine CSR Activity

The Group embraces the philosophy of giving back to the community by encouraging proactive involvement in the Group's various Corporate Social Responsibility ("CSR") initiatives and environmental conservation programs. Contributing time and resources, Sevak is committed to aid the development and improvement of the society in which we live and work.

During the COVID-19 pandemic, our Group focuses on helping the community that is greatly affected by the virus. Our Group contributed under the COVID-19 Relief via our subsidiary, Modi Indonesia 2020. Modi Indonesia 2020 had donated to the India Indonesia Chamber of Commerce (INDCHAM) and donated masks to its resellers and distributors.

We have achieved the target we set last year to continue to contribute to the local communities beyond the need and requirement by the law. We will have the same target in the following years.

SOCIOECONOMIC COMPLIANCE

Similar to FY2019, the Group is proud to inform that it is in significant compliance, in all material aspects, with all social, economic, and environmental rules and regulations throughout FY2020.

We have achieved the target we set last year and we will continue to aim for zero incidents of non-compliance in all material aspects throughout the different departments of the company.

SUSTAINABILITY REPORT

AWARDS

The 3rd Best Outlet Productive Area Pamasuka

The Best Performance of Recharge Domination Regional Central Jabotabek

Best Achievement target Revenue POI NARU 2020 Area Pamasuka Platinum Categories

Modi Indonesia 2020 received the following awards in 2020:

- Best Achievement target Revenue POI NARU 2020
- Best Recharge Domination Regional Sumbagsel
- The Best Managing Out Cluster & Out Region Area Sumatera
- The Best Racing 5R and 5S in September
- Best 3 time TAP Competition Regional Central Jabotabek

SUSTAINABILITY REPORT

GOVERNANCE

CORPORATE GOVERNANCE

The Board and the Management of Sevak are committed to the best practices in corporate governance to ensure sustainability of the Group's operations. We believe that our constant drive for corporate excellence will allow us to establish a more transparent, accountable and equitable system, thereby increasing the value of the Company and its value to our shareholders. Please refer to the Annual Report FY2020 pages 17 to 33 for details of the Group's Corporate Governance Report.

We have achieved the target we set last year. Similar to FY2019, there were no reported non-compliance to Code of Corporate Governance within the group in FY2020. As in prior year, we will continue to comply with the Code of Corporate Governance and meet all requirements that are expected of us by our stakeholders. In case, any deviations are found, the Company shall make the necessary disclosure as per the requirement of Code of Corporate Governance.

RISK MANAGEMENT

The Board is committed to ensuring that the Group has an effective and practical enterprise risk management framework in place to safeguard Shareholders' interests, and the sustainability of the Group as well as provide a basis to make informed decisions having regard to the risk exposure and risk appetite of the Group. For detailed disclosure on our risk management, please refer to pages 26 to 27 of our Annual Report FY2020.

We have achieved the target we set last year. We have reviewed our Enterprise Risk Management ("ERM") policies in FY2019 and FY2020. We aim to review the ERM policies regularly to ensure all relevant risks are identified, communicated and addressed timely.

BUSINESS ETHICS AND COMPLIANCE

All of our staff are reminded of the importance of upholding the highest standards when it comes to business ethics. The Group regularly updates relevant staff with development in international and local standards and regulations.

Ethical business conduct is critical to the business carried on by the Company. Keeping this in mind, the Board of Directors of the Company have adopted the Code of Conduct and Ethics Policy which helps maintain the standards of business conduct for the Company and ensures compliance with the legal requirements.

The purpose of this Code is to enhance further an ethical and transparent process in managing the affairs of the Company and to deter any wrongdoing. The matters covered in the Code are of utmost importance to the Company, our shareholders and business partners.

The Code of Conduct and Ethic sets out some basic guidelines that are non-negotiable for employees to practice, demonstrate and live during the employment with the company. It comprises of the policies for Reporting of Irregularities, Privacy of Customer Communications, Confidentiality of Company Information, the competitive position of Sevak, Gifts/Entertainment, Outside Employment & Conflict of Interest, etc. It provides the employment standards of integrity that Sevak expects all employees to follow. Compliance with the Code of Conduct is a condition of employment and any violation or non-compliance by any employee may be cause for disciplinary actions, including termination.

We have achieved the target we set for FY2020 to maintain no incidents of non-compliance to the code (FY2019: Nil). Our target is to ensure all allegation received are promptly addressed and to maintain zero incidents of non-compliance and we will continue to achieve this in the following years.

MEMBERSHIP

Singapore Manufacturing Federation
Singapore Indian Chamber of Commerce and Industry
Singapore Business Federation
Bhojpuri Association of Singapore
Singapore Cricket Club
India Indonesia Chamber of Commerce

SUSTAINABILITY REPORT

GRI STANDARDS CONTENT INDEX

GRI Standard	Disclosure		Reference/Description
GRI 101: Foundation 2016			
GENERAL DISCLOSURE			
GRI 102: General Disclosures	102-1	Name of organization	Sevak Limited
	102-2	Activities, brands, products and services	Page 1 http://www.sevaklimited.com/services.html
	102-3	Location of headquarters	Singapore
	102-4	Location of operations	Pages 6 to 9
	102-5	Ownership and legal form	Pages 6 to 7, 16
	102-6	Markets served	Pages 6 to 9
	102-7	Scale of the organization	Pages 6 to 9, 44 to 47
	102-8	Information on employees and other workers	Pages 44 to 47
	102-9	Supply chain	Our suppliers are primarily based out of Indonesia, Singapore, China where we are doing our business supplying us telecom operator products, our Electric Vehicles have been supplied to us in Singapore manufactured in China by BYD.
	102-10	Significant changes to the organisation and its supply chain	None
	102-11	Precautionary Principle or approach	Sevak supports the intent of the Precautionary Principle, but has not expressed a specific commitment.
	102-12	External initiatives	Page 48
	102-13	Membership of associations	Page 50
	102-14	Statement from senior decision maker	Page 34

SUSTAINABILITY REPORT

GRI Standard	Disclosure		Reference/Description
	102-16	Values, principles, standards and norms of behaviour	Page 50
	102-18	Governance structure	Pages 17 to 33, 50
	102-40	List of stakeholder groups	Pages 35 to 37
	102-41	Collective bargaining agreements	None
	102-42	Identifying and selecting stakeholders	Page 35
	102-43	Approach to stakeholder engagement	Pages 35 to 37
	102-44	Key topics and concerns raised	Pages 35 to 37
	102-45	Entities included in the consolidated financial statements	Pages 123 to 128
	102-46	Defining report content and topic boundaries	Page 34
	102-47	List of material topics	Page 37
	102-48	Restatement of information	None
	102-49	Changes in reporting	None
	102-50	Reporting period	1 January to 31 December 2020
	102-51	Date of most recent previous report	23 May 2019
	102-52	Reporting cycle	Annually
	102-53	Contact point for questions about the report	Page 34
	102-54	Claims if reporting in accordance with the GRI Standards	Page 34
	102-55	GRI content index	Pages 51 to 53
	102-56	External Assurance	We may seek external assurance in the future.

SUSTAINABILITY REPORT

GRI Standard	Disclosure		Reference/Description
MATERIAL TOPICS			
GRI 201: Economic performance	201-1	Direct economic value generated and distributed	Page 38
GRI 204: Procurement Practices	204-1	Proportion of spending on local suppliers	Page 39
GRI 205: Anti-corruption	205-1	Operations assessed for risks related to corruption	Page 39
GRI 302: Energy	302-1	Energy consumption within the organization	Page 40
GRI 307: Environmental compliance	307-1	Non-compliance with environmental laws and regulations	Page 40
GRI 403: Occupational Health and Safety	403-2	Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	Page 41
GRI 404: Training and Education	404-1	Average hours of training per year per employee	Pages 42 to 43
GRI 405: Diversity and equal opportunity	405-1	Diversity of governance bodies and employees	Pages 44 to 47
GRI 413: Local Communities	413-1	Operations with local community engagement, impact assessments, and development programs	Page 48
GRI 418: Customer Privacy	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	Page 43 to 44
GRI 419: Socioeconomic Compliance	419-1	Non-compliance with laws and regulations in the social and economic area	Page 48

DIRECTORS' STATEMENT

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

The directors present their statement to the members together with the audited consolidated financial statements of Sevak Limited (the "Company") and its subsidiaries (collectively the "Group") for the financial year ended 31 December 2020, and the statement of financial position of the Company as at 31 December 2020.

In the opinion of the directors:

(a) the consolidated financial statements of the Group and the statement of financial position of the Company are drawn up so as to give a true and fair view of the financial position of the Group and of the Company as at 31 December 2020 and the financial performance, changes in equity and cash flows of the Group for the financial year ended on that date; and

(b) at the date of this statement, there are reasonable grounds to believe that the Company will be able to pay its debts as and when they fall due.

1 Directors

The directors of the Company in office at the date of this statement are:

Dr. Bhupendra Kumar Modi	(Non-Executive Director and Chairman)*
Doraraj S	(Lead Independent Non-Executive Director)
Tushar s/o Pritamlal Doshi	(Independent Non-Executive Director)
Chada Anitha Reddy	(Non-Independent Non-Executive Director)

* Appointed on 6 March 2020

2 Arrangements to Enable Directors to Acquire Shares or Debentures

Except as described in this statement, neither at the end of nor at any time during the financial year, was the Company a party to any arrangement whose object was to enable the directors of the Company to acquire benefits by means of the acquisition of shares or debentures of the Company or any other body corporate.

3 Directors' Interests in Shares or Debentures

The directors of the Company holding office at the end of the financial year or at the date of this statement had no interests in the shares, share options, performance shares or debentures of the Company and related corporations as recorded in the register of directors' shareholdings kept by the Company under section 164 of the Singapore Companies Act, Chapter 50 (the "Act"), except as follows:

	Holdings registered in the name of director		Holdings in which a director is deemed to have an interest	
Name of Director and Company	**At the beginning of the financial year**	**At the end of the financial year/ 5 April 2021**	**At the beginning of the financial year/ 6 March 2020**	**At the end of the financial year/ 5 April 2021**
Sevak Limited (the Company)		Ordinary shares		
Dr. Bhupendra Kumar Modi	–	804,634	6,043,638	6,184,838
Chada Anitha Reddy	487	487	–	–

There was no change in any of the above-mentioned interests between the end of the financial year and 21 January 2021.

4 Share Options

The particulars of share options of the Company are as follows:

(a) Sevak Employee Stock Option Plan 2014 ("ESOP 2014")

The ESOP 2014 was approved by the shareholders in their meeting held on 15 April 2014 with an objective to gradually phase out the Sevak 1999 Employees' Share Option Scheme and the 1999 Sevak Employees' Share Option Scheme II as no new options can be granted under these schemes. Pursuant to ESOP 2014, the RC has the authority to grant options to present and future employees of the Group as well as to other persons who are eligible under ESOP 2014 at the average of the closing prices for the 5 trading days prior to the issuance of the grant, less a discount, if any, to be determined by the RC, which shall not exceed 20% of the then prevailing market price.

ESOP 2014 is administered by the RC who then determines the terms and conditions of the grant of the options, including the exercise price, the vesting periods which may be over and above the minimum vesting periods prescribed by the Listing Manual of the Singapore Exchange Securities Trading Limited ("SGX-ST") and the imposition of retention periods following the exercise of these options by the employees, if any.

The RC had on 27 March 2015 granted a total of 274,200,000 stock options to the directors under the ESOP 2014. The options granted at an exercise price of S$0.0024 were to be vested after 2 years from the date of the grant. The options can be exercised up to 10 years from the date of the grant.

All options granted under ESOP 2014 had lapsed.

No other directors were granted options under this Scheme and no participant received 5% or more of the total options available under the Scheme. No unissued shares are under option as at the date of this statement.

During the financial year under review, no options have been granted at a discount.

(b) Sevak Performance Share Plan 2021 ("PSP 2021")

The PSP 2021 was approved by the shareholders in their meeting held on 19 February 2021 with an objective to promote higher performance goals, recognise exceptional achievement and retain talents within the Group. The PSP 2021 motivates employees of the Company (including the Directors and Group employees) to optimise their performance standards and efficiency as well as to reward them for their significant contributions to the Company. The Company's view is that all deserving and eligible participants (regardless of whether they are Controlling Shareholders or associates) should be equally entitled to take part in and benefit from the Company's fair and equitable system of remuneration.

The total number of Shares which may be issued pursuant to the share awards (the "Awards") granted under the PSP 2021 on any date, when added to: (a) the total number of new Shares allotted and issued and/or to be allotted and issued, issued Shares (including treasury shares) delivered and/or to be delivered, and Shares Released and/or to be Released in the form of cash in lieu of Shares, pursuant to Awards granted under the Plan; and (b) the number of Shares issued and issuable in respect of all options granted under any other share option, share incentive, performance share or restricted share plan implemented by the Company and for the time being in force, shall not exceed thirty (30) per cent. of the total number of issued Shares (excluding treasury shares and subsidiary holdings (as defined in the Listing Manual)) on the day preceding the date of the relevant Award.

Subsequent to the financial year ended 31 December 2020, a total of 804,634 Awards has been granted to Dr. Bhupendra Kumar Modi, a controlling shareholder of Company in accordance with the PSP 2021.

5 Audit Committee

The Audit Committee ("AC") comprises the following Directors:

Doraraj S	(Chairman and Lead Independent Director)
Tushar s/o Pritamlal Doshi	(Member and Independent Non-Executive Director)
Chada Anitha Reddy	(Member and Non-Independent Non-Executive Director)

The AC performs the functions set out in section 201B (9) of the Singapore Companies Act, Chapter 50. In performing those functions, the AC reviewed the overall scope of the internal audit function, external audit function and the assistance given by the Company's officers to the auditors. The AC met with the auditors to discuss the results of their audit and their evaluation of the systems of internal controls. The AC also reviewed the financial statements of the Company and the consolidated financial statements of the Group for the financial year ended 31 December 2020, as well as the external auditor's report thereon.

The AC has noted that there are no non-audit services provided by the auditors and as such the independence of the auditors is not affected.

A full report on the functions performed by the AC is included in the report on Corporate Governance.

6 Independent Auditors

The independent auditors, Moore Stephens LLP, have expressed their willingness to accept re-appointment as auditors.

On behalf of the Board of Directors,

Doraraj S
Lead Independent Director

Chada Anitha Reddy
Director

Singapore
5 April 2021

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF SEVAK LIMITED

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of Sevak Limited (the "Company") and its subsidiaries (the "Group") which comprise the consolidated statement of financial position of the Group and the statement of financial position of the Company as at 31 December 2020, and the consolidated income statement, consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows of the Group for the financial year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements of the Group and the statement of financial position of the Company are properly drawn up in accordance with the provisions of the Companies Act, Chapter 50 (the "Act") and Singapore Financial Reporting Standards (International) ("SFRS(I)s") so as to give a true and fair view of the consolidated financial position of the Group and the financial position of the Company as at 31 December 2020 and of the consolidated financial performance, consolidated changes in equity and consolidated cash flows of the Group for the financial year ended on that date.

Basis for Opinion

We conducted our audit in accordance with Singapore Standards on Auditing ("SSAs"). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Group in accordance with the Accounting and Corporate Regulatory Authority ("ACRA") *Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities* ("ACRA Code") together with the ethical requirements that are relevant to our audit of the financial statements in Singapore, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ACRA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Key Audit Matter	How our audit addressed the Key Audit Matter
Revenue recognition We refer to Note 2(r) and Note 4 to the financial statements. For the financial year ended 31 December 2020, the Group recorded revenue amounting to S$264.04 million. We have identified revenue recognition to be significant because of the high volume of transactions and the varying sales and contractual terms. Revenue recognition is susceptible to the higher risk that the revenue is recognised when the control of goods has not been transferred to the customers. Accordingly, we have identified revenue recognition as a key audit matter.	**Our audit response** We have performed the following key audit procedures: • Updated our understanding of the Group's control environment over the sales process and the relevant systems including the design of key controls over the capture and recording of revenue transactions. We have performed tests of key controls as appropriate; • Performed sample testing on revenue and checked that the revenue recognition criteria are appropriately applied; • Performed analytical review procedures and enquired with management for any significant or unusual fluctuations noted; • Tested the revenue to be recognised in the relevant accounting period by performing cut-off tests at the year end; • Tested journal vouchers for any unusual adjustments made to the revenue account; and • Reviewed the adequacy of the disclosures relating to revenue in Note 2(r) and Note 4 to the financial statements. **Our audit findings** We found the Group's revenue recognition to be consistent with its accounting policy as disclosed in Note 2(r) to the financial statements. We also found that the relevant disclosures on revenue in the financial statements to be adequate.

Key Audit Matters (Continued)

Key Audit Matter	How our audit addressed the Key Audit Matter
Valuation of inventories We refer to Note 2(k), Note 3(b)(ii) and Note 11 to the financial statements. As at 31 December 2020, the total carrying amount of inventories was S$11.66 million. The assessment of the carrying amount of inventories involves significant estimation uncertainty, subjective assumptions and the application of significant judgment. Reviews are made periodically by management on inventories for obsolescence and decline in net realisable value below cost. Allowances are recorded against the inventories for any such declines based on historical obsolescence and slow-moving history. Key factors considered include the nature of the stock, its ageing, shelf life and turnover rate.	**Our audit response** We have performed the following key audit procedures: • Tested and analysed the ageing of the inventories; • Reviewed the historical trend on whether there were significant inventories written off or reversal of the allowances for inventories obsolescence; • Conducted a detailed discussion with the Group's key management and considered their views on the adequacy of allowances for inventories obsolescence in light of the current economic environment; • Reviewed the subsequent selling prices in the ordinary course of business and compared against the carrying amounts of the inventories on a sampling basis at the reporting date; and • Reviewed the adequacy of the disclosures relating to inventories in Note 2(k), Note 3(b)(ii) and Note 11 to the financial statements. **Our audit findings** We found management's assessment of the allowance for inventory obsolescence to be reasonable based on available evidence and the relevant disclosures in the financial statements to be adequate.

Key Audit Matters (Continued)

Key Audit Matter	How our audit addressed the Key Audit Matter
Valuation of trade and other receivables and loan receivable We refer to Note 2(i), Note 3(a)(ii), Note 12, Note 13, Note 23 and Note 40(a) to the financial statements. As disclosed in Notes 12, 13, 23 and 40(a) to the financial statements, the Group assesses periodically and at each financial year end, the expected credit loss associated with its receivables. When there is expected credit loss impairment, the amount and timing of future cash flows are estimated based on historical, current and forward-looking loss experience for assets with similar credit risk characteristics. The carrying amount of trade and other receivables and loan receivable of the Group was S$13.49 million as at 31 December 2020. We focused on this area because of its significance and the degree of judgement required to estimate the expected credit loss and determining the carrying amount of trade and other receivables as at the reporting date.	**Our audit response** We have performed the following key audit procedures: • Updated our understanding of the Group's processes and key controls relating to the monitoring of trade and other receivables and assessment of ECL, including the process for identifying impairment indicators; • Reviewed and tested the aging of trade and other receivables; • Reviewed and challenged management's assessment on the credit worthiness of selected customers. Discussed with the key management and the component auditors on the adequacy of the allowance for impairment recorded by the Group and reviewed the supporting documents provided by management in relation to their assessment; • Checked the mathematical accuracy of management's computation of the expected credit loss; • Checked the subsequent receipts from major debtors after the year end and obtained documentary evidence, representation and explanations from management to assess the recoverability of long outstanding debts, where applicable; and • Reviewed the adequacy of the disclosures relating to trade and other receivables and loan receivable in Note 3(a)(ii), Note 12, Note 13, Note 23 and Note 40(a) to the financial statements. **Our audit findings** Based on our audit procedures performed, we found management's assessment of the recoverability of trade and other receivables and loan receivable to be reasonable and the relevant disclosures in the financial statements to be adequate.

Other Information

Management is responsible for the other information. The other information comprises the information included in the annual report, but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Management and Directors for the Financial Statements

Management is responsible for the preparation of financial statements that give a true and fair view in accordance with the provisions of the Act and SFRS(I)s, and for devising and maintaining a system of internal accounting controls sufficient to provide a reasonable assurance that assets are safeguarded against loss from unauthorised use or disposition; and transactions are properly authorised and that they are recorded as necessary to permit the preparation of true and fair financial statements and to maintain accountability of assets.

In preparing the financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting, unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

The directors' responsibilities include overseeing the Group's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Auditor's Responsibilities for the Audit of the Financial Statements (Continued)

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Auditor's Responsibilities for the Audit of the Financial Statements (Continued)

From the matters communicated with the directors, we determine those matters that were of most significance in the audit of the financial statements of the current year and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements

In our opinion, the accounting and other records required by the Act to be kept by the Company and by those subsidiaries incorporated in Singapore of which we are the auditors, have been properly kept in accordance with the provisions of the Act.

The engagement partner on the audit resulting in this independent auditor's report is Lao Mei Leng.

Moore Stephens LLP
Public Accountants and
Chartered Accountants

Singapore
5 April 2021

CONSOLIDATED INCOME STATEMENT

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

	Note	Group 2020 S$'000	Group 2019 S$'000
Turnover	4	**264,036**	290,849
Operating expenses			
Purchases and changes in inventories and direct service fees incurred	4(a)	**(240,743)**	(264,753)
Commissions and other selling expenses		**(200)**	(325)
Other income – operating	5	**1,015**	546
Personnel costs	6	**(15,718)**	(16,370)
Infrastructure costs		**(1,667)**	(2,411)
Marketing expenses		**(1,161)**	(1,556)
Other expenses – operating		**(4,797)**	(5,784)
Other income – non-operating	5	**13**	3,808
Other expenses – non-operating		**(1,786)**	(630)
Interest income from cash deposits	5	**331**	539
Finance costs – interest expense		**(286)**	(391)
Depreciation of property, plant and equipment	17	**(1,495)**	(1,589)
Amortisation of intangible assets	19	**(210)**	(35)
(Loss)/Profit before taxation from continuing operations		**(2,668)**	1,898
Loss before taxation from discontinued operations	9	**–**	(15)
(Loss)/Profit before taxation	7	**(2,668)**	1,883
Taxation	8	**(159)**	(853)
Net (loss)/profit after tax for the year			
From continuing operations		**(2,827)**	1,045
From discontinued operations	9	**–**	(15)
Total net (loss)/profit after tax for the year		**(2,827)**	1,030
(Loss)/Profit attributable to:			
Owners of the parent		**(2,827)**	1,028
Non-controlling interest		**–**	2
Total		**(2,827)**	1,030
(Loss)/Earnings per share			
From continuing and discontinued operations			
– Basic and diluted (cents per share)	10	**(23.85)**	8.67
From continuing operations			
– Basic and diluted (cents per share)	10	**(23.85)**	8.80

The accompanying notes form an integral part of the financial statements

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

	Group	
	2020	2019
	S$'000	S$'000
(Loss)/Profit for the year	**(2,827)**	1,030
Other comprehensive (loss)/income, net of income tax:		
Items that may be reclassified subsequently to profit or loss:		
Exchange differences on translation of foreign operations	**(757)**	110
Gain recognised in profit or loss upon disposal of foreign subsidiaries	**–**	(2,000)
	(757)	(1,890)
Items that will not be reclassified subsequently to profit or loss:		
Remeasurement of defined benefit plans	**(7)**	(63)
Other comprehensive loss for the year, net of tax	**(764)**	(1,953)
Total comprehensive loss for the year	**(3,591)**	(923)
Total comprehensive (loss)/income attributable to:		
Owners of the parent	**(3,600)**	(945)
Non-controlling interest	**9**	22
Total comprehensive loss for the year	**(3,591)**	(923)

The accompanying notes form an integral part of the financial statements

STATEMENTS OF FINANCIAL POSITION

AS AT 31 DECEMBER 2020

	Note	Group		Company	
		2020	2019	**2020**	2019
		S$'000	S$'000	**S$'000**	S$'000
Assets					
Current assets					
Inventories	11	**11,658**	16,107	**–**	–
Trade receivables	12	**10,183**	11,456	**52**	114
Other receivables and deposits	13	**1,832**	3,346	**335**	392
Contract costs	14(a)	**–**	294	**–**	–
Prepayments	14	**4,027**	3,875	**41**	61
Due from subsidiaries	15	**–**	–	**564**	1,750
Loan receivable	23	**–**	–	**–**	–
Cash and cash equivalents	16	**10,504**	13,126	**1,295**	1,431
Fixed deposits	16(a)	**2,860**	4,702	**30**	430
Financial assets, at FVPL	22	**201**	–	**–**	–
Tax recoverable	13	**1,372**	752	**–**	–
		42,637	53,658	**2,317**	4,178
Non-current assets					
Property, plant and equipment	17	**6,634**	7,889	**5,307**	6,108
Investment properties	18	**2,897**	2,758	**–**	–
Intangible assets	19	**1,718**	1,882	**5**	9
Investment in subsidiaries	20	**–**	–	**23,985**	25,268
Investment in associate	21	**–**	–	**–**	–
Financial assets, at FVPL	22	**–**	201	**–**	–
Long-term loans and advances to subsidiaries	24	**–**	–	**376**	783
Deferred tax assets	25	**568**	380	**–**	–
Other receivables	13	**101**	237	**–**	–
Prepayments	14	**23**	184	**–**	–
Fixed deposits	16(a)	**1,035**	1,005	**–**	–
		12,976	14,536	**29,673**	32,168
Total assets		**55,613**	68,194	**31,990**	36,346

The accompanying notes form an integral part of the financial statements

STATEMENTS OF FINANCIAL POSITION

AS AT 31 DECEMBER 2020

	Note	Group 2020 S$'000	Group 2019 S$'000	Company 2020 S$'000	Company 2019 S$'000
Liabilities					
Current liabilities					
Trade creditors	26	**6,365**	11,981	**46**	110
Other creditors and accruals	27	**4,314**	5,102	**887**	1,094
Contract liabilities	4	**1,674**	3,797	**–**	–
Lease liabilities	36	**726**	777	**583**	550
Loans and bank borrowings	28	**2,031**	2,487	**100**	–
Due to subsidiaries	15	**–**	–	**4,642**	4,435
Tax payable		**176**	195	**–**	–
		15,286	24,339	**6,258**	6,189
Non-current liabilities					
Lease liabilities	36	**1,165**	1,881	**1,085**	1,647
Provision for employee benefits	34(b)	**1,036**	874	**–**	–
Contract liabilities	4	**515**	41	**–**	–
Deferred tax liabilities	25	**540**	572	**–**	–
Loans and bank borrowings	28	**175**	–	**175**	–
Long-term loans and advances from subsidiaries	15(a)	**–**	–	**9,621**	9,269
		3,431	3,368	**10,881**	10,916
Total liabilities		**18,717**	27,707	**17,139**	17,105
Equity attributable to owners of the Company					
Share capital	29	**548,020**	548,020	**548,020**	548,020
Treasury shares	30	**(3,547)**	(3,547)	**(3,547)**	(3,547)
Accumulated losses	31	**(492,667)**	(489,833)	**(519,821)**	(515,431)
Other reserves	32	**(5,031)**	(5,031)	**(9,801)**	(9,801)
Translation reserve	33	**(9,818)**	(9,052)	**–**	–
		36,957	40,557	**14,851**	19,241
Non-controlling interest		**(61)**	(70)	**–**	–
Total equity		**36,896**	40,487	**14,851**	19,241
Total liabilities and equity		**55,613**	68,194	**31,990**	36,346

The accompanying notes form an integral part of the financial statements

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

	Attributable to owners of the Company							
	Share capital S$'000	Treasury shares S$'000	Accumulated losses S$'000	Other reserves S$'000	Translation reserve S$'000	Total S$'000	Non-controlling interest S$'000	Total S$'000
Group								
2020								
Balance at 1 January	**548,020**	**(3,547)**	**(489,833)**	**(5,031)**	**(9,052)**	**40,557**	**(70)**	**40,487**
Loss for the year	**–**	**–**	**(2,827)**	**–**	**–**	**(2,827)**	**–**	**(2,827)**
Other comprehensive loss, net of tax	**–**	**–**	**(7)**	**–**	**(766)**	**(773)**	**9**	**(764)**
Total comprehensive loss for the year	**–**	**–**	**(2,834)**	**–**	**(766)**	**(3,600)**	**9**	**(3,591)**
Balance at 31 December	**548,020**	**(3,547)**	**(492,667)**	**(5,031)**	**(9,818)**	**36,957**	**(61)**	**36,896**
2019								
Balance at 1 January	578,249	(3,535)	(520,824)	(4,172)	(7,905)	41,813	(92)	41,721
Adoption of SFRS(I) 16	–	–	(56)	–	–	(56)	–	(56)
Effects of change in functional currency	(30,229)	(12)	29,922	(446)	765	–	–	–
Adjusted opening balance at 1 January	548,020	(3,547)	(490,958)	(4,618)	(7,140)	41,757	(92)	41,665
Profit for the year	–	–	1,028	–	–	1,028	2	1,030
Other comprehensive loss, net of tax	–	–	(61)	–	(1,912)	(1,973)	20	(1,953)
Total comprehensive income/(loss) for the year	–	–	967	–	(1,912)	(945)	22	(923)
Transferred to accumulated losses	–	–	158	(158)	–	–	–	–
Costs relating to partial offer	–	–	–	(198)	–	(198)	–	(198)
Costs related to share buyback in the previous year	–	–	–	(57)	–	(57)	–	(57)
Transactions with owners	–	–	158	(413)	–	(255)	–	(255)
Balance at 31 December	548,020	(3,547)	(489,833)	(5,031)	(9,052)	40,557	(70)	40,487

The accompanying notes form an integral part of the financial statements

CONSOLIDATED STATEMENT OF CASH FLOWS

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

	Group	
	2020	2019
	S$'000	S$'000
Cash Flows from Operating Activities		
(Loss)/Profit before taxation	**(2,668)**	1,883
Adjustments for:		
Depreciation and amortisation	**1,705**	1,624
Impairment loss on non-trade debts	**847**	361
(Reversal)/Impairment loss of trade debts, net	**(436)**	71
Write off of trade debts	**562**	120
Allowance for inventory obsolescence, net	**381**	380
Interest income from cash deposits	**(331)**	(539)
Loss/(Gain) on revaluation of investment properties	**29**	(4)
Reversal of impairment loss of intangible asset	**–**	(1,750)
Gain on disposal of property, plant and equipment	**(9)**	(27)
Gain on disposal of subsidiaries	**–**	(2,001)
Finance costs	**286**	391
Unrealised foreign exchange differences	**(148)**	108
Others	**193**	174
Operating cash flows before working capital changes	**411**	791
Decrease/(Increase) in inventories	**4,084**	(6,168)
Decrease in trade receivables	**1,151**	1,125
Decrease in other receivables and deposits	**986**	259
Increase in prepayments	**(30)**	(978)
(Decrease)/Increase in trade creditors	**(5,615)**	1,419
Decrease/(Increase) in contract costs	**33**	(294)
Decrease in other creditors and accruals	**(1,003)**	(1,283)
(Decrease)/Increase in contract liabilities	**(1,650)**	1,045
Cash flows used in operating activities	**(1,633)**	(4,084)
Interest paid	**(286)**	(391)
Income tax paid	**(1,103)**	(990)
Net cash flows used in operating activities	**(3,022)**	(5,465)

The accompanying notes form an integral part of the financial statements

CONSOLIDATED STATEMENT OF CASH FLOWS

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

	Group	
	2020	2019
	S$'000	S$'000
Cash Flows from Investing Activities		
Interest income received from cash deposits	**323**	570
Proceeds from disposal of property, plant and equipment	**54**	378
Purchase of property, plant and equipment	**(393)**	(66)
Purchase of intangible assets	**(51)**	(176)
Outflow (net) consequent to disposal of investment in subsidiaries	**–**	(5)
Net cash flows (used in)/generated from investing activities	**(67)**	701
Cash Flows from Financing Activities		
Costs related to share buyback in the previous year	**–**	(57)
(Placement)/Withdrawal of cash and bank deposits pledged	**(770)**	431
(Repayment)/Proceeds of loans and bank borrowings, net	**(403)**	615
Costs related to partial offer	**–**	(198)
Repayment of lease liabilities	**(768)**	(790)
Net cash flows (used in)/generated from financing activities	**(1,941)**	1
Net decrease in cash and cash equivalents	**(5,030)**	(4,763)
Cash and cash equivalents at the beginning of the year	**13,532**	18,462
Effect of exchange rate changes on the balances of cash held in foreign currencies	**(174)**	(167)
Cash and cash equivalents at the end of the year (Note 16)	**8,328**	13,532

The accompanying notes form an integral part of the financial statements

NOTES TO THE FINANCIAL STATEMENTS

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

These notes form an integral part of and should be read in conjunction with the accompanying financial statements:

1 General

Sevak Limited (the "Company") is a limited liability company, incorporated and domiciled in Singapore and is listed on the Singapore Exchange Securities Trading Limited ("SGX-ST"). On 26 February 2021, the Company transferred its listing from the Main Board to the Catalist of the SGX-ST.

The registered office and principal place of business of the Company is located at 152 Ubi Avenue 4, Smart Innovation Centre, Singapore 408826.

The principal activities of the Company are rendering of telecommunication services, distribution of telecommunication handsets, and passenger land transport. The principal activities of the subsidiaries are disclosed in Note 20 to the financial statements.

The financial statements for the financial year ended 31 December 2020 were approved and authorised for issue by the board of directors in accordance with a resolution of the directors on the date of the Directors' Statement.

2 Summary of Significant Accounting Policies

(a) Basis of Preparation

The financial statements have been prepared in accordance with the provisions of the Singapore Companies Act, Chapter 50 and Singapore Financial Reporting Standards (International) ("SFRS(I)") under the historical cost convention, except as disclosed in the accounting policies below.

The preparation of financial statements in conformity with SFRS(I) requires management to exercise its judgement in the process of applying the Group's accounting policies. It also requires the use of certain critical accounting estimates and assumptions. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed in Note 3.

(b) Basis of Consolidation

Subsidiaries are all entities (including structured entities) over which the Group has control. The Group controls an entity when all three elements of control are present: (a) power over the entity; (b) exposure or rights to variable returns from its involvement with the entity; and (c) ability to use its power to affect the amount of its returns. Subsidiaries are fully consolidated from the date on which control is transferred to the Group. They are deconsolidated from the date that control ceases.

2 **Summary of Significant Accounting Policies** (Continued)

(b) **Basis of Consolidation** (Continued)

Investments in subsidiaries are carried at cost less accumulated impairment losses in the statement of financial position of the Company. On disposal of investments in subsidiaries, the difference between the net disposal proceeds and the carrying amount of the investments are recognised in the income statement.

The Company reassesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control listed above.

When the Company has less than a majority of the voting rights of an investee, it has power over the investee when the voting rights are sufficient to give it the practical ability to direct the relevant activities of the investee unilaterally. The Company considers all relevant facts and circumstances in assessing whether or not the Company's voting rights in an investee are sufficient to give power, including:

- the size of the Company's holding of voting rights relative to the size and dispersion of holdings of the other vote holders;
- potential voting rights held by the Company, other vote holders or other parties;
- rights arising from other contractual agreements; and
- any additional facts and circumstances that indicate that the Company has, or does not have, the current ability to direct the relevant activities at the time that decisions need to be made, including voting patterns at previous shareholders' meetings.

The Group applies the acquisition method to account for business combinations when the acquired set of activities and assets meets the definition of a business and control is transferred to the Group. In determining whether an integrated set of activities and assets is a business, the Group assesses whether the set of assets and activities acquired includes, at a minimum, an input and substantive process that together significantly contribute to the ability to create output. A business can exist without including all of the inputs and processes needed to create output. The Group has an option to apply a 'fair value concentration test' that permits a simplified assessment of whether an acquired set of activities and assets is not a business. The concentration test can be applied on a transaction-by-transaction basis. The optional concentration test is met if substantially all of the fair value of the gross assets acquired is concentrated in a single identifiable asset or group of similar identifiable assets. If the test is met, the set of activities and assets is determined not to be a business and no further assessment is needed. If the test is not met, or if the Group elects not to apply the test, a detailed assessment must be performed applying the normal requirements in SFRS(I) 3.

2 Summary of Significant Accounting Policies (Continued)

(b) Basis of Consolidation (Continued)

The consideration transferred for the acquisition of a subsidiary is the fair values of the assets transferred, the liabilities incurred to the former owners of the acquiree and the equity interests issued by the Group. The consideration transferred includes the fair value of any asset or liability resulting from a contingent consideration arrangement. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date. The Group recognises any non-controlling interest in the acquiree on an acquisition-by-acquisition basis, either at fair value or at the non-controlling interest's proportionate share of the recognised amounts of acquiree's identifiable net assets.

Acquisition-related costs are expensed as incurred.

If the business combination is achieved in stages, the carrying value of the acquirer's previously held equity interest in the acquiree is re-measured to fair value at the acquisition date; any gains or losses arising from such re-measurement are recognised in consolidated income statement.

Any contingent consideration to be transferred by the Group is recognised at fair value at the acquisition date. Subsequent changes to the fair value of the contingent consideration that is deemed to be an asset or liability is recognised in accordance with SFRS(I) 9 *Financial Instruments* either in income statement or as a change to other comprehensive income. Contingent consideration that is classified as equity is not re-measured, and its subsequent settlement is accounted for within equity.

The excess of the consideration transferred, the amount of any non-controlling interest in the acquiree and the acquisition-date fair value of any previous equity interest in the acquiree over the fair value of the identifiable net assets acquired is recorded as goodwill. If the total of consideration transferred, non-controlling interest recognised and previously held interest measured is less than the fair value of the net assets of the subsidiary acquired in the case of a bargain purchase, the difference is recognised directly in the consolidated income statement.

In preparing the consolidated financial statements, transactions, balances and unrealised gains on transactions between group entities are eliminated. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred. Where necessary, adjustments are made to the subsidiaries financial statements to ensure consistency of accounting policies with that of the Group.

2 Summary of Significant Accounting Policies (Continued)

(b) Basis of Consolidation (Continued)

When the Group ceases to have control, any retained interest in the entity is re-measured to its fair value at the date when control is lost, with the change in carrying amount recognised in consolidated income statement. The fair value is the initial carrying amount for the purposes of subsequently accounting for the retained interest as an associate or financial asset. In addition, any amounts previously recognised in other comprehensive income in respect of that entity are accounted for as if the Group had directly disposed of the related assets or liabilities. This may mean that amounts previously recognised in other comprehensive income are reclassified to consolidated income statement.

Non-controlling interests are that part of the net results of operations and of net assets of a subsidiary attributable to the interests which are not owned directly or indirectly by the equity holders of the Company. They are shown separately in the consolidated statement of comprehensive income, statement of changes in equity and statements of financial position. Total comprehensive income is attributed to the non-controlling interests based on their respective interests in a subsidiary, even if this results in the non-controlling interests having a deficit balance.

(c) Transactions with Non-Controlling Interests

Non-controlling interest represents the equity in subsidiaries not attributable, directly or indirectly, to owners of the Company, and are presented separately in the consolidated statement of comprehensive income and within equity in the statements of financial position, separately from equity attributable to owners of the Company.

Changes in the Company's ownership interest in a subsidiary that do not result in a loss of control are accounted for as equity transactions. In such circumstances, the carrying amounts of the controlling and non-controlling interests are adjusted to reflect the changes in their relative interests in the subsidiary. Any difference between the amount by which the non-controlling interest is adjusted and the fair value of the consideration paid or received is recognised directly in equity and attributed to owners of the Company.

2 Summary of Significant Accounting Policies (Continued)

(d) Associates

An associate is an entity, not being a subsidiary or a joint venture, in which the Group has significant influence. Equity in an associate is accounted for from the date the Group obtains significant influence until the date the Group ceases to have significant influence over the associate.

The Group's investments in associates are accounted for using the equity method. Under the equity method, the investment in associates is carried in the statements of financial position at cost plus post-acquisition changes in the Group's share of net assets of the associate. Goodwill relating to an associate is included in the carrying amount of the investment and is neither amortised nor tested individually for impairment. Any excess of the Group's share of the net fair value of the associate's identifiable assets, liabilities and contingent liabilities over the cost of the investment is included as income in the determination of the Group's share of results of the associate in the period in which the investment is acquired.

The profit or loss reflects the share of the results of operations of the associates. Where there has been a change recognised in other comprehensive income by the associates, the Group recognises its share of such changes in other comprehensive income. Unrealised gains and losses resulting from transactions between the Group and the associate are eliminated to the extent of the interest in the associates.

The Group's share of the profit or loss of its associates is the profit attributable to equity holders of the associate and, therefore is the profit or loss after tax and non-controlling interests in the subsidiaries of associates.

When the Group's share of losses in an associate equals or exceeds its interest in the associate, the Group does not recognise further losses, unless it has incurred obligations or made payments on behalf of the associate.

After application of the equity method, the Group determines whether it is necessary to recognise an additional impairment loss on the Group's net investment in its associate. The Group determines at each financial year end whether there is any objective evidence that the investment in the associate is impaired. If this is the case, the Group calculates the amount of impairment as the difference between the recoverable amount of the associate and its carrying value and recognises the amount in profit or loss.

2 Summary of Significant Accounting Policies (Continued)

(d) Associates (Continued)

The financial statements of the associates are prepared as of the same reporting date as the Company. Where necessary, adjustments are made to bring the accounting policies in line with those of the Group.

Upon loss of significant influence over the associate, the Group measures and recognises any retained investment at its fair value. Any difference between the carrying amount of the associate upon loss of significant influence and the fair value of the aggregate of the retained investment and proceeds from disposal is recognised in profit or loss.

In the Company's separate financial statements, investments in associates are accounted for at cost less any impairment losses.

(e) Foreign Currencies

Functional and presentation currency

With effect from 1 January 2019, the Board of Directors of the Company approved the change of functional currency of the Company from United States Dollar ("US$") to Singapore Dollar ("S$"). This is due to the change in business model of the Company to engage in leasing of electric vehicles to its subsidiary over a five-year period. The transactions are denominated in Singapore Dollar.

The individual financial statements of each entity in the Group are presented in the currency of the primary economic environment in which the entity operates ("functional currency"). For the purpose of the consolidated financial statements, the results and financial position of each entity in the Group are expressed in Singapore Dollar ("S$"), which is the functional currency of the Company and the presentation currency for the consolidated financial statements.

Transactions and balances

In preparing the financial statements of the individual entities, transactions in currencies other than the entity's functional currency ("foreign currencies") are recognised at the rates of exchange prevailing at the dates of the transactions.

At the financial year end, monetary items denominated in foreign currencies are retranslated at the rates prevailing at that date.

2 Summary of Significant Accounting Policies (Continued)

(e) Foreign Currencies (Continued)

Transactions and balances (Continued)

Currency translation differences resulting from the settlement of such transactions and from the translation of monetary assets and liabilities denominated in foreign currencies at the closing rates at the financial year end are recognised in the consolidated income statement, unless they arise from borrowings in foreign currencies and other currency instruments designated and qualifying as net investment hedges and net investment in foreign operations. These currency translation differences are recognised in the foreign currency translation reserve in the consolidated financial statements and transferred to the consolidated income statement as part of the gain or loss on disposal of the foreign operation.

Non-monetary items carried at fair value that are denominated in foreign currencies are retranslated at the rates prevailing at the date when the fair value was determined. Non-monetary items that are measured in terms of historical cost in a foreign currency are not retranslated.

Translation of Group entities' financial statements

The results and financial position of each of the Group entities that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- Assets and liabilities are translated at the closing exchange rate at the financial year end;
- Income and expenses are translated at average exchange rates (unless the average is not a reasonable approximation of the cumulative effect of the rates prevailing on the transaction dates, in which case income and expenses are translated using the exchange rates at the dates of transactions); and
- All resulting exchange differences are recognised in other comprehensive income and accumulated in the foreign currency translation reserve.

On the disposal of a foreign operation (i.e. a disposal of the Group's entire interest in a foreign operation, or a disposal involving loss of control over a subsidiary that includes a foreign operation), all of the exchange differences accumulated in equity in respect of that operation attributable to the Group are reclassified to the consolidated income statement.

In the case of a partial disposal (i.e. no loss of control) of a subsidiary that includes a foreign operation, the proportionate share of accumulated exchange differences are re-attributed to non-controlling interests and are not recognised in the consolidated income statement.

Goodwill and fair value adjustments arising on the acquisition of a foreign operation are treated as assets and liabilities of the foreign operation and translated at the closing rate at the financial year end.

2 Summary of Significant Accounting Policies (Continued)

(f) Property, Plant and Equipment

All items of property, plant and equipment are initially recorded at cost. Subsequent to recognition, property, plant and equipment are measured at cost less accumulated depreciation and any accumulated impairment losses. Such cost includes the cost of replacing part of the property, plant and equipment and borrowing costs that are directly attributable to the acquisition, construction or production of a qualifying property, plant and equipment. The accounting policy for borrowing costs is set out in Note 2(n) to the financial statements. The cost of an item of property, plant and equipment is recognised as an asset if, and only if, it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably.

Buildings

Buildings are initially recorded at cost and are subsequently carried at revalued amounts. Revaluations are performed with sufficient regularity such that the carrying amounts do not differ materially from those that would be determined using fair values at the end of the reporting period. Revaluation will be based on valuation by professional valuers on a triennial basis and whenever their carrying amounts are likely to differ materially from their revalued amounts. When an asset is revalued, any accumulated depreciation at the date of revaluation is eliminated against the gross carrying amount of the asset. The net amount is then restated to the revalued amount of the asset. Increases in carrying amounts arising from revaluation, including currency translation differences, are recognised in other comprehensive income, unless they offset previous decreases in the carrying amounts of the same asset, in which case, they are recognised in the income statement. Decreases in carrying amounts that offset previous increases of the same asset are recognised in other comprehensive income. All other decreases in carrying amounts are recognised in the consolidated income statement.

Work in Progress

Work in progress comprises of battery electric vehicles and other miscellaneous tools and parts that are not capable of being used during the current financial year. These assets are carried at cost, less any recognised impairment losses. Depreciation of these assets commences when the assets are ready for their intended use.

When significant parts of property, plant and equipment are required to be replaced in intervals, the Group recognises such parts as individual assets with specific useful lives and depreciation, respectively. Likewise, when a major inspection is performed, its cost is recognised in the carrying amount of the plant and equipment as a replacement if the recognition criteria are satisfied. All other repair and maintenance costs are recognised in profit or loss as incurred.

The carrying amounts of property, plant and equipment are reviewed for impairment when events or changes in circumstances indicate that the carrying value may not be recoverable.

2 **Summary of Significant Accounting Policies** (Continued)

(f) **Property, Plant and Equipment** (Continued)

The residual values, useful lives and depreciation method are reviewed at each financial year-end and adjusted prospectively, if appropriate. This ensures that the method and period of depreciation are consistent with previous estimates and the expected pattern of consumption of the future economic benefits embodied in the item of property, plant and equipment.

Depreciation is computed on a straight-line basis over the estimated useful lives of the assets as follows:

Furniture, fixtures and fittings	3 – 10 years
Computer equipment	2 – 5 years
Office equipment	3 – 8 years
Motor vehicles	3 – 10 years
Leasehold improvement	3 – 20 years
Buildings	20 years

Computer equipment includes office computers, telecommunication equipment and network equipment. Fully depreciated property, plant and equipment are retained in the consolidated financial statements until they are no longer in use.

Disposal

Property, plant and equipment are derecognised upon disposal or when no future economic benefits are expected from its use or disposal. The gain or loss arising on the disposal or retirement of an item of property, plant and equipment is determined as the difference between the sales proceeds and the carrying amount of the asset and is recognised in the consolidated income statement. Any amount in revaluation reserve is transferred to accumulated losses directly. No transfer is made from the revaluation reserve to accumulated losses except when an asset is derecognised.

(g) **Investment Properties**

Investment properties, which are properties held to earn rentals and/or for capital appreciation, are measured initially at its cost, including transaction costs.

Subsequent to initial recognition, investment properties are measured at fair value, determined annually by independent professional valuers on the highest-and-best use basis. Gains and losses arising from changes in the fair value of investment properties are included in the consolidated income statement in the period in which they arise.

Investment properties are subject to renovations or improvements at regular intervals. The cost of major renovations and improvements is capitalised and the carrying amounts of the replaced components are recognised in the income statement. The cost of maintenance, repairs and minor improvements is recognised in the consolidated income statement when incurred.

2 **Summary of Significant Accounting Policies** (Continued)

(g) **Investment Properties** (Continued)

Investment properties are derecognised when either they have been disposed of or when the investment property is permanently withdrawn from use and no future economic benefit is expected from its disposal. Any gain or loss on the retirement or disposal of an investment property (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is recognised in the income statement in the year of retirement or disposal.

Transfers are made to or from investment property only when there is a change in use. For a transfer from investment property to owner occupied property, the deemed cost for subsequent accounting is the fair value at the date of change in use.

When the use of a property changes from owner-occupied to investment property, the property is remeasured to fair value and reclassified accordingly. Any gain arising on remeasurement is recognised in the income statement to the extent that it reverses a previous impairment loss on the specific property, with any remaining gain recognised in other comprehensive income and presented in the revaluation reserve in equity. Any loss is recognised immediately in the consolidated income statement.

When the property is sold, the related amount in the revaluation reserve is transferred to retained earnings.

(h) **Intangible Assets**

i. Goodwill

Goodwill acquired in a business combination is initially measured at cost. Following initial recognition, goodwill is measured at cost less accumulated amortisation and accumulated impairment losses.

For the purpose of impairment testing, goodwill acquired in a business combination is allocated from the acquisition date, to each of the Group's cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the acquiree are assigned to those units.

The cash-generating unit to which goodwill has been allocated is tested for impairment annually and whenever there is an indication that the cash-generating unit may be impaired. Impairment is determined for goodwill by assessing the recoverable amount of each cash-generating unit (or group of cash-generating units) to which the goodwill relates. Where the recoverable amount of the cash-generating unit is less than the carrying amount, an impairment loss is recognised in profit or loss. Impairment losses recognised for goodwill are not reversed in subsequent periods.

Where goodwill forms part of a cash-generating unit and part of the operation within that cash-generating unit is disposed of, the goodwill associated with the operation disposed of is included in the carrying amount of the operation when determining the gain or loss on disposal of the operation. Goodwill disposed of in this circumstance is measured based on the relative fair values of the operations disposed of and the portion of the cash-generating unit retained.

2 Summary of Significant Accounting Policies (Continued)

(h) Intangible Assets (Continued)

ii. Other intangible assets

Intangible assets acquired separately are measured initially at cost. The cost of intangible assets acquired in a business combination is their fair values as at the date of acquisition. Following initial acquisition intangible assets are carried at cost less any accumulated amortisation and any accumulated impairment losses.

The useful lives of intangible assets are assessed as either finite or indefinite. Intangible assets with finite lives are amortised on a straight-line basis over the estimated economic useful lives and assessed for impairment whenever there is an indication that the intangible asset may be impaired. The amortisation period and the amortisation method for an intangible asset with a finite useful life are reviewed at least at each financial year-end. Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset is accounted for by changing the amortisation period or method, as appropriate, and are treated as changes in accounting estimates. The amortisation expense on intangible assets with finite useful lives is recognised in profit or loss through the 'amortisation of intangible assets' line item.

Intangible assets with indefinite useful lives or not yet available for use are tested for impairment annually or more frequently if the events or changes in circumstances indicate that the carrying amount may be impaired either individually or at the cash-generating unit level. Such intangible assets are not amortised. The useful life of an intangible asset with an indefinite useful life is reviewed annually to determine whether the useful life assessment continues to be supportable. If not, the change in useful life from indefinite to finite is made on a prospective basis.

Gains or losses arising from de-recognition of an intangible asset are measured as the difference between the net disposal proceeds and the carrying amount of the asset and are recognised in profit or loss when the asset is derecognised.

2 Summary of Significant Accounting Policies (Continued)

(h) Intangible Assets (Continued)

ii. Other intangible assets (Continued)

a. Patents, trademarks and licences

The initial costs of acquiring patents, trademarks and licences are capitalised and charged to profit or loss over the license period from 3 to 10 years. The costs of applying for and renewing patents and licences are charged to profit or loss.

The carrying amounts of patents, trademarks and licenses are reviewed for impairment when events or changes in circumstances indicate that the carrying amount may not be recoverable. Any impairment in amount is provided in full.

b. Customer contracts, order backlog, customer relationship and marketing rights

Customer contracts, order backlog, customer relationship and marketing rights acquired through business combinations are measured at fair value as at the date of acquisitions. Subsequently, customer contracts, order backlog, customer relationship and marketing rights are amortised on a straight-line basis over their estimated useful lives of 1 to 20 years.

The carrying amounts of customer contracts, order backlog, customer relationship and marketing rights are reviewed for impairment when events or changes in circumstances indicate that the carrying amount may not be recoverable. Any impairment in amount is provided in full.

c. Research and development costs

Research costs are expensed as incurred. Deferred development costs arising from development expenditures on an individual project are recognised as an intangible asset when the Group can demonstrate the technical feasibility of completing the intangible asset so that it will be available for use or sale, its intention to complete and its ability to use or sell the asset, how the asset will generate future economic benefits, the availability of resources to complete and the ability to measure reliably the expenditures during the development.

Following initial recognition of deferred development costs as an intangible asset, it is carried at cost less accumulated amortisation and accumulated impairment losses. Amortisation of the intangible asset begins when development is complete and the asset is available for use. Deferred development costs have a finite useful life and are amortised over the period of 3 years from the completion of the related project on a straight-line basis.

2 Summary of Significant Accounting Policies (Continued)

(i) Financial Assets

Classification and measurement

The Group classifies its financial assets in the following measurement categories:

- Amortised cost;
- Fair value through other comprehensive income ("FVOCI"); and
- Fair value through profit or loss ("FVPL").

The classification depends on the Group's business model for managing the financial assets as well as the contractual terms of the cash flows of the financial asset.

Financial assets with embedded derivatives, if any, are considered in their entirety when determining whether their cash flows are solely payment of principal and interest.

The Group reclassifies debt instruments when and only when its business model for managing those assets changes.

Initial recognition

At initial recognition, the Group measures a financial asset at its fair value plus, in the case of a financial asset not at fair value through profit or loss, transaction costs that are directly attributable to the acquisition of the financial asset.

Transaction costs of financial assets carried at fair value through profit or loss are expensed in profit or loss.

2 Summary of Significant Accounting Policies (Continued)

(i) Financial Assets (Continued)

Subsequent measurement

i. Debt instruments

There are three subsequent measurement categories, depending on the Group's business model for managing the asset and the cash flow characteristics of the asset:

- Amortised cost: Debt instruments that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest are measured at amortised cost. A gain or loss on a debt instrument that is subsequently measured at amortised cost and is not part of a hedging relationship is recognised in profit or loss when the asset is derecognised or impaired. Interest income from these financial assets is included in interest income using the effective interest rate method.

- FVOCI: Debt instruments that are held for collection of contractual cash flows and for sale, and where the assets' cash flows represent solely payments of principal and interest, are classified as FVOCI. Movements in fair values are recognised in Other Comprehensive Income ("OCI") and accumulated in fair value reserve, except for the recognition of impairment gains or losses, interest income and foreign exchange gains and losses, which are recognised in profit and loss. When the financial asset is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss and presented in "other income/other expenses". Interest income from these financial assets is recognised using the effective interest rate method and presented in "interest income", if any.

- FVPL: Debt instruments that are held for trading as well as those that do not meet the criteria for classification as amortised cost or FVOCI are classified as FVPL. Movement in fair values and interest income is recognised in profit or loss in the period in which it arises and presented in "other income/other expenses", if any.

Debt instruments mainly comprise of cash and cash equivalents and trade and other receivables measured at amortised cost.

ii. Equity investments

The Group subsequently measures all its equity investments at their fair values. Equity investments are classified as FVPL with movements in their fair values recognised in profit or loss in the period in which the changes arise and presented in "other income/other expenses", except for those equity securities which are not held for trading which is presented in other comprehensive income. Movements in fair values of investments classified as FVOCI are presented as "gains/losses on fair value changes" in OCI, if any.

2 **Summary of Significant Accounting Policies** (Continued)

(i) **Financial Assets** (Continued)

Recognition and derecognition

Regular way purchases and sales of financial assets are recognised on trade date – the date on which the Group commits to purchase or sell the asset.

Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the Group has transferred substantially all risks and rewards of ownership.

On disposal of a debt instrument, the difference between the carrying amount and the sale proceeds is recognised in profit or loss. Any amount previously recognised in other comprehensive income relating to that asset is reclassified to profit or loss.

On disposal of an equity investment, the difference between the carrying amount and sales proceed is recognised in profit or loss if there was no election made to recognise fair value changes in other comprehensive income. If there was an election made, any difference between the carrying amount and sales proceed amount would be recognised in other comprehensive income and transferred to retained profits along with the amount previously recognised in other comprehensive income relating to that asset.

Trade receivables that are factored out to banks and other financial institutions with recourse to the Group are not derecognised until the recourse period has expired and the risks and rewards of the receivables have been fully transferred. The corresponding cash received from the financial institutions is recorded as borrowings, if any.

Impairment

The Group assesses on a forward looking basis the expected credit losses ("ECL") associated with its debt financial assets carried at amortised cost and FVOCI. The impairment methodology applied depends on whether there has been a significant increase in credit risk. ECL are probability-weighted estimates of credit losses. Credit losses are measured at the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Group expects to receive). ECL are discounted at the effective interest rate of the financial asset.

For trade receivables, lease receivables and contract assets, the Group applies the simplified approach permitted by SFRS(I) 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables.

2 Summary of Significant Accounting Policies (Continued)

(i) Financial Assets (Continued)

Credit-impaired financial assets

A financial asset is credit-impaired when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred. At each reporting date, the Group assesses whether financial assets carried at amortised cost are credit-impaired.

Evidence that a financial asset is credit-impaired includes the observable data about the following events:

- significant financial difficulty of the borrower or issuer;
- a breach of contract such as a default or past due;
- the lender(s) of the borrower, for economic or contractual reasons relating to the borrower's financial difficulty, having granted to the borrower or a concession(s) that the lender(s) would not consider otherwise (e.g. the restructuring of a loan or advance by the Group on terms that the Group would not consider otherwise);
- it is becoming probable that the borrower will enter bankruptcy or other financial reorganisation; or
- the disappearance of an active market for a security because of financial difficulties.

Write-off policy

The Group writes off a financial asset when there is information indicating that the counterparty is in severe financial difficulty and there is no realistic prospect of recovery, e.g. when the counterparty has been placed under liquidation or has entered into bankruptcy proceedings. Financial assets written off may still be subject to enforcement activities under the Group's recovery procedures, taking into account legal advice where appropriate. Any recoveries made are recognised in income statement.

(j) Contract Costs

The Group capitalises costs incurred in fulfilling a contract with the customer only if (a) these costs relate directly to a contract or an anticipated contract which the Group can specifically identify; (b) these costs generate or enhance resources of the Group that will be used in satisfying (or in continuing to satisfy) performance obligation in the future; and (c) these costs are expected to be recovered. Otherwise, such costs are recognised as an expense immediately.

Capitalised contract costs are recognised as an asset (i.e. Contract costs – fulfilment) in the statements of financial position. Upon fulfilment of the performance obligation and recognition of revenue, these costs will be recognised in the profit or loss.

2 Summary of Significant Accounting Policies (Continued)

(k) Inventories

Inventories are measured at the lower of cost and net realisable value. Cost is determined on a first-in-first-out basis. Cost includes all costs of purchase, costs of conversion and other costs incurred in bringing the inventories to their present location and condition.

Where necessary, allowance is provided for damaged, obsolete and slow moving items to adjust the carrying value of inventories to the lower of cost and net realisable value.

Net realisable value is the estimated selling price in the ordinary course of business less estimated cost of completion and the estimated costs necessary to make the sale.

(l) Cash and Cash Equivalents

For the purpose of presentation in the consolidated statement of cash flows, cash and cash equivalents include cash on hand, deposits with financial institutions which are subject to an insignificant risk of change in value, and bank overdrafts. Bank overdrafts are presented as current borrowings on the balance sheet. For cash subjected to restriction, assessment is made on the economic substance of the restriction and whether they meet the definition of cash and cash equivalents.

(m) Provisions

Provisions are recognised when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and the amount of the obligation can be estimated reliably.

Provisions are reviewed at each financial year end and adjusted to reflect the current best estimate. If it is no longer probable that an outflow of economic resources will be required to settle the obligation, the provision is reversed. If the effect of the time value of money is material, provisions are discounted using a current pre-tax rate that reflects, where appropriate, the risks specific to the liability. Where discounting is used, the increase in the provision due to the passage of time is recognised as a finance cost.

(n) Borrowing Costs

Borrowing costs are capitalised as part of the cost of a qualifying asset if they are directly attributable to the acquisition, construction or production of that asset. Capitalisation of borrowing costs commences when the activities to prepare the asset for its intended use or sale are in progress and the expenditures and borrowing costs are incurred. Borrowing costs are capitalised until the assets are substantially completed for their intended use or sale.

The Group recognises other borrowing costs as an expense in the period in which they occur. Borrowing costs consist of interest and other costs that an entity incurs in connection with the borrowing of funds.

2 Summary of Significant Accounting Policies (Continued)

(o) Financial Liabilities

Initial recognition and measurement

Financial liabilities are recognised when, and only when, the Group becomes a party to the contractual provisions of the financial instrument. The Group determines the classification of its financial liabilities at initial recognition.

All financial liabilities are recognised initially at fair value plus in the case of financial liabilities not at fair value through profit or loss, directly attributable transaction costs.

Subsequent measurement

After initial recognition, financial liabilities that are not carried at fair value through profit or loss are subsequently measured at amortised cost using the effective interest method. Gains and losses are recognised in profit or loss when the liabilities are de-recognised, and through the amortisation process.

De-recognition

A financial liability is de-recognised when the obligation under the liability is discharged or cancelled or expired. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a de-recognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognised in profit or loss.

(p) Leases

i. When the Group is the lessee

At the inception of the contract, the Group assesses if the contract contains a lease. A contract contains a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. Reassessment is only required when the terms and conditions of the contract are changed.

The Group recognises right-of-use assets and lease liabilities at the date which the underlying assets become available for use. Right-of-use assets are measured at cost, which comprises the initial measurement of lease liabilities adjusted for any lease payments made at or before the commencement dates, plus any initial direct costs incurred, less any lease incentives received. Any initial direct costs that would not have been incurred if the lease had not been obtained are added to the carrying amount of the right-of-use assets.

Right-of-use assets are subsequently depreciated using the straight-line method from the commencement dates to the earlier of the end of the useful lives of the right-of-use assets or the end of the lease terms. The estimated useful lives of right-of-use assets are determined on the same basis as those of property, plant and equipment. In addition, the right-of-use assets are periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the corresponding lease liabilities. The Group presents its right-of-use assets in "Property, plant and equipment" and lease liabilities in "Lease liabilities" in the statements of financial position.

2 **Summary of Significant Accounting Policies** (Continued)

(p) Leases (Continued)

i. When the Group is the lessee (Continued)

The initial measurement of lease liabilities is measured at the present value of the lease payments discounted using the implicit rate in the lease, if the rate can be readily determined. If that rate cannot be readily determined, the Group uses its incremental borrowing rate.

Lease payments included in the measurement of the lease liability comprise the following:

- Fixed payments (including in-substance fixed payments), less any lease incentives receivables;
- Variable lease payments that are based on an index or rate, initially measured using the index or rate as at the commencement date;
- Amounts expected to be payable under residual value guarantees;
- The exercise price of a purchase option if it is reasonably certain to exercise the option; and
- Payment of penalties for terminating the lease, if the lease term reflects the Group exercising that option.

For contracts that contain both lease and non-lease components, the Group allocates the consideration to each lease component on the basis of the relative stand-alone price of the lease and non-lease components. The Group has elected not to separate lease and non-lease components for property leases; instead, these are accounted for as one single lease component.

Lease liabilities are measured at amortised cost, and are remeasured when:

- There is a change in future lease payments arising from changes in an index or rate;
- There is a change in the Group's assessment of whether it will exercise lease extension and termination options;
- There is a change in the Group's estimate of the amount expected to be payable under a residual value guarantee; or
- There is a modification to the lease term.

When lease liabilities are remeasured, corresponding adjustments are made against the right-of-use assets. If the carrying amounts of the right-of-use assets have been reduced to zero, the adjustments are recorded in profit or loss. The Group has elected not to recognise right-of-use assets and lease liabilities for short-term leases that have lease terms of 12 months or less, as well as leases of low value assets.

Variable lease payments that are based on an index or a rate are included in the measurement of the corresponding right-of-use assets and lease liabilities. Other variable lease payments are recognised in profit or loss when incurred.

2 Summary of Significant Accounting Policies (Continued)

(q) Impairment of Non-financial Assets

Non-financial assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. If such indication exists, the recoverable amount (i.e. the higher of the fair value less cost to sell and value in use) of the asset is estimated to determine the amount of impairment loss.

An asset's recoverable amount is the higher of an asset's or cash-generating unit's fair value less costs of disposal and its value in use and is determined for an individual asset, unless the asset does not generate cash inflows that are largely independent of those from other assets or groups of assets. Where the carrying amount of an asset or cash-generating unit exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount. In assessing value in use, the estimated future cash flows expected to be generated by the asset are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. In determining fair value less costs to sell, recent market transactions are taken into account, if available. If no such transactions can be identified, an appropriate valuation model is used.

The Group based its impairment calculation on detailed budgets and forecast calculations which are prepared separately for each of the Group's cash-generating units to which the individual assets are allocated. These budgets and forecast calculations are generally covering a period of five years. For longer periods, the Group has used cash flow projections based on detailed budgets and forecast calculations that is deemed reliable and accurate.

Impairment losses are recognised in profit or loss, except for assets that are previously revalued where the revaluation was taken to other comprehensive income. In this case, the impairment is also recognised in other comprehensive income up to the amount of any previous revaluation.

For assets excluding goodwill, an assessment is made at each reporting date as to whether there is any indication that previously recognised impairment losses may no longer exist or may have decreased. If such indication exists, the Group estimates the asset's or cash-generating unit's recoverable amount. A previously recognised impairment loss is reversed only if there has been a change in the estimates used to determine the asset's recoverable amount since the last impairment loss was recognised. If that is the case, the carrying amount of the asset is increased to its recoverable amount. That increased amount cannot exceed the carrying amount that would have been determined, net of depreciation, had no impairment loss been recognised for the asset in prior years. Reversal of an impairment loss is recognised in the profit and loss unless the asset is measured at revalued amount, in which case the reversal in excess of impairment loss previously recognised through the profit and loss is treated as a revaluation increase.

2 **Summary of Significant Accounting Policies** (Continued)

(r) **Revenue Recognition**

Revenue of the Group comprises fees earned from telecommunication and internet service provider ("ISP") services rendered, sale of software licences, distribution of telecom operator products and services, distribution of telecommunication handsets, related products and services, and the supply, rental, maintenance and servicing of computer hardware and peripheral equipment and systems integration service relating to computer equipment and peripherals, storage systems and networking products and the business of battery electric vehicles and passenger land transport. These revenues are categorised into operating segments (Note 38) as detailed in Note 2(u) to the financial statements.

The Group assesses its revenue arrangements to determine if it is acting as principal or agent. The specific recognition criteria must also be met before revenue is recognised for goods and services sold.

Goods and Services Sold

Revenue from sale of goods and services in the ordinary course of business is recognised when the Group satisfies a performance obligation ("PO") by transferring control of a promised good or service to the customer which coincides with delivery of goods or rendering of services. The amount of revenue recognised is the amount of the transaction price allocated to the satisfied PO.

The transaction price is allocated to each PO in the contract on the basis of the relative stand-alone selling prices of the promised goods or services. The individual standalone selling price of a good or service that has not previously been sold on a stand-alone basis, or has a highly variable selling price, is determined based on the residual portion of the transaction price after allocating the transaction price to goods and/or services with observable stand-alone selling prices. A discount or variable consideration is allocated to one or more, but not all, of the performance obligations if it relates specifically to those performance obligations.

Transaction price is the amount of consideration in the contract to which the Group expects to be entitled in exchange for transferring the promised goods or services. The transaction price may be fixed or variable and is adjusted for the time value of money if the contract includes a significant financing component. Consideration payable to a customer is deducted from the transaction price if the Group does not receive a separate identifiable benefit from the customer. When consideration is variable, the estimated amount is included in the transaction price to the extent that it is highly probable that a significant reversal of the cumulative revenue will not occur when the uncertainty associated with the variable consideration is resolved.

Revenue may be recognised at a point in time or over time following the timing of satisfaction of the PO. If a PO is satisfied over time, revenue is recognised based on the percentage of completion reflecting the progress towards complete satisfaction of that PO.

The Group considers certain services to be a distinct service as it is both regularly supplied by the Group to other customers on a stand-alone basis and is available for customers from other providers in the market. A portion of the transaction price is therefore allocated to the maintenance services based on the stand-alone selling price of those services. Discounts are not considered as they are only given in rare circumstances and are never material. Revenue from the maintenance services and rental of battery electric vehicles is recognised over time. The transaction price allocated to these services is recognised as a contract liability at the time of the initial sales transaction and is released on a straight-line basis over the period of service.

2 **Summary of Significant Accounting Policies** (Continued)

(r) **Revenue Recognition** (Continued)

Goods and Services Sold (Continued)

Revenue from distribution of operator products and installation services is recognised at a point in time when goods are delivered and services are rendered respectively.

Financing Component

The Group does not have any significant financing component in its contracts with customers.

(s) **Employee Benefits**

i. Defined contribution plans

The Group has complied with the mandatory contribution schemes including national pension schemes as defined by the laws of the countries in which it has operations. In particular, the Singapore companies in the Group make contributions to the Central Provident Fund Scheme in Singapore, a defined contribution pension scheme. These contributions are recognised as an expense in the period in which the related service is performed.

ii. Employee leave entitlements

Employee entitlements to annual leave are recognised as a liability when they are accrued to the employees. A provision is made for the estimated liability for leave as a result of services rendered by employees up to the financial year end.

iii. Employee share incentive plan

Employees (including senior executives and Directors) of the Group receive remuneration in the form of share options and performance shares as consideration for services rendered ('equity-settled transactions').

The cost of equity-settled share-based transactions with employees is measured by reference to the fair value at the date on which the share options and performance shares are granted which takes into account market conditions and non-vesting conditions. The Group has plans that are time-based and performance-based. In valuing the performance-based plans, no account is taken of any performance conditions.

The cost of equity-settled share-based transactions is recognised in the income statement, together with a corresponding increase in the employee share-based payment reserve, over the period in which the performance and/or service conditions are fulfilled, ending on the date on which the relevant employees become fully entitled to the award ('the vesting date'). The cumulative expense recognised for equity-settled transactions at each reporting date until the vesting date reflects the extent to which the vesting period has expired and the Group's best estimate of the number of equity instruments that will ultimately vest. The charge or credit to profit or loss for a period represents the movement in cumulative expense recognised as at the beginning and the end of that period.

2 Summary of Significant Accounting Policies (Continued)

(s) Employee Benefits (Continued)

iii. Employee share incentive plan (Continued)

No expense is recognised for awards that do not ultimately vest, except for awards where vesting is conditional upon a market or non-vesting condition, which are treated as vested irrespective of whether or not the market condition or non-vesting condition is satisfied, provided that all other performance and/or service conditions are satisfied. In the case where the option does not vest as the result of a failure to meet a non-vesting condition that is within the control of the Group or the employee, it is accounted for as a cancellation. In such case, the amount of the compensation cost that otherwise would be recognised over the remainder of the vesting period is recognised immediately in profit or loss upon cancellation. The employee share-based payment reserve is transferred to retained earnings upon expiry of the share options. When the options are exercised, the employee share-based payment reserve is transferred to share capital if new shares are issued.

iv. Defined benefit plan

The Group provides additional provisions for employee service entitlements in order to meet the minimum benefits required to be paid to qualified employees, as required under the respective jurisdiction, in accordance to the local legal regulations.

The said additional provisions are estimated using actuarial calculations based on the report prepared by independent actuary firms. The cost of providing benefits under the defined benefit plans is determined separately for each plan using the projected unit credit method. Remeasurement, comprising actuarial gains and losses, the effect of the changes to the asset ceiling (if applicable) and the return on plan assets (excluding interest), is reflected immediately in the statement of financial position with a charge or credit recognised in other comprehensive income in the period in which they occur. Remeasurement recognised in other comprehensive income is reflected immediately in accumulated losses and will not be reclassified to the consolidated income statement. Past service cost is recognised in the consolidated income statement in the period of plan amendment. Net interest is calculated by applying the discount rate at the beginning of the period to the net defined benefit liability or asset.

Defined benefit costs are categorised as follows:

(a) Service cost (including current service cost, past service cost, as well as gains and losses on curtailments and settlements);

(b) Net interest expense or income; and

(c) Remeasurement.

The Group presents the first two components of defined benefit costs in the consolidated income statement in the line item 'personnel costs'. Curtailment gains and losses are accounted for as past service costs.

2 Summary of Significant Accounting Policies (Continued)

(t) Taxes

Income tax expense represents the sum of the tax currently payable and deferred tax.

Current income tax

The tax currently payable is based on taxable profit for the year. Taxable profit differs from profit as reported in the income statement because of items of income or expense that are taxable or deductible in other years and items that are never taxable or deductible. The Group's liability for current tax is calculated using tax rates that have been enacted or substantively enacted by the end of the reporting period.

Deferred tax

Deferred tax is recognised on temporary differences between the carrying amounts of assets and liabilities in the financial statements and the corresponding tax bases used in the computation of taxable profit.

Deferred tax liabilities are generally recognised for all taxable temporary differences. Deferred tax assets are generally recognised for all deductible temporary differences to the extent that it is probable that taxable profits will be available against which those deductible temporary differences can be utilised.

Such deferred tax assets and liabilities are not recognised if the temporary difference arises from goodwill or from the initial recognition (other than in a business combination) of other assets and liabilities in a transaction that affects neither the taxable profit nor the accounting profit.

Deferred tax liabilities are recognised for taxable temporary differences associated with investments in subsidiaries except where the Group is able to control the reversal of the temporary difference and it is probable that the temporary difference will not reverse in the foreseeable future.

Deferred tax assets arising from deductible temporary differences associated with such investments and interests are only recognised to the extent that it is probable that there will be sufficient taxable profits against which to utilise the benefits of the temporary differences and they are expected to reverse in the foreseeable future.

The carrying amount of deferred tax assets is reviewed at the financial year end and reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow all or part of the asset to be recovered.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the period in which the liability is settled or the asset realised, based on tax rates (and tax laws) that have been enacted or substantively enacted by the end of the reporting period.

The measurement of deferred tax liabilities and assets reflects the tax consequences that would follow from the manner in which the Group expects, at the financial year end, to recover or settle the carrying amount of its assets and liabilities.

2 Summary of Significant Accounting Policies (Continued)

(t) Taxes (Continued)

Deferred tax (Continued)

Deferred tax assets and liabilities are offset when there is a legally enforceable right to set off current tax assets against current tax liabilities and when they relate to income taxes levied by the same taxation authority and the Group intends to settle its current tax assets and liabilities on a net basis.

The Group recognises a previously unrecognised deferred tax asset to the extent that it has become probable that future taxable profit will allow the deferred tax asset to be recovered.

Tax benefits acquired as part of a business combination, but not satisfying the criteria for separate recognition when a business combination is initially accounted for but is subsequently realised, the acquirer shall recognise the resulting deferred tax income in profit or loss or a reduction to goodwill (as long as it does not exceed goodwill) if incurred during the measurement period.

Current and deferred tax for the year

Current and deferred tax are recognised as an expense or income in the income statement, except when they relate to items that are recognised outside profit or loss (whether in other comprehensive income or directly in equity), in which case the tax is also recognised outside profit or loss, or where they arise from the initial accounting for a business combination. In the case of a business combination, the tax effect is taken into account in the accounting for the business combination.

(u) Segment Reporting

For management purposes, the Group is organised into operating segments based on their products and services which are independently managed by the respective segment managers responsible for the performance of the respective segments under their charge. The segment managers report directly to the management of the Company who regularly review the segment results in order to allocate resources to the segments and to assess the segment performance. For financial statements presentation purposes, these individual operating segments have been aggregated into a single operating segment taking into account the following factors:

1. the nature of the products;

2. the type or class of customer for their products and services; and

3. methods used to distribute their products to the customers or provide their services.

   i. Operating Segments

      The main operating segments of the Group are:

      a. Telecom:

         (i) Distribution of mobile prepaid cards; and

         (ii) Sale of mobile handsets, related products and services.

2 Summary of Significant Accounting Policies (Continued)

(u) Segment Reporting (Continued)

i. Operating Segments (Continued)

The main operating segments of the Group are:(Continued)

b. Technology

1. Information and Communications Technology ("ICT") distribution & managed services:

(i) Supply, rental, maintenance and servicing of computer hardware and peripheral equipment;

(ii) Systems integration service related to computer equipment and peripherals, storage systems, networking products, customised solutions and software products;

(iii) Networking and routing solutions for large enterprise networks with related switches, monitors, solutions, hardware and facilities management services;

(iv) Cloud computing and innovative data, security, backup, disaster recovery solutions with related infrastructure services; and

(v) ISP service that offers an extensive portfolio of data services includes broadband, lease line access, private network, network security, hosted services and Information Technology ("IT") solutions to corporate users and consumers.

2. Battery electric vehicles comprising:

(i) Business of battery electric vehicles and passenger land transport.

ii. Geographical Information

The Group has organised geographical segments according to the region in which the reporting Company is incorporated in. Assets and capital expenditure are based on the location of the assets.

(v) Share Capital and Share Issue Expenses

Proceeds from issuance of ordinary shares are recognised as share capital in equity. Incremental costs directly attributable to the issuance of ordinary shares are shown separately under other reserves.

2 **Summary of Significant Accounting Policies** (Continued)

(w) Related Parties

A related party is defined as follows:

a. A person or a close member of that person's family is related to the Group and Company if that person:

  i. has control or joint control over the Company;

  ii. has significant influence over the Company; or

  iii. is a member of the key management personnel of the Group or the Company or of a parent of the Company.

b. An entity is related to the Group and the Company if any of the following conditions apply:

  i. the entity and the Company are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others);

  ii. one entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member);

  iii. both entities are joint ventures of the same third party;

  iv. one entity is a joint venture of a third entity and the other entity is an associate of the third entity;

  v. the entity is a post-employment benefit plan for the benefit of employees of either the Company or an entity related to the Company. If the Company is itself such a plan, the sponsoring employers are also related to the Company;

  vi. the entity is controlled or jointly controlled by a person identified in (a);

  vii. a person identified in (a)(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity); or

  viii. the entity, or any member of a group of which it is a part, provides key management personnel services to the reporting entity or to the parent of the reporting entity.

(x) Financial Guarantees

A financial guarantee contract is a contract that requires the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the terms of a debt instrument.

Financial guarantees are recognised initially as a liability at fair value, adjusted for transaction costs that are directly attributable to the issuance of the guarantee. Subsequent to initial recognition, financial guarantees are recognised as income in profit or loss over the period of the guarantee. If it is probable that the liability will be higher than the amount initially recognised less amortisation, the liability is recorded at the higher amount with the difference charged to profit or loss.

2 Summary of Significant Accounting Policies (Continued)

(y) Treasury Shares

When any entity within the Group purchases the Company's ordinary shares ("treasury shares"), the carrying amount comprising of the consideration paid and any directly attributable incremental cost is presented as two components within equity attributable to the Company's equity holders as treasury shares and other reserves respectively, until they are cancelled, sold or re-issued.

When treasury shares are subsequently cancelled, the cost of treasury shares are deducted against the share capital account if the shares are purchased out of capital of the Company, or against the retained earnings of the Company if the shares are purchased out of the earnings of the Company.

When treasury shares are subsequently sold or re-issued, the cost of treasury shares is reversed from the treasury shares and other reserves accounts respectively and the realised gain or loss on sale or re-issue, net of any directly attributable incremental transaction costs and related income tax, is recognised in the capital reserve.

(z) Discontinued Operations

A discontinued operation is a component of an entity that either has been disposed of, or that is classified as held-for-sale and;

i. Represents a separate major line of business or geographical area of operations; or

ii. Is part of a single coordinated plan to dispose of a separate major line of business or geographical area of operations; or

iii. Is a subsidiary acquired exclusively with a view to resale.

When a component of an entity qualifies as a discontinued operation, the comparative consolidated income statement is retrospectively restated to segregate the results of all operations that have been discontinued by the end of the latest reporting period.

2 **Summary of Significant Accounting Policies** (Continued)

(aa) Contingencies

A contingent liability is:

i. a possible obligation that arises from past events and whose existence will be confirmed only by occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the Group; or

ii. a present obligation that arises from past events but is not recognised because:

(a) It is not probable that an outflow of resources embodying economic benefits will be required to settle the obligation; or

(b) The amount of the obligation cannot be measured with sufficient reliability.

A contingent asset is a possible asset that arises from past events and whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the Group.

Contingent liabilities and assets are not recognised on the statements of financial position of the Group, except for contingent liabilities assumed in a business combination that are present obligations and the fair values can be reliably determined thereof.

(bb) Government Grants

Grants from the government are recognised as a receivable at their fair value when there is reasonable assurance that the Group will comply with the conditions attaching to them and that the grants will be received.

Government grants receivable are recognised as income over the periods necessary to match them with the related costs which they are intended to compensate, on a systematic basis.

3 Significant Accounting Estimates and Judgements

The preparation of the Group's consolidated financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities, and the disclosure of contingent liabilities at each financial year end. However, uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amount of the asset or liability affected in the future periods.

(a) Key Sources of Estimation Uncertainty

The key assumptions concerning the future and other key sources of estimation uncertainty at the financial year end are discussed below. The Group based its assumptions and estimates on parameters available when the financial statements were prepared. Existing circumstances and assumptions about future developments, however, may change due to market changes or circumstances arising beyond the control of the Group. Such changes are reflected in the assumptions when they occur.

i. Depreciation of property, plant and equipment

Property, plant and equipment are depreciated on a straight-line basis over their estimated useful lives. Management estimates the useful lives of these property, plant and equipment to be within 2 to 20 years. The carrying amounts of the Group's and the Company's property, plant and equipment at 31 December 2020 are approximately S$6,634,000 and S$5,307,000 (2019: S$7,889,000 and S$6,108,000) respectively. Changes in the expected level of usage and technological developments could impact the economic useful lives and the residual values of these assets, therefore future depreciation charges could be revised.

If depreciation on property, plant and equipment increases/decreases by 10% from management's estimate, the Group's results before taxation will decrease/increase by approximately S$150,000 (2019: S$159,000).

ii. Impairment of trade and other receivables and loan receivable

As at 31 December 2020, the Group's trade and other receivables amounted to S$13,488,000 (2019: S$15,791,000), net of allowance for impairment, arising from the Group's different revenue segments as disclosed in Note 2(u).

Based on the Group's historical credit loss experience, trade and other receivables exhibited different loss patterns for each revenue segment. Within each revenue segment, the Group has common customers across the different geographical regions and applies credit evaluations by customer. Accordingly, management has determined the expected credit loss rates by grouping the receivables across geographical regions in each revenue segment.

An allowance for impairment of S$7,991,000 (2019: S$7,852,000) for trade and other receivables and loan receivable was recognised as at 31 December 2020.

3 Significant Accounting Estimates and Judgements (Continued)

(a) Key Sources of Estimation Uncertainty (Continued)

ii. Impairment of trade and other receivables and loan receivable (Continued)

Notwithstanding the above, the Group evaluates the expected credit loss on customers in financial difficulties separately. There is no major customer in financial difficulties during the financial year.

The Group's and the Company's credit risk exposure for trade and other receivables and loan receivable by different revenue segment are set out in Note 40(a).

iii. Impairment of investment in subsidiaries

The Company follows the guidance of SFRS(I) 1-36 in determining the recoverability of its investment in subsidiaries. The recoverable amount of investment in subsidiaries has been determined based on management's assessment of the fair value of the subsidiaries' assets and liabilities as at the financial year end. The measurement was categorised as a Level 2 fair value, as defined in Note 41 to the consolidated financial statements. The significant assumptions used refer to the fair value of the subsidiaries' investment properties and property, plant and equipment (Notes 18 and 17).

iv. Fair value of financial instruments

Where the fair values of financial instruments recorded on the statements of financial position cannot be derived from active markets, they are determined using a variety of valuation techniques that include the use of valuation models. The inputs to these models are derived from observable market data where possible, but where observable market data are not available, judgement is required to establish fair values. The judgements include considerations of liquidity and model inputs regarding the future financial performance of the investee, its risk profile, and economic assumptions regarding the industry and geographical jurisdiction in which the investee operates, changes on assumptions about these factors could affect the reported fair values of financial instruments. The valuation of financial instruments is disclosed and further explained in Note 41 to the financial statements.

v. Defined benefits plan

The cost of defined benefit pension plans and other post-employment medical benefits as well as the present value of the pension obligation is determined using actuarial valuations. The actuarial valuation involves making assumptions about discount rates, expected rates of return of assets, future salary increases, mortality rates and future pension increases. The carrying amount of the Group's employee benefits liabilities as at 31 December 2020 is S$1,062,000 (2019: S$986,000). Further details are given in Note 34(b) to the financial statements.

3 **Significant Accounting Estimates and Judgements** (Continued)

(a) **Key Sources of Estimation Uncertainty** (Continued)

vi. Impairment of property, plant and equipment

The Group and the Company assess impairment of property, plant and equipment at each year end by evaluating conditions specific to the Group and the Company that may lead to impairment of assets.

Impairment assessment of property, plant and equipment includes considering certain indications such as significant changes in asset usage, significant decline in assets' market value, obsolescence or physical damage of an asset, significant under-performance relative to the expected historical or future operating results and significant negative industry or economic trends.

Where there are indications of impairment of its assets, the management estimates the recoverable amounts of these assets to determine the extent of the impairment loss, if any. The recoverable amounts of these assets are determined based on the higher of fair value less cost to sell and value-in-use. Projected cash flow model is used when fair value is not obtainable or when fair value is deemed lower than value-in-use. Due to the difficult operating environment of the electric vehicles business as a result of the pandemic, management assessed the recoverable amount of the electric vehicles (included as part of motor vehicles in Property, Plant and Equipment). Management assessed that no impairment is required for financial year ended 31 December 2020 using a discount rate of 7% and growth rate of 10%. If the discount rate had been increased by 1%, the net present value of future cash flows would have been lowered by S$261,000, however, it would not result in an impairment loss.

(b) **Critical Judgements made in applying Accounting Policies**

In the process of applying the Group's accounting policies, management has made the following judgements, apart from those involving estimations, which have a significant effect on the amounts recognised in the financial statements:

i. Determination of functional currency

The Group measures foreign currency transactions in the respective functional currencies of its subsidiaries. In determining the functional currencies of the entities in the Group, judgement is required to determine the currency that mainly influences sales prices for goods and services and of the country whose competitive forces and regulations mainly determines the sales prices of its goods and services. The functional currencies of the entities in the Group are determined based on management's assessment of the economic environment in which the entities operate and the entities' process of determining sales prices.

3 Significant Accounting Estimates and Judgements (Continued)

(b) Critical Judgements made in applying Accounting Policies (Continued)

ii. Allowance for inventories obsolescence

Reviews are made periodically by management on inventories for inventory obsolescence and decline in net realisable value below cost. Allowances are recorded against the inventories for any such declines based on historical obsolescence and slow-moving experiences. Allowances for inventories are written back upon subsequent sale of the inventories.

During the financial year, the Group recognised an allowance of S$451,000 (2019: S$427,000) and wrote off inventories of S$4,000 (2019: S$2,000). The Group also wrote back an allowance for inventories of S$74,000 (2019: S$49,000) upon the sale of inventories, allowance thereof had been recognised previously.

The carrying amount of the Group's inventories as at 31 December 2020 was S$11,658,000 (2019: S$16,107,000).

iii. Income taxes

The Group has exposure to income taxes in various jurisdictions. Significant judgement is involved in determining the Group-wide provision for income taxes. There are certain transactions and computations for which the ultimate tax determination is uncertain during the ordinary course of business. The Group recognises liabilities for expected tax issues based on estimates of whether additional taxes will be due. Where the final tax outcome of these matters is different from the amounts that were initially recognised, such differences will impact the income tax and deferred tax provisions in the period in which such determination is made.

The carrying amount of the Group's tax payable, tax recoverable, deferred tax assets and deferred tax liabilities as at 31 December 2020 were S$176,000 (2019: S$195,000), S$1,372,000 (2019: S$752,000), S$568,000 (2019: S$380,000) and S$540,000 (2019: S$572,000) respectively.

iv. Control over PT Technomas Internusa as a subsidiary

Note 20 to the financial statements describes that PT Technomas Internusa ("TIN") is a subsidiary of the Group although the Group does not own any equity interest in TIN. Based on the contractual arrangements between the Group and the shareholders of TIN, the Group has the power to direct the relevant activities of TIN based on the extent of managerial involvement and voting rights. Therefore, the directors concluded that it has the practical ability to direct the relevant activities of TIN unilaterally and have exposure to variable returns and hence the Group has control over TIN.

4 Turnover and Contract Liabilities

Turnover comprises the following:

	Group	
	2020	2019
	S$'000	S$'000
Telecom		
Distribution of operator products and services	**223,874**	244,741
Technology		
ICT distribution and managed services	**39,282**	44,733
Battery electric vehicles/others	**880**	1,375
	264,036	290,849
Turnover from the sale of goods	**259,853**	277,353
Turnover from the rendering of services	**4,183**	13,496
	264,036	290,849

Disaggregation of revenue from contracts with customers

The Group derives revenue from the transfer of goods and services over time and at a point in time in the following major product lines and geographical regions. Revenue is attributed to countries by location of customers.

	At a point in time S$'000	Over time S$'000	Total S$'000
2020			
Telecom			
Distribution of operator products and services			
– Indonesia	**223,874**	**–**	**223,874**
Technology			
ICT distribution and managed services			
– Singapore	**22,184**	**3,224**	**25,408**
– India	**7,344**	**6,530**	**13,874**
	29,528	**9,754**	**39,282**
Battery electric vehicles/others			
– Singapore	**–**	**880**	**880**
Total	**253,402**	**10,634**	**264,036**
2019			
Telecom			
Distribution of operator products and services			
– Indonesia	244,670	71	244,741
Technology			
ICT distribution and managed services			
– Singapore	24,917	4,745	29,662
– India	7,766	7,305	15,071
	32,683	12,050	44,733
Battery electric vehicles/others			
– Singapore	–	1,375	1,375
Total	277,353	13,496	290,849

4 Turnover and Contract Liabilities (Continued)

Disaggregation of revenue from contracts with customers (Continued)

Revenue from the maintenance services is recognised over time. The transaction price allocated to these services is recognised as a contract liability at the time of the initial sales transaction and is released on a straight-line basis over the period of service.

Contract balances

	Group	
	2020	2019
	S$'000	S$'000
Contract liabilities – current		
– ICT managed services	**1,633**	3,750
– Others	**41**	47
	1,674	3,797
Contract liabilities – non-current		
– Others	**515**	41
	2,189	3,838

Contract liabilities relate to the Group's obligation to perform services to customers for which the Group has received consideration from customers for mainly ICT managed services. Contract liabilities are recognised as revenue as the Group performs under the contract.

Significant changes in the contract liabilities balances during the reporting period are disclosed as follows:

	Group	
	2020	2019
	S$'000	S$'000
Revenue recognised in the current period that was included in the contract liability balance at the beginning of the period	**(2,781)**	(2,464)
Increase due to cash received, excluding amounts recognised as revenue during the year	**1,134**	3,483
Exchange differences	**(2)**	26

No revenue is recognised during the financial year ended 31 December 2020 from performance obligations satisfied (or partially satisfied) in the previous periods, due to changes in transaction price.

Transaction price allocated to remaining performance obligations

The aggregate amount of transaction price allocated to the unsatisfied (or partially unsatisfied) performance obligations as at 31 December 2020 is S$7,582,000 (2019: S$6,551,000).

The Group expects to recognise S$4,003,000 (2019: S$5,188,000) as revenue relating to the transaction price allocated to the unsatisfied (or partially unsatisfied) performance obligations as at 31 December 2020 within one year, and S$3,579,000 (2019: S$1,363,000) after one year.

As permitted under SFRS(I) 15, the aggregated transaction price allocated to unsatisfied contracts of periods of one year or less, or billed based on time incurred, is not disclosed.

4(a) Purchases and Changes in Inventories and Direct Service Fees Incurred

Purchases and changes in inventories and direct service fees incurred comprise the following:

	Group	
	2020	2019
	S$'000	S$'000
Telecom		
Distribution of operator products and services	**211,907**	231,614
Technology		
ICT distribution and managed services	**28,768**	33,052
Battery electric vehicles/others	**68**	87
	240,743	264,753

5 Other Income

	Group	
	2020	2019
	S$'000	S$'000
Other income – operating:		
– Rental income	**118**	138
– Write-back of trade and sundry payables	**71**	191
– Support service to a related party	**11**	13
– Consortium fee	**–**	110
– Job Support Scheme	**660**	–
– Others	**155**	94
	1,015	546
Other income – non-operating:		
– Gain on disposal of property, plant and equipment	**9**	27
– Gain on disposal of subsidiaries	**–**	2,001
– Gain on revaluation of investment properties	**–**	4
– Reversal of impairment loss on intangible asset	**–**	1,750
– Others	**4**	26
	13	3,808
Interest income:		
– Fixed deposits	**318**	527
– Bank balances	**5**	8
– Others	**8**	4
	331	539

Write-back of trade and sundry payables relate to certain accruals and liabilities that are no longer required.

Job Support Scheme is an one-off grant received from the Government for the relief of Covid-19.

6 Personnel Costs

	Group	
	2020	2019
	S$'000	S$'000
Salaries and allowances	**13,534**	14,301
Central Provident Fund contributions	**1,020**	969
Defined benefit plan (Note 34(b))	**238**	246
Staff welfare	**440**	561
Insurance	**238**	166
Other personnel costs	**248**	127
	15,718	16,370

Other personnel costs include mainly medical fees, recruitment costs, training costs and provision for unpaid leave balance.

7 (Loss)/Profit before Taxation

(Loss)/Profit before taxation is stated after charging/(crediting) the following:

	Group	
	2020	2019
	S$'000	S$'000
Audit fees paid/payable to:		
– Auditors of the Company	**275**	320
– Other auditors	**112**	101
Non-audit fees paid/payable to:		
– Other auditors	**6**	3
Directors' fees:		
– Directors of the Company	**79**	158
Other professional fees	**903**	865
Equipment rental*	**203**	212
Foreign exchange loss/(gain)	**229**	(97)
Telecommunication expenses	**241**	349
Travelling and entertainment	**1,034**	1,521
Impairment loss on non-trade debts (Notes 40(a) and 13)	**847**	361
Impairment loss on trade debts (Notes 40(a) and 12)	**65**	192
Write-back of impairment loss on trade debts (Note 40(a))	**(501)**	(121)
	(436)	71
Allowance for inventory obsolescence (Note 11)	**451**	427
Write-back of allowance for inventory obsolescence (Note 11)	**(74)**	(49)
Write off of inventories (Note 11)	**4**	2
	381	380
Write off of trade debts	**562**	120
Loss/(Gain) on revaluation of investment properties	**29**	(4)
Gain on disposal of subsidiaries (Note 20)	**–**	(2,001)
Reversal of impairment loss on intangible asset (Notes 5 and 19)	**–**	(1,750)
Interest expense on lease liabilities (Note 36)	**82**	139
Interest expense on loans and borrowings	**204**	252
	286	391

* pertains to short term lease of vehicle rental

8 Taxation

Major components of income tax expense

The major components of income tax expense for the financial years ended 31 December 2020 and 2019 are:

	Group	
	2020	2019
	S$'000	S$'000
Consolidated income statement:		
Current income tax	**431**	512
Deferred income tax (Note 25)		
– Origination and reversal of temporary differences	**(272)**	341
Income tax expense	**159**	853

Foreign currency translation gain recognised in profit or loss upon disposal of foreign subsidiaries presented under other comprehensive income have no income tax impact.

Relationship between tax expense and accounting profit

A reconciliation between tax expense and the product of accounting results multiplied by the applicable corporate tax rate for the financial years ended 31 December 2020 and 2019 is as follows:

	Group	
	2020	2019
	S$'000	S$'000
(Loss)/Profit before taxation	**(2,668)**	1,883
Tax at the domestic rates applicable to pre-tax profit or loss in the countries concerned*	**(791)**	753
Adjustments:		
Tax effect of expenses not deductible for tax purposes#	**309**	205
Deferred tax assets not recognised	**680**	241
Utilisation of deferred tax assets previously not recognised	**(17)**	(98)
Income not subject to taxation	**(35)**	(309)
Others	**13**	61
Income tax expense recognised in the income statement	**159**	853

* The reconciliation is prepared by aggregating separate reconciliations for each national jurisdiction.

The expenses not deductible for tax purposes mainly relate to allowance for inventory obsolescence and impairment loss on non-trade receivables.

The Group, in arriving at the current tax liabilities for the Singapore companies, has taken into account losses to be transferred under the loss transfer system of group relief in Singapore. This is subject to compliance with the relevant rules and procedures and agreement of the Inland Revenue Authority of Singapore. The current year tax expense of the Group is net of the tax effects of the unutilised tax losses transferred.

The use of these tax losses and unabsorbed capital allowances is subject to the agreement of the tax authorities and compliance with certain provisions of the tax legislation of the respective countries in which the companies operate.

8 Taxation (Continued)

Deferred tax assets have not been recognised in respect of the following items:

	Group	
	2020	2019
	S$'000	S$'000
Estimated unutilised tax losses	**124,037**	129,374

The unutilised tax losses do not expire except for unutilised tax losses relating to subsidiaries in Indonesia, Thailand, China and Malaysia which have expiry periods of between 5 and 20 years. The breakdown of unutilised tax losses with expiry thereof is as follows:

	Group	
	2020	2019
	S$'000	S$'000
Expiry dates		
31 December 2020	**–**	2,915
31 December 2021	**1,647**	1,695
31 December 2022	**419**	423
31 December 2023	**541**	574
31 December 2024	**406**	306
31 December 2025 and thereafter	**22,593**	21,824

9 Discontinued Operations

During the previous financial year, a restructuring exercise was undertaken whereby MediaRing Shanghai was brought under the direct ownership by the Company. The Group disposed 100% interest in Alpha One Limited. The disposal was completed on 26 March 2019.

The disposals were consistent with the Group's plan to divest non-strategic/core and/or loss-making entities of the Group.

Details of the assets and liabilities disposed of, and the calculation of the profit or loss on disposal, are disclosed in Note 20 to the financial statements.

Analysis of loss for the year from discontinued operations of the following disposed entities:

The combined results of the discontinued operations included in the consolidated income statement are set out below:

	Group	
	2020	2019
	S$'000	S$'000
Other income – operating	**–**	13
Other expenses – operating	**–**	(28)
Loss before tax from discontinued operations	**–**	(15)
Taxation	**–**	–
Loss for the year from discontinued operations, net of tax	**–**	(15)

10 Earnings per Share

	Group	
	2020	2019
	Cents per share	Cents per share
Basic and diluted earnings per share:		
From continuing operations	**(23.85)**	8.80
From discontinued operations	**–**	(0.13)
	(23.85)	8.67

(a) Basic Earnings per Share

Basic earnings per share is calculated by dividing (loss)/profit, net of tax, attributable to owners of the parent by the weighted average number of ordinary shares outstanding during the financial year. The following table reflects the profit and share data used in the basic and diluted earnings per share computation for the following year:

	Group	
	2020	2019
	S$'000	S$'000
Net (loss)/profit attributable to ordinary shareholders for computing basic and diluted earnings per share	**(2,827)**	1,028

	Group	
	2020	2019
	'000	'000
Weighted average number of ordinary shares as at 31 December 2020 and 2019 for the purpose of computing the basic earnings per share as disclosed in Note 29	**11,851**	11,851

(b) Diluted Earnings per Share

Diluted earnings per share is calculated by dividing (loss)/profit, net of tax, attributable to owners of the parent by the weighted average number of ordinary shares outstanding during the financial year plus the weighted average number of ordinary shares that would be issued on the conversion of all the dilutive potential ordinary shares into ordinary shares.

	Group	
	2020	2019
	'000	'000
Weighted average number of ordinary shares as at 31 December 2020 and 2019 for the purpose of computing the diluted earnings per share as disclosed in Note 29	**11,851**	11,851

11 Inventories

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Inventories	**11,658**	16,107	**–**	–

The cost of inventories recognised as an expense amounted to S$238,028,000 (2019: S$261,368,000).

The Group recognised an allowance of S$451,000 (2019: S$427,000) and wrote off inventories of S$4,000 (2019: S$2,000).

The Group wrote back an allowance for inventories amounting to S$74,000 (2019: S$49,000) upon the sale of inventories, allowance thereof had been recognised previously.

The Group has subjected the inventories amounting to S$4,400,000 (2019: S$4,755,000) to collateral charge as security for bank facilities (Note 28).

12 Trade Receivables

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Trade receivables	**13,344**	15,320	**487**	1,016
Less:				
Allowance for impairment	**(3,161)**	(3,864)	**(435)**	(902)
Net trade receivables	**10,183**	11,456	**52**	114
Add:				
Long-term loans and advances to subsidiaries (Note 24)	**–**	–	**376**	783
Other receivables, deposits and tax recoverable (Note 13)	**3,305**	4,335	**335**	392
Cash and cash equivalents (Note 16)	**10,504**	13,126	**1,295**	1,431
Fixed deposits (Note 16(a))	**3,895**	5,707	**30**	430
Due from subsidiaries (Note 15)	**–**	–	**564**	1,750
Total financial assets	**27,887**	34,624	**2,652**	4,900

Trade receivables are non-interest bearing and are generally on 30 to 90 days' terms. They are recognised at their original invoice amounts which represent their fair values on initial recognition. The Group holds trade receivables with the objective to collect the contractual cash flows and therefore measures them subsequently at amortised cost using the effective interest method.

Allowance for impairment for trade receivables has always been measured at an amount equal to lifetime expected credit losses ("ECL") as disclosed in the accounting policy in Note 2(i). The Group has recognised a loss allowance of 100% against certain receivables over 365 days past due (credit-impaired) because historical experience has indicated that these receivables are generally not recoverable. There has been no change in the estimation techniques or significant assumptions made during the current reporting year. None of the trade receivables that have been written off is subject to recovery process.

12 Trade Receivables (Continued)

The Group uses a provision matrix to measure the lifetime expected credit loss allowance for trade receivables. In measuring the expected credit losses, trade receivables are grouped based on shared credit risk characteristics and days past due.

In calculating the expected credit loss rates, the Group considers historical loss rates for each category of customers and adjusts to reflect current and forward-looking macroeconomic factors affecting the ability of the customers to settle the receivables.

The Group's and the Company's movement in credit loss allowance for impairment and credit risk in relation to trade receivables from contracts with customers under SFRS(I) 9 as at 31 December 2020 are set out in the provision matrix as presented in Note 40(a). The Group's provision for loss allowance is determined based on the default rate by credit rating of customers, obtained from independent credit rating companies.

Receivables pledged as collateral

The Group has pledged trade receivables with a carrying amount of S$613,000 (2019: S$267,000) as collateral to secure a subsidiary's bank loans (Note 28).

13 Other Receivables, Deposits and Tax Recoverable

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Other receivables and deposits				
Current				
Other receivables				
– Third parties	**4,229**	4,861	**847**	906
– Related parties	**1**	1	**1**	1
	4,230	4,862	**848**	907
Less:				
Allowance for impairment	**(2,992)**	(2,150)	**(801)**	(803)
	1,238	2,712	**47**	104
Deposits	**577**	625	**288**	288
Interest receivable	**17**	9	**–**	–
	1,832	3,346	**335**	392
Non-current				
Other receivables	**101**	237	**–**	–
Total other receivables and deposits	**1,933**	3,583	**335**	392
Tax recoverable				
Current	**1,372**	752	**–**	–

Other receivables mainly relate to value-added tax receivables and accrued performance bonuses for the distribution of operator products and services.

13 Other Receivables, Deposits and Tax Recoverable (Continued)

For the purpose of impairment assessment, the Group has recognised a loss allowance of 100% against certain receivables over 365 days past due (credit-impaired) because historical experience has indicated that these receivables are generally not recoverable. The remaining other receivables are considered to have low credit risk as at 31 December 2020 as there has been no significant increase in the risk of default on the receivables since initial recognition. Accordingly, for the purpose of impairment assessment for these receivables, the loss allowance is measured at an amount equal to 12-month expected credit loss ("ECL") which reflects the low credit risk of the exposures. There is no allowance for impairment arising from these net outstanding balances as the expected credit losses are not material. There has been no change in the estimation techniques or significant assumptions made during the current reporting period in assessing the loss allowance for other receivables.

The Group's and the Company's movement in credit loss allowance for impairment and credit risk in relation to other receivables under SFRS(I) 9 as at 31 December 2020 are set out in the provision matrix as presented in Note 40(a).

14 Prepayments

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Current				
Other prepaid expenses	**3,836**	3,409	**41**	61
Prepaid selling expenses	**191**	466	**–**	–
	4,027	3,875	**41**	61
Non-current				
Other prepaid expenses	**23**	184	**–**	–
Total prepayments	**4,050**	4,059	**41**	61

Total prepaid expenses mainly relate to advance payments to vendors by subsidiaries.

14(a) Contract Costs

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Current				
Fulfilment costs	**–**	294	**–**	–

Fulfilment costs incurred were related to professional services and payroll costs directly for a government project. The costs incurred related to the project were capitalised as fulfilment costs for future performance obligations as at 31 December 2019. During the current financial year, the government project ceased and fulfilment costs are expensed to profit or loss.

15 Due from/(to) Subsidiaries

Amounts due from subsidiaries to the Company are stated after deducting allowance for impairment of S$1,824,000 (2019: S$1,052,000).

The net amounts due to subsidiaries of S$4,078,000 (2019: S$2,685,000) include trade payables of S$4,642,000 (2019: S$4,584,000) which is unsecured, interest-free and repayable based on normal credit terms and non-trade receivables of S$564,000 (2019: S$1,899,000) which is unsecured, interest-free and to be settled in cash.

Movement in the allowance account:

	Company	
	2020	2019
	S$'000	S$'000
At the beginning of the year	**1,052**	2,765
Charge for the year	**772**	488
Write back consequent to disposal of subsidiaries	**–**	(2,201)
At the end of the year	**1,824**	1,052

15(a) Long-Term Loans and Advances from Subsidiaries

During the previous financial year, the amounts due to subsidiaries amounting to S$5,590,000 were converted to long term unsecured loans.

The loans bear interest of 4% (2019: 4%) per annum and will mature on 30 June 2026. The loan amounts at the end of the year were S$9,621,000 (2019: S$9,269,000).

16 Cash and Cash Equivalents

Cash and cash equivalents comprise the following:

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Fixed deposits	**3,529**	4,321	**700**	710
Cash and bank balances	**6,975**	8,805	**595**	721
	10,504	13,126	**1,295**	1,431
Less:				
Cash and bank deposits pledged	**(2,829)**	(2,876)	**–**	–
Add:				
Unpledged fixed deposits (Note 16(a))	**653**	3,282	**30**	430
Cash and cash equivalents per statement of cash flows	**8,328**	13,532	**1,325**	1,861

16 Cash and Cash Equivalents (Continued)

Fixed deposits with financial institutions mature in varying periods from the financial year end.

Fixed deposits earn interest at the effective interest rates of 3.5% (2019: 1.08% to 9.25%) per annum. The maturity dates are between 1 January 2021 to 31 March 2021 (2019: 1 January 2020 to 30 March 2020).

Cash at bank earns interest at floating rates based on daily bank deposits ranging from 0% to 2.5% (2019: 0.05% to 6.5%) per annum.

Fixed deposits of S$2,829,000 (2019: S$2,876,000) are pledged as security for trust receipts, bank guarantees, standby letters of credit and other bank services.

Cash and cash equivalents that are neither past due nor impaired are placed with or entered into with reputable financial institutions.

For the purpose of presentation in the consolidated statement of cash flows, cash and cash equivalents are presented net of pledged fixed deposits.

16(a) Fixed Deposits

Fixed deposits comprise the following:

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Fixed deposits:				
– mature within one year	**2,860**	4,702	**30**	430
– mature after one year	**1,035**	1,005	**–**	–
	3,895	5,707	**30**	430
Less: Fixed deposits pledged				
– mature within one year	**(2,341)**	(1,420)	**–**	–
– mature after one year	**(901)**	(1,005)	**–**	–
	(3,242)	(2,425)	**–**	–
Unpledged fixed deposits (Note 16)	**653**	3,282	**30**	430

Fixed deposits with financial institutions mature in varying periods from the financial year end.

Mature within one year

Fixed deposits earn interest at the effective interest rates ranging from 0.1% to 8% (2019: 1.4% to 7.3%) per annum. The maturity dates are between 1 April 2021 to 30 December 2021 (2019: between 2 April 2020 and 30 December 2020).

Mature after one year

Fixed deposits earn interest at the effective interest rates ranging from 4.4% to 7.52% (2019: 6.2% to 8.75%) per annum. The maturity dates are between 1 January 2022 to 22 September 2026 (2019: between 4 January 2021 and 16 April 2026).

Fixed deposits of S$4,384,000 (2019: S$2,425,000) are pledged as security for bank guarantees for projects undertaken in India.

17 Property, Plant and Equipment

	Furniture, fixtures and fittings S$'000	Computer equipment S$'000	Office equipment S$'000	Motor vehicles[1] S$'000	Leasehold improvement S$'000	Buildings[1] S$'000	Work in progress S$'000	Total S$'000
Group								
2020								
Cost or valuation								
At 1 January	138	7,715	784	7,948	370	1,756	38	18,749
Additions[2]	1	67	39	2	39	245	–	393
Reclassified to investment properties (Note 18)	–	–	–	–	–	(372)	–	(372)
Disposals/write-offs	–	(22)	(65)	(45)	(53)	(288)	–	(473)
Translation differences	(6)	28	(13)	(3)	(13)	(113)	–	(120)
At 31 December	133	7,788	745	7,902	343	1,228	38	18,177
Comprising:								
Cost	133	7,788	745	7,902	343	–	38	16,949
Valuation	–	–	–	–	–	1,228	–	1,228
At 31 December	133	7,788	745	7,902	343	1,228	38	18,177
Accumulated depreciation								
At 1 January	110	7,437	636	1,841	345	358	–	10,727
Depreciation charge for the year	7	191	45	840	49	363	–	1,495
Reclassified to investment properties (Note 18)	–	–	–	–	–	(104)	–	(104)
Disposals/ write-offs	–	(21)	(27)	(39)	(53)	(288)	–	(428)
Translation differences	(5)	(12)	(13)	(2)	(46)	(202)	–	(280)
At 31 December	112	7,595	641	2,640	295	127	–	11,410
Accumulated impairment								
At 1 January and 31 December	6	6	9	–	13	99	–	133
Net carrying amount								
At 31 December	15	187	95	5,262	35	1,002	38	6,634

17 Property, Plant and Equipment (Continued)

	Furniture, fixtures and fittings S$'000	Computer equipment S$'000	Office equipment S$'000	Motor vehicles[1] S$'000	Leasehold improvement S$'000	Buildings[1] S$'000	Work in progress S$'000	Total S$'000
Group								
2019								
Cost or valuation								
At 1 January	159	15,371	851	7,813	371	1,370	177	26,112
Adoption of SFRS(I) 16	–	–	–	–	–	512	–	512
Adjusted opening balance as at 1 January	159	15,371	851	7,813	371	1,882	177	26,624
Additions[2]	4	20	34	–	–	170	–	228
Reclassified to investment properties (Note 18)	–	–	–	–	–	(60)	–	(60)
Disposals/write-offs	–	(7,737)	(156)	–	–	(365)	–	(8,258)
Translation differences	(25)	61	55	(4)	(1)	129	–	215
Reclassification	–	–	–	139	–	–	(139)	–
At 31 December	138	7,715	784	7,948	370	1,756	38	18,749
Comprising:								
Cost	138	7,715	784	7,948	370	–	38	17,667
Valuation	–	–	–	–	–	1,756	–	1,082
At 31 December	138	7,715	784	7,948	370	1,756	38	18,749
Accumulated depreciation								
At 1 January	120	14,906	721	1,006	341	–	–	17,094
Depreciation charge for the year	16	261	62	843	34	373	–	1,589
Disposals/write-offs	–	(7,735)	(157)	–	–	(15)	–	(7,907)
Translation differences	(26)	5	10	(8)	(30)	–	–	(49)
At 31 December	110	7,437	636	1,841	345	358	–	10,727
Accumulated impairment								
At 1 January and 31 December	6	6	9	–	13	99	–	133
Net carrying amount								
At 31 December	22	272	139	6,107	12	1,299	38	7,889

17 Property, Plant and Equipment (Continued)

(1) Right-of-use assets arising from motor vehicles and buildings are recognised in accordance with SFRS(I) 16 Leases. Please see Note 36 for more information.

(2) Included in additions are cash payments of S$393,000 (2019: S$66,000).

The Group has a policy of engaging an independent external valuer to assess the valuation of buildings in Indonesia on a triennial basis or when the carrying amounts are likely to differ materially from their revalued amounts. The Group had engaged an independent external valuer to assess the valuation of buildings in Indonesia in the previous years.

Work in progress

Work in progress assets amounting to S$38,000 (2019: S$38,000) comprises of battery electric vehicles and other miscellaneous tools and parts that are not capable of being used during the current financial year.

Right-of-use assets

Right-of-use assets acquired under leasing arrangements are presented together with the owned assets of the same class. Details of such leased assets are disclosed in Note 36.

Assets pledged as security

The carrying amount of property, plant and equipment held under lease liabilities as at 31 December 2020 was S$4,071,000 (2019: S$4,148,000) for the Group and the Company. The leased assets have been pledged as security for the related leasing arrangement.

Buildings at fair value

The fair value of the Group's buildings (exclude right-of-use assets) was arrived at on the basis of a valuation carried out by Felix Sutandar and Rekan, an independent valuer with appropriate qualifications and experience in the valuation of properties in the relevant locations in the previous financial year. The valuation was arrived at by reference to market evidence of transaction prices of similar properties. Management is of the opinion that there is no significant price fluctuation in the property market and the carrying amounts of buildings are not significantly different from the revalued amounts as at 31 December 2020.

Details of the Group's buildings and information about the fair value hierarchy (Note 41) are as follows:

	Level 1 S$'000	Level 2 S$'000	Level 3 S$'000	Total S$'000
2020				
Office buildings – Indonesia	**–**	**551**	**–**	**551**
2019				
Office buildings – Indonesia	–	893	–	893

Level 2 fair value of the Group's buildings have been derived using the market data approach. Sales prices of comparable properties in close proximity are adjusted for differences in key attributes such as property size. The most significant input in this valuation approach is the selling price per square meter and the usage of the property.

17 Property, Plant and Equipment (Continued)

Buildings at fair value (Continued)

Had the buildings been measured at cost less accumulated depreciation, the carrying amount would have been as follows:

	Group	
	2020	2019
	S$'000	S$'000
Buildings		
– Cost	**864**	1,122
– Accumulated depreciation and impairment	**(431)**	(504)
– Net carrying amount	**433**	618

	Furniture, fixtures and fittings S$'000	**Computer equipment S$'000**	**Office equipment S$'000**	**Motor vehicles S$'000**	**Work in progress S$'000**	**Total S$'000**
Company						
2020						
Cost						
At 1 January	**1**	**427**	**76**	**7,112**	**38**	**7,654**
Additions	**–**	**8**	**28**	**–**	**–**	**36**
Disposals	**–**	**(4)**	**(25)**	**–**	**–**	**(29)**
At 31 December	**1**	**431**	**79**	**7,112**	**38**	**7,661**
Accumulated depreciation						
At 1 January	**–**	**423**	**75**	**1,048**	**–**	**1,546**
Depreciation charge for the year	**1**	**5**	**3**	**828**	**–**	**837**
Disposals	**–**	**(4)**	**(25)**	**–**	**–**	**(29)**
At 31 December	**1**	**424**	**53**	**1,876**	**–**	**2,354**
Net carrying amount						
At 31 December	**–**	**7**	**26**	**5,236**	**38**	**5,307**
2019						
Cost						
At 1 January	1	4,781	217	6,973	177	12,149
Disposals	–	(4,354)	(141)	–	–	(4,495)
Reclassification	–	–	–	139	(139)	–
At 31 December	1	427	76	7,112	38	7,654
Accumulated depreciation						
At 1 January	–	4,770	205	225	–	5,200
Depreciation charge for the year	–	7	11	823	–	841
Disposals	–	(4,354)	(141)	–	–	(4,495)
At 31 December	–	423	75	1,048	–	1,546
Net carrying amount						
At 31 December	1	4	1	6,064	38	6,108

18 Investment Properties

	Group	
	2020	2019
	S$'000	S$'000
At fair value		
Balance at beginning of year	**2,758**	2,630
Transferred from property, plant and equipment (Note 17)	**268**	60
(Loss)/Gain from fair value adjustment	**(29)**	4
Translation differences	**(100)**	64
Balance at end of year	**2,897**	2,758

The fair value of the Group's investment properties as at 31 December 2020 was based on the valuation reports prepared by the external independent valuer with appropriate qualifications and experience in the valuation of properties in the relevant locations, KJPP Felix Sutandar & Rekan, based on market data approach. Under the market data approach, the valuation was arrived at by reference to market evidence of transaction prices of similar properties.

Details of the Group's investment properties and information about the fair value hierarchy are as follows:

	Level 1	Level 2	Level 3	Total
	S$'000	S$'000	S$'000	S$'000
2020				
Commercial property – Indonesia	**–**	**2,897**	**–**	**2,897**
2019				
Commercial property – Indonesia	–	2,758	–	2,758

Level 2 fair value of the Group's investment properties have been derived using the market data approach. Sales prices of comparable properties in close proximity are adjusted for differences in key attributes such as property size. The most significant input in this valuation approach is the selling price per square meter and the usage of the property.

Investment properties are held mainly for use by tenants under operating leases. The following amounts are recognised in the Group's consolidated income statement:

	Group	
	2020	2019
	S$'000	S$'000
Rental income	**118**	138
Direct operating expenses arising from investment properties that generated rental income	**126**	116

19 Intangible Assets

	Goodwill S$'000	Software, licensing, patents and trademarks S$'000	Customer contracts S$'000	Order backlog S$'000	Customer relationship S$'000	Marketing rights S$'000	Deferred development costs S$'000	Total S$'000
Group								
2020								
Cost								
At 1 January	**132,803**	**26,401**	**53**	**631**	**53,420**	**5,086**	**3,787**	**222,181**
Additions	**–**	**51**	**–**	**–**	**–**	**–**	**–**	**51**
Translation differences	**(1,687)**	**(108)**	**–**	**–**	**–**	**–**	**(3)**	**(1,798)**
At 31 December	**131,116**	**26,344**	**53**	**631**	**53,420**	**5,086**	**3,784**	**220,434**
Accumulated amortisation and impairment								
At 1 January	**132,803**	**26,358**	**53**	**631**	**53,420**	**3,375**	**3,659**	**220,299**
Amortised during the year	**–**	**37**	**–**	**–**	**–**	**173**	**–**	**210**
Translation differences	**(1,687)**	**(103)**	**–**	**–**	**–**	**–**	**(3)**	**(1,793)**
At 31 December	**131,116**	**26,292**	**53**	**631**	**53,420**	**3,548**	**3,656**	**218,716**
Net carrying amount								
At 31 December	**–**	**52**	**–**	**–**	**–**	**1,538**	**128**	**1,718**
2019								
Cost								
At 1 January	131,624	26,391	53	631	53,420	1,131	3,659	216,909
Adjustments	–	–	–	–	–	3,955	–	3,955
Additions	–	48	–	–	–	–	128	176
Translation differences	1,179	(38)	–	–	–	–	–	1,141
At 31 December	132,803	26,401	53	631	53,420	5,086	3,787	222,181
Accumulated amortisation and impairment								
At 1 January	131,624	26,375	53	631	53,420	1,131	3,659	216,893
Adjustments	–	–	–	–	–	3,955	–	3,955
Amortised during the year	–	17	–	–	–	18	–	35
Reversal of impairment loss charged in previous years	–	–	–	–	–	(1,750)	–	(1,750)
Translation differences	1,179	(34)	–	–	–	21	–	1,166
At 31 December	132,803	26,358	53	631	53,420	3,375	3,659	220,299
Net carrying amount								
At 31 December	–	43	–	–	–	1,711	128	1,882

19 Intangible Assets (Continued)

Marketing rights were recognised at the time of acquisition of a subsidiary, Bharat IT Services Limited, and valued at S$5,086,000 with an estimated useful life of 15 years. This asset was fully impaired in the previous years.

During the previous financial year ended 31 December 2019, the Group recognised a reversal of impairment loss for marketing rights charged in previous years of S$1,711,000. This was in conjunction with advice from an external independent valuer, Explico Consulting Private Limited, with appropriate qualifications and experience in the valuation of assets.

The external independent valuer was engaged to value the business of Bharat IT Services Limited. In assessing the valuation of business of the subsidiary, the external independent valuer had used the five-year discounted cash flow method of income approach. The assumptions used include the following:

Assumptions	
Tax base rate:	22%
Terminal growth rate:	5% (equal to long-term inflation rate in India)
Risk free return rate:	6.85%
Beta:	0.84
Market risk premium:	7.82%
Company specific risk premium:	1%
Discount rate:	16.46%

The external independent valuer has relied on the financials of Bharat IT Services Limited, as provided by management, discussion with management and publicly available information for their assessment on the valuation of business.

During the previous financial year ended 31 December 2019, the Group has reviewed the financial performance of the said subsidiary and revised the estimated useful life of marketing rights to 20 years, till 30 November 2029. The Group considered the long-term relationship in terms of marketing rights with its vendors which created business for the subsidiary for many years. There is no change in the estimated useful of marketing rights for the current financial year.

The remaining amortisation period as at 31 December 2020 is 9 years for marketing rights, 2 years for deferred development costs and between 1 and 3 years for licensing, patents and trademarks.

19 Intangible Assets (Continued)

	Licensing, patents and trademarks S$'000	Deferred development costs S$'000	Total S$'000
Company			
2020			
Cost			
At 1 January and 31 December	**2,394**	**3,660**	**6,054**
Accumulated amortisation and impairment			
At 1 January	**2,385**	**3,660**	**6,045**
Amortised during the year	**4**	**–**	**4**
At 31 December	**2,389**	**3,660**	**6,049**
Net carrying amount			
At 31 December	**5**	**–**	**5**
2019			
Cost			
At 1 January and at 31 December	2,394	3,660	6,054
Accumulated amortisation and impairment			
At 1 January	2,381	3,660	6,041
Amortised during the year	4	–	4
At 31 December	2,385	3,660	6,045
Net carrying amount			
At 31 December	9	–	9

20 Investment in Subsidiaries

	Company	
	2020 S$'000	2019 S$'000
Unquoted equity shares, at cost	**305,692**	305,692
Less: Allowance for impairment	**(281,707)**	(280,424)
	23,985	25,268

During the financial year ended 31 December 2020, the Company recognised an impairment charge of S$1,283,000 (2019: S$4,614,000) and reversal of impairment of Nil (2019: S$569,000).

During the previous financial year, a restructuring exercise was undertaken whereby MediaRing Shanghai was brought under the direct ownership by the Company. The Group disposed 100% interest in Alpha One Limited. The disposal was completed on 26 March 2019.

20 Investment in Subsidiaries (Continued)

The major classes of assets and liabilities disposed of, the gain on disposal and the net cash flows were as follows:

	2019 Alpha One Limited S$'000
Consideration received in cash and cash equivalents	6
Total consideration received	6
Cash and cash equivalents	11
Other creditor and accruals, current	(6)
Net assets disposed of	5

	2019 Alpha One Limited S$'000
Total consideration received	6
Net assets disposed of	(5)
Cumulative exchange differences in respect of the net assets of the subsidiary reclassified from equity on loss of the control of the subsidiary (Note 33)	2,000
Gain on disposal of subsidiary	2,001

The aggregate cash outflow arising from disposal of subsidiary:

	2019 Alpha One Limited S$'000
Consideration received in cash and cash equivalents	6
Cash and cash equivalents balance disposed of	(11)
Aggregate cash outflow arising from disposal of subsidiary	(5)

20 Investment in Subsidiaries (Continued)

The details of subsidiaries are as follows:

Name	Principal activities	Country of incorporation and place of business	Percentage of equity interest held by the Group 2020 %	2019 %
Held by the Company				
Singapore Electric Vehicles Pte Ltd[c]	Passenger land transport, motor vehicles dealership and retail of spare parts and accessories for vehicles	Singapore	**100**	100
SEV Projects Pte. Ltd.[c]	Renting and leasing of private cars without operator and development of other software and programming activities	Singapore	**100**	100
MediaRing (Europe) Limited[e]	Dormant	United Kingdom	**100**	100
Cavu Corp Pte Ltd[c]	To supply, rent, maintain and service computer hardware and peripheral equipment	Singapore	**100**	100
Bharat IT Services Limited[a]	To supply, rent, maintain and service computer hardware	India	**100**	100
Spice-CSL Pte Ltd[c]	Procurement, OEM, manufacturing, distribution and sale of mobile handsets and accessories	Singapore	**100**	100
Spice International Sdn. Bhd.[i]	In the business of procurement, OEM, manufacturing, distribution and sale of mobile handsets and accessories, computer and electronic equipment and consultancy services	Malaysia	**100**	100
Newtel Corporation Company Limited[g]	Procurement, OEM, manufacturing, distribution and sale of mobile handsets and accessories	Thailand	**100**	100
Maxworld Asia Limited[b]	Investment holding	British Virgin Islands	**100**	100

20 Investment in Subsidiaries (Continued)

Name	Principal activities	Country of incorporation and place of business	Percentage of equity interest held by the Group 2020 %	2019 %
Held by the Company (Continued)				
Bigstar Development Limited[b]	Investment holding	British Virgin Islands	**100**	100
Affinity Capital Pte. Ltd[c]	Investment holding and distributor of handphone	Singapore	**100**	100
PT. Selular Media Infotama[a]	Retail and distributor of telecommunication equipment and prepaid phone cards and top up vouchers	Indonesia	**99.98**	99.98
CSL Multimedia Sdn. Bhd[i]	Trading of portable computers and computer accessories	Malaysia	**100**	100
CSL Mobile Care Sdn Bhd[i]	Repairing and maintenance of mobile phones	Malaysia	**100**	100
Mobile Service International Co. Ltd (China)[f]	Technical advice and services and supply chain management services	People's Republic of China	**51**	51
CSL Communication (Shenzhen) Co. Ltd (China)[f]	Trading of mobile handsets	People's Republic of China	**51**	51
MediaRing.com (Shanghai) Limited[d]	To market and sell telecommunication services	People's Republic of China	**100**	100

20 Investment in Subsidiaries (Continued)

Name	Principal activities	Country of incorporation and place of business	Percentage of equity interest held by the Group 2020 %	2019 %
Held by Subsidiaries				
Held by Cavu Corp Pte Ltd				
Peremex Pte Ltd[c]	To supply, rent, maintain and service computer hardware and peripheral equipment	Singapore	**100**	100
Delteq Pte Ltd[c]	To provide systems integration service related to computer equipment and peripherals, storage systems and networking products	Singapore	**100**	100
Held by Delteq Pte Ltd				
Delteq Systems Pte Ltd[c]	To provide internet infrastructure, e-business applications consulting, project management and systems support services	Singapore	**100**	100
Held by Newtel Corporation Company Limited				
T.H.C. International Co., Ltd[g]	In the business of procurement, OEM, manufacturing, distribution and sale of mobile handsets and accessories	Thailand	**100**	100
Held by Affinity Capital Pte Ltd				
PT. Selular Global Net[a]	Distributor of prepaid phone cards and top up vouchers	Indonesia	**99.99**	99.99
Held by PT. Selular Media Infotama				
PT. Metrotech Jaya Komunika Indonesia[a]	Distributor of telecommunication equipment	Indonesia	**99.80**	99.78
PT Technomas Internusa[a],[h]	Distributor of prepaid phone cards and top up vouchers	Indonesia	**–**	–

20 Investment in Subsidiaries (Continued)

Name	Principal activities	Country of incorporation and place of business	Percentage of equity interest held by the Group 2020 %	2019 %
Held by Subsidiaries (Continued)				
Held by PT. Metrotech Jaya Komunika				
PT. Metrotech Makmur Sejahtera[a]	Distributor of telecommunication equipment	Indonesia	**49**	49
Held by Bharat IT Services Limited				
Autonomous Electric Mobility Pvt. Ltd[a]	Import, manufacture and operate electric vehicles: IT and IT related services	India	**100**	100

(a) Audited by a member firm of Moore Global Network Limited of which Moore Stephens LLP, Singapore is a member
(b) Not required to be audited by the laws of its country of incorporation
(c) Audited by Moore Stephens LLP, Singapore
(d) Audited by Shanghai Yunhao Certified Public Accountants Co. Ltd.
(e) Audited by Blick Rothenberg Chartered Accountants, United Kingdom
(f) Audited by Shenzhen Long De CPA
(g) Audited by SSV Audit, Thailand
(h) Refer to Note 3(b)(iv) for the assessment of control over PT Technomas Internusa
(i) Audited by Sanjay Consulting (M) Sdn Bhd, Malaysia

Impairment testing of investment in subsidiaries

An impairment loss was recognised for the financial year ended 31 December 2020 amounting to S$1,283,000 (2019: S$4,614,000). The recoverable amount of the investment has been determined based on management's assessment of the fair value of the subsidiaries' assets and liabilities as at the financial year end.

During the previous financial year, the Company has written back impairment loss of S$569,000 on the basis that there is increase in service potential in the subsidiary. In assessing the fair value, the investment in subsidiary was determined based on the fair value of the subsidiary's assets and liabilities as at 31 December 2019.

Non-controlling interests

There are no material non-controlling interests of non-wholly-owned subsidiaries to be disclosed.

21 Investment in Associate

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Unquoted shares, at cost	**64**	64	**64**	64
Share of post-acquisition reserves	**(64)**	(64)	**(64)**	(64)
Carrying amount of investments	**–**	–	**–**	–

Name	Principal activities	Country of incorporation and place of business	Percentage of equity interest held by the Group 2020 %	2019 %
Held by the Company				
Vipafone (Proprietary) Limited[a]	To market and sell telecommunication services	South Africa	**40**	40

(a) Not required to be audited by the laws of its country of incorporation

Unrecognised share of losses of associate

The Group has not recognised losses relating to Vipafone (Proprietary) Limited where its share of losses exceeds the Group's interest in this associate as the Group has no obligation in respect of these losses. Based on the information available to the Group, the Group's cumulative unrecognised losses in Vipafone (Proprietary) Limited are not material.

22 Financial Assets, at FVPL

	Group	
	2020	2019
	S$'000	S$'000
Unquoted equity investments (held for trading)	**201**	201

During the financial year ended 31 December 2018, the Group disposed 60% of its interest in Peremex Sdn Bhd ("PSB"), Delteq (M) Sdn Bhd ("DMSB"), Delteq Systems (M) Sdn Bhd ("DSSB"), Centia Technologies Sdn Bhd ("CTSB") and Centia Pte Ltd ("CPL"). The partial disposal resulted in the Group losing control and significant influence over the subsidiaries. The fair value of the remaining 40% shares in these disposed entities turned financial assets, at FVPL amounted to S$201,000. The fair value measurement is classified within Level 3 of the fair value hierarchy.

The fair value was derived from the consideration of the sale of 60% of the former subsidiaries. The remaining 40% held by the Group were then recognised as the fair value of the financial assets pro rata to the value of 60% of the former subsidiaries. Management is of the opinion that there is no significant change to the fair value of the financial assets as at 31 December 2020.

In accordance to the sales and purchase agreement, the buyer has the option to purchase the remaining 40% shareholding interest in the next two years from 2019.

23 Loan Receivable

	Group and Company	
	2020	2019
	S$'000	S$'000
Third party	**1,838**	1,838
Less: Allowance for impairment	**(1,838)**	(1,838)
	–	–

Movement in the allowance account:

	Group and Company	
	2020	2019
	S$'000	S$'000
At the beginning and the end of the year	**1,838**	1,838

24 Long-term Loans and Advances to Subsidiaries

	Company	
	2020	2019
	S$'000	S$'000
Long-term loans and advances treated as part of net investment in subsidiaries	**1,510**	1,480
Long-term loans to subsidiaries	**50,459**	51,213
Less: Allowance for impairment	**(51,593)**	(51,910)
	376	783

Long-term loans and advances treated as part of the net investment in subsidiaries are quasi-equity in nature, unsecured, interest-free and have no fixed terms of repayment.

Long-term loans to subsidiaries are unsecured, interest-bearing at between 4% and 5% (2019: between 4% and 5%) per annum and have fixed repayment terms of between 2 and 7 years (2019: 2 and 7). The contractual undiscounted cash flows for long-term loans to subsidiaries amounted to S$384,000 (2019: S$851,000).

For the purpose of impairment assessment, expected credit losses ("ECL") are recognised in two stages. For credit exposures for which there has not been a significant increase in the risk of default since initial recognition, the loss allowance is measured at an amount equal to 12-month expected credit loss which reflects the low credit risk of the exposures. For those credit exposures for which there has been a significant increase in credit risk since initial recognition, loss allowance is measured at an amount equal to lifetime ECL.

The Company assessed the latest performance and financial position of the counterparties, adjusted for the future outlook of the industry in which the counterparties operate in, and estimated the probability of default of the amounts due from subsidiaries as well as the loss upon default and recognised a loss allowance of 100% against certain receivables. There has been no change in the estimation techniques or significant assumptions made during the current reporting year.

24 Long-term Loans and Advances to Subsidiaries (Continued)

Movement in the allowance account:

	Company	
	2020	2019
	S$'000	S$'000
At the beginning of the year	**51,910**	68,464
Charge for the year	**714**	509
Disposal of subsidiaries	**–**	(20,073)
Exchange differences	**(1,031)**	3,010
At the end of the year	**51,593**	51,910

25 Deferred Income Tax

	Group			
	Provisions	**Revaluation gain on property, plant and equipment**	**Reversal of impairment loss on intangible asset**	**Total**
	S$'000	**S$'000**	**S$'000**	**S$'000**
Deferred tax assets/(liabilities)				
2020				
At 1 January	**380**	**(179)**	**(393)**	**(192)**
Charged to income statement (Note 8)	**254**	**(25)**	**43**	**272**
Charged to other comprehensive income	**–**	**7**	**–**	**7**
Exchange differences	**(66)**	**1**	**6**	**(59)**
At 31 December	**568**	**(196)**	**(344)**	**28**
2019				
At 1 January	336	(207)	–	129
Charged to income statement (Note 8)	47	5	(393)	(341)
Charged to other comprehensive income	–	18	–	18
Exchange differences	(3)	5	–	2
At 31 December	380	(179)	(393)	(192)

26 Trade Creditors

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Trade creditors	**6,365**	11,981	**46**	110
Add:				
Other creditors and accruals (excluding employee benefit obligation) (Note 27)	**4,288**	4,990	**887**	1,094
Lease liabilities (Note 36)	**1,891**	2,658	**1,668**	2,197
Loans and bank borrowings (Note 28)	**2,206**	2,487	**275**	–
Due to subsidiaries (Note 15)	**–**	–	**4,642**	4,435
Long-term loans and advances from subsidiaries (Note 15(a))	**–**	–	**9,621**	9,269
Total financial liabilities carried at amortised cost	**14,750**	22,116	**17,139**	17,105

Trade creditors are non-interest bearing and are normally settled on 30 to 120 days' terms.

27 Other Creditors and Accruals

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Amounts due to related parties	**7**	7	**7**	7
Other creditors	**712**	1,238	**55**	272
Employee benefit obligation (Note 34(b))	**26**	112	**–**	–
Accrued operating expenses	**3,448**	3,560	**825**	815
Deposits received	**121**	185	**–**	–
	4,314	5,102	**887**	1,094

Amounts due to related parties are non-trade in nature, repayable on demand, unsecured, interest-free and are to be settled in cash.

Included in the Group's and the Company's accrued operating expenses are sundry accruals amounting to S$2,953,000 (2019: S$2,780,000) and S$825,000 (2019: S$815,000) respectively. These accruals are non-interest bearing and are to be settled within the next twelve months.

Sundry accruals mainly relate to accruals for payroll expenses, professional fees and administrative expenses.

28 Loans and Bank Borrowings

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Loans and bank borrowings – current	**2,031**	2,487	**100**	–
Loan and bank borrowing – non current	**175**	–	**175**	–
	2,206	2,487	**275**	–

The current loans of the Group bear interest rates of between 2.25% and 11% (2019: between 3% and 11%) per annum and are repayable within the next 12 months.

The non-current loan of the Group for the current financial year bears interest rate of 2.25% per annum and is repayable within the next 3 years.

Loans amounting to S$1,931,000 (2019: S$2,487,000) are secured over a subsidiary's trade receivables (Note 12), inventories (Note 11) and fixed deposits pledged (Note 16). Repayment of these loans is due on demand.

The reconciliation of movements of liabilities to cash flow arising from financing activities is presented below:

	Loans and bank borrowings S$'000	**Lease liabilities S$'000**
At 1 January 2020	**2,487**	**2,658**
Proceeds	**74,801**	**–**
Repayments	**(75,204)**	**(768)**
	(403)	**(768)**
Non-cash changes:		
Exchange differences	**122**	**1**
At 31 December 2020	**2,206**	**1,891**
At 1 January 2019	2,304	3,241
Reclassification	(478)	–
Additions[i]	–	162
Proceeds	89,865	–
Repayments	(89,250)	(790)
	615	(790)
Non-cash changes:		
Exchange differences	46	45
At 31 December 2019	2,487	2,658

(i) Additions of buildings by means of leasing arrangement.

29 Share Capital

	Group and Company			
	2020		2019	
	Number of shares '000	**Share capital S$'000**	Number of shares '000	Share capital S$'000
Fully paid ordinary shares:				
At the beginning of the year	**13,016**	**548,020**	13,016	578,249
Effects of change in functional currency	**–**	**–**	–	(30,229)
At the end of the year	**13,016**	**548,020**	13,016	548,020

The holders of ordinary shares are entitled to receive dividends as and when declared by the Company. All ordinary shares carry one vote per share without restrictions. The ordinary shares have no par value.

There are no cancellation of shares during current financial year.

There is no share buy-back by the Company during the financial year. The weighted average number of ordinary shares as at 31 December 2020 was 11,851,000 (2019: 11,851,000), excluding treasury shares.

30 Treasury Shares

Treasury shares relate to ordinary shares of the Company that are held by the Company presented as a component within shareholders' equity. There were no purchase or cancellation of treasury shares during the current and previous financial years.

	Group and Company			
	2020		2019	
	Number of shares '000	**Share capital S$'000**	Number of shares '000	Share capital S$'000
Treasury shares:				
At the beginning of the year	**1,165**	**3,547**	1,165	3,535
Effects of change in functional currency	**–**	**–**	–	12
At the end of the year	**1,165**	**3,547**	1,165	3,547

31 Accumulated Losses

	Group		Company	
	2020	**2019**	**2020**	**2019**
	S$'000	**S$'000**	**S$'000**	**S$'000**
At the beginning of the year	**(489,833)**	(520,824)	**(515,431)**	(541,354)
Effects of change of functional currency	**–**	29,922	**–**	29,137
Effect on adoption of SFRS(I) 16	**–**	(56)	**–**	–
Adjusted opening balance at 1 January	**(489,833)**	(490,958)	**(515,431)**	(512,217)
(Loss)/Profit for the year	**(2,827)**	1,028	**(4,390)**	(3,214)
Disposal of property, plant and equipment (Note 32(b))	**–**	158	**–**	–
Remeasurement of defined benefit plans	**(7)**	(61)	**–**	–
At the end of the year	**(492,667)**	(489,833)	**(519,821)**	(515,431)

32 Other Reserves

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Reserve on acquisition of non-controlling interest	**3,389**	3,389	**–**	–
Revaluation reserve	**1,381**	1,381	**–**	–
Employee share-based payment reserve	**268**	268	**268**	268
Share issue costs	**(9,691)**	(9,691)	**(9,691)**	(9,691)
Purchase of treasury shares	**(378)**	(378)	**(378)**	(378)
Total other reserves	**(5,031)**	(5,031)	**(9,801)**	(9,801)

(a) Reserve on Acquisition of Non-Controlling Interest

The reserve on acquisition of non-controlling interest relates to the excess of the net recognised amount of the identifiable assets acquired and liabilities assumed over the fair value of the consideration on the acquisition of a non-controlling interest.

	Group	
	2020	2019
	S$'000	S$'000
At the beginning and the end of the year	**3,389**	3,389

(b) Revaluation Reserve

The revaluation reserve arises on the revaluation of property, plant and equipment

	Group	
	2020	2019
	S$'000	S$'000
At the beginning of the year	**1,381**	1,539
Transferred to accumulated losses upon disposal of property, plant and equipment (Note 31)	**–**	(158)
At the end of the year	**1,381**	1,381

32 Other Reserves (Continued)

(c) Employee Share-Based Payment Reserve

Employee share-based payment reserve represents the equity-settled share options and performance shares granted to employees. The reserve is made up of the cumulative value of services received from employees recorded over the period in which the performance and/or service conditions are fulfilled.

The share options and performance shares granted had lapsed. According to SFRS(I) 2, the Group is not allowed to subsequently reverse the amount recognised for services received from an employee if the vested equity instruments are later forfeited or, in the case of share options, the options are not exercised.

	Group and Company	
	2020	2019
	S$'000	S$'000
At the beginning of the year	**268**	253
Effects of change in functional currency	**–**	15
At the end of the year	**268**	268

(d) Share Issue Cost

Share issue cost represents cumulative expenses incurred for the issuance of shares being capitalised.

	Group and Company	
	2020	2019
	S$'000	S$'000
At the beginning of the year	**(9,691)**	(9,038)
Effects of change in functional currency	**–**	(455)
Costs related to partial offer	**–**	(198)
At the end of the year	**(9,691)**	(9,691)

i. Purchase of treasury shares

The reserve for the Company's treasury shares comprises directly attributable transaction costs in acquiring the treasury shares as disclosed in Note 2(y) to the consolidated financial statements.

	Group and Company	
	2020	2019
	S$'000	S$'000
At the beginning of the year	**(378)**	(315)
Effects of change in functional currency	**–**	(6)
Costs related to share buy back in the previous year	**–**	(57)
At the end of the year	**(378)**	(378)

33 Translation Reserve

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
At the beginning of the year	**(9,052)**	(7,905)	**–**	(765)
Effects of change in functional currency	**–**	765	**–**	765
Gain reclassified to profit or loss on disposal of foreign operations (Note 20)	**–**	(2,000)	**–**	–
Exchange differences arising on translating the net assets of foreign operations	**(766)**	88	**–**	–
At the end of the year	**(9,818)**	(9,052)	**–**	–

34 Employee Benefits

(a) Employee Share Incentive Plan

The Company has employee share incentive plans for granting of non-transferable options to employees.

The particulars of share options of the Company are as follows:

(i) Sevak Employee Stock Option Plan 2014 ("ESOP 2014")

The ESOP 2014 was approved by the shareholders in their meeting held on 15 April 2014 with an objective to gradually phase out the Sevak 1999 Employees' Share Option Scheme and the 1999 Sevak Employees' Share Option Scheme II as no new options can be granted under these schemes. Pursuant to ESOP 2014, the Remuneration Committee ("RC") has the authority to grant options to present and future employees of the Group as well as to other persons who are eligible under ESOP 2014 at the average of the closing prices for the 5 trading days prior to the issuance of the grant, less a discount, if any, to be determined by the RC, which shall not exceed 20% of the then prevailing market price.

ESOP 2014 is administered by the RC who then determines the terms and conditions of the grant of the options, including the exercise price, the vesting periods which may be over and above the minimum vesting periods prescribed by the Listing Manual of the Singapore Exchange Securities Trading Limited ("SGX-ST") and the imposition of retention periods following the exercise of these options by the employees, if any.

The RC had on 27 March 2015 granted a total of 274,200,000 stock options to the directors under the ESOP 2014. The options granted at an exercise price of S$0.0024 were to be vested after 2 years from the date of the grant. The options can be exercised up to 10 years from the date of the grant.

All options granted under ESOP 2014 had lapsed.

No other directors were granted options under this Scheme and no participant received 5% or more of the total options available under the Scheme. No unissued shares are under option as at the date of this statement.

During the financial year under review, no options have been granted at a discount.

34 Employee Benefits (Continued)

(a) Employee Share Incentive Plan (Continued)

(ii) Sevak Performance Share Plan 2021 ("PSP 2021")

The PSP 2021 was approved by the shareholders in their meeting held on 19 February 2021 with an objective to promote higher performance goals, recognise exceptional achievement and retain talents within the Group. The PSP 2021 motivates employees of the Company (including the Directors and Group employees) to optimise their performance standards and efficiency as well as to reward them for their significant contributions to the Company. The Company's view is that all deserving and eligible participants (regardless of whether they are Controlling Shareholders or associates) should be equally entitled to take part in and benefit from the Company's fair and equitable system of remuneration.

The total number of Shares which may be issued pursuant to the share awards (the "Awards") granted under the PSP 2021 on any date, when added to: (a) the total number of new Shares allotted and issued and/or to be allotted and issued, issued Shares (including treasury shares) delivered and/or to be delivered, and Shares Released and/or to be Released in the form of cash in lieu of Shares, pursuant to Awards granted under the Plan; and (b) the number of Shares issued and issuable in respect of all options granted under any other share option, share incentive, performance share or restricted share plan implemented by the Company and for the time being in force, shall not exceed thirty (30) per cent. of the total number of issued Shares (excluding treasury shares and subsidiary holdings (as defined in the Listing Manual)) on the day preceding the date of the relevant Award.

Subsequent to the financial year ended 31 December 2020, a total of 804,634 Awards has been granted to Dr. Bhupendra Kumar Modi, a controlling shareholder of Company in accordance with the PSP 2021.

(b) Post-Employment Defined Benefit Plans

The Group has several defined benefit plans covering eligible employees of the subsidiaries.

The estimated employee benefits liability recognised in the statements of financial position are as follows:

	Group	
	2020	2019
	S$'000	S$'000
Current portion (Note 27)	**26**	112
Non-current portion	**1,036**	874
	1,062	986

34 Employee Benefits (Continued)

(b) Post-Employment Defined Benefit Plans (Continued)

The employee benefits expenses recognised in the consolidated income statement are as follows:

	Group	
	2020	2019
	S$'000	S$'000
Current service costs	**143**	123
Interest costs	**86**	74
Loss on curtailments and settlements	**9**	49
Net employee benefits expense (Note 6)	**238**	246

Changes in the present value of the defined benefit obligation are as follows:

	Group	
	2020	2019
	S$'000	S$'000
Benefit obligation at the beginning of the year	**986**	957
Retirement benefit expenses recognised in profit or loss	**238**	246
Benefits paid	**(177)**	(292)
Translation differences	**8**	12
Defined benefit cost charged to OCI	**7**	63
Benefit obligation at the end of the year	**1,062**	986

The principal assumptions used by independent actuaries in determining the post-employment obligations for certain subsidiaries' plans are as follows:

Annual discount rate	:	6.50% – 6.75%
Annual salary increment rate	:	2% – 5.5%
Annual employee turnover rate	:	5% – 5.78%
Mortality rate reference	:	IALM[1] 2012-2014 and 100% TMI3[2]
Disability rate	:	0 – 5% TMI3[2]
Retirement age	:	58 – 60 years

1 Indian Assured Lives Mortality

2 Tabel Mortalita Indonesia 3

35 Related Party Transactions

In addition to the related party information disclosed elsewhere in the financial statements, the following significant transactions between the Group and related parties who are not members of the Group took place during the year at terms agreed between the parties.

(a) Sale and Purchase of Goods and Services and Others

	Group	
	2020	2019
	S$'000	S$'000
Purchases from entities owned by a significant shareholder	**–**	(2)
Sale of goods to entities owned by a shareholder	**15**	19
Rental of office space from a company owned by a significant shareholder	**(496)**	(1,052)
Payment for a director/companies related to a director	**(9)**	(7)

The Group entered into a contract with Smart Innovation Global Pte. Ltd., a firm owned by a significant shareholder, for the rental of an office space for an amount of S$496,000 (2019: S$1,052,000). The lease term for rental of office space is one year and considered as short term in accordance to SFRS(I) 16.

(b) Compensation of Key Management Personnel

	Group	
	2020	2019
	S$'000	S$'000
Short-term employee benefits	**987**	1,634
Central Provident Funds contributions	**38**	40
Total compensation paid to key management personnel	**1,025**	1,674
Comprise amounts paid to:		
Independent directors of the Company – Directors' fees	**79**	158
Executive Director and other key management personnel	**946**	1,516
	1,025	1,674

36 Lease Liabilities

The Group as a Lessee

Nature of the Group's leasing activities and carrying amount of right-of-use ("ROU") assets

The Group entered into leases and makes annual lease payments for the leasing of offices, office equipment and leased equipment. The lease contracts include an extension option of which the management is unlikely to exercise the option. There is no externally imposed covenant on these lease arrangements. Right-of-use assets acquired under leasing arrangements comprise mainly leasing of motor vehicles and leasing of office space.

Addition of right-of-use assets classified within property, plant and equipment

	Group	
	2020	2019
	S$'000	S$'000
Buildings	**242**	162

Carrying amount of right-of-use assets classified within property, plant and equipment

	Group	
	2020	2019
	S$'000	S$'000
Buildings	**451**	406
Motor vehicles	**3,621**	4,148
	4,072	4,554

The Group has lease contracts with average tenure of between 2 and 20 years. The right-of-use assets are depreciated over the period of the lease terms. Depreciation starts at the commencement date of the leases.

Depreciation of right-of-use assets classified within property, plant and equipment

	Group	
	2020	2019
	S$'000	S$'000
Buildings	**360**	268
Motor vehicles	**527**	626
	887	894

36 Lease Liabilities (Continued)

The Group as a Lessee (Continued)

Amounts recognised in profit or loss

	Group	
	2020	2019
	S$'000	S$'000
Depreciation of right-of-use assets	**887**	894
Interest expense on lease liabilities	**82**	139
	969	1,033

Other disclosures

	Group	
	2020	2019
	S$'000	S$'000
Total cash outflow for leases	**768**	790

Carrying amount of lease liabilities

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Minimum lease payments due:				
– Not later than 1 year	**757**	841	**615**	613
– Later than 1 year but within 5 years	**1,217**	1,961	**1,136**	1,727
	1,974	2,802	**1,751**	2,340
Less:				
Future finance charges	**(83)**	(144)	**(83)**	(143)
Present value of financial lease liabilities	**1,891**	2,658	**1,668**	2,197

The present value of lease liabilities is analysed as follows:

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
Not later than 1 year	**726**	777	**583**	550
Later than 1 year but within 5 years	**1,165**	1,881	**1,085**	1,647
	1,891	2,658	**1,668**	2,197

36 Lease Liabilities (Continued)

The Group as a lessor

Nature of the Group's leasing activities

The Group has entered into various non-cancellable lease commitments in respect of lease equipment and properties for a period of 1 to 5 years. The lessee does not have an option to purchase the property at the expiry of the lease period. This lease is classified as an operating lease because the risk and rewards incidental to ownership of the assets are not substantially transferred.

Future minimum lease receivables under non-cancellable operating leases at the end of the reporting period are as follows:

	Group	
	2020	2019
	S$'000	S$'000
Within 1 year	**153**	159
Within 2 to 3 years	**12**	17
Within 3 to 4 years	**12**	12
Within 4 to 5 years	**–**	12
	177	200

37 Contingent Liabilities and Commitments

(a) Contingent Liabilities

Continuing financial support

The Company has undertaken to provide continuing financial support to its subsidiaries by not demanding payment for loans and receivables owing by them until they have the financial capability to repay the Company. The Company will also, when required, provide sufficient working capital to enable them to operate as a going concern for a period of at least twelve months from the respective dates of the Directors' reports of the subsidiaries relating to the audited financial statements for the financial year ended 31 December 2020.

Corporate guarantees

	Group	
	2020	2019
	S$'000	S$'000
Corporate guarantees provided to enable the Company and its subsidiaries to obtain credit facilities and banking facilities:		
– Total facilities	**17,236**	21,959
– Total outstanding	**4,685**	7,719

38 Segment Information

(a) Operating Segments

	Telecom S$'000	Technology: ICT distribution and managed services S$'000	Technology: Battery Electric Vehicles S$'000	Inoperative Companies S$'000	Total from continuing operations S$'000	Operation related to Disposed Companies S$'000	Group S$'000
2020							
Turnover – external sales	**223,874**	**39,282**	**880**	**–**	**264,036**	**–**	**264,036**
Profit/(loss) before taxation (excluding depreciation, amortisation, HQ costs and other non operating items)	2,258	760	4	(117)	2,905	–	2,905
Depreciation and amortisation	(387)	(433)	(808)	–	(1,628)	–	(1,628)
HQ costs (country)*	(1,081)	–	–	–	(1,081)	–	(1,081)
Non operating items (net)	(400)	(352)	(79)	(758)	(1,589)	–	(1,589)
Taxation	(213)	54	–	–	(159)	–	(159)
Profit/(loss) after taxation	177	29	(883)	(875)	(1,552)	–	(1,552)
Unallocated HQ costs – Group (net)*	–	–	–	–	(1,275)	–	(1,275)
Net profit/(loss) for the year	177	29	(883)	(875)	(2,827)	–	(2,827)

* includes depreciation and amortisation expenses

	Telecom S$'000	Technology: ICT distribution and managed services S$'000	Technology: Battery Electric Vehicles S$'000	Inoperative Companies S$'000	IHQ (Unallocated) S$'000	Total from continuing operations S$'000	Operation related to Disposed Companies S$'000	Group S$'000
Segment assets	23,018	24,708	5,522	771	1,594	55,613	–	55,613
Segment liabilities	4,488	11,281	1,773	99	1,076	18,717	–	18,717
Capital expenditure	302	142	–	–	–	444	–	444

38 Segment Information (Continued)

(a) Operating Segments (Continued)

	Technology						
	Telecom S$'000	ICT distribution and managed services S$'000	Battery Electric Vehicles S$'000	Inoperative Companies S$'000	Total from continuing operations S$'000	Operation related to Disposed Companies S$'000	Group S$'000
2019							
Turnover – external sales	244,741	44,733	1,375	–	290,849	–	290,849
Profit/(loss) before taxation (excluding depreciation, amortisation, HQ costs and other non operating items)	3,009	1,329	(110)	(56)	4,172	(15)	4,157
Depreciation and amortisation	(164)	(333)	(811)	–	(1,308)	–	(1,308)
HQ costs (country)*	(1,362)	–	–	–	(1,362)	–	(1,362)
Reversal of impairment loss on intangible asset	–	1,750	–	–	1,750	–	1,750
Non operating items (net)	(338)	2,028	–	(342)	1,348	–	1,348
Taxation	(403)	(450)	–	–	(853)	–	(853)
Profit/(loss) after taxation	742	4,324	(921)	(398)	3,747	(15)	3,732
Unallocated HQ costs – Group (net)*	–	–	–	–	(2,702)	–	(2,702)
Net profit/(loss) for the year	742	4,324	(921)	(398)	1,045	(15)	1,030

* includes depreciation and amortisation expenses

	Technology							
	Telecom S$'000	ICT distribution and managed services S$'000	Battery Electric Vehicles S$'000	Inoperative Companies S$'000	IHQ (Unallocated) S$'000	Total from continuing operations S$'000	Operation related to Disposed Companies S$'000	Group S$'000
Segment assets	23,818	34,382	6,220	1,569	2,205	68,194	–	68,194
Segment liabilities	5,227	19,004	2,342	85	1,049	27,707	–	27,707
Capital expenditure	137	57	48	–	–	242	–	242

38 Segment Information (Continued)

(a) Operating Segments (Continued)

A reconciliation of total assets for reportable segments to total assets is as follows:

	Group	
	2020	2019
	S$'000	S$'000
Total assets for reportable segments	**55,613**	68,194
Elimination of inter-segment assets	**–**	–
Total assets	**55,613**	68,194

A reconciliation of total liabilities for reportable segments to total liabilities is as follows:

	Group	
	2020	2019
	S$'000	S$'000
Total liabilities for reportable segments	**18,717**	27,707
Elimination of inter-segment liabilities	**–**	–
Total liabilities	**18,717**	27,707

The recognition of right-of-use assets and lease liabilities increased segment assets and segment liabilities as follows:

	Segment assets S$'000	**Segment liabilities S$'000**
2020		
Telecom	**335**	**82**
Technology		
– ICT distribution and managed services	**117**	**142**
Battery electric vehicles	**3,620**	**1,667**
	4,072	**1,891**
2019		
Telecom	193	253
Technology		
– ICT distribution and managed services	213	208
Battery electric vehicles	4,148	2,197
	4,554	2,658

38 Segment Information (Continued)

(a) Operating Segments (Continued)

The recognition of right-of-use assets and lease liabilities on the statements of financial position resulted in an increase in depreciation and interest expenses in the consolidated income statement as follows:

	Depreciation S$'000	Interest expenses S$'000
2020		
Telecom	**290**	**11**
Technology		
– ICT distribution and managed services	**70**	**22**
– Battery electric vehicles	**527**	**49**
	887	**82**
2019		
Telecom	188	31
Technology		
– ICT distribution and managed services	80	27
– Battery electric vehicles	626	81
	894	139

(b) Geographical Information

	Turnover		Non-current Assets*		Capital Expenditure	
	2020 S$'000	2019 S$'000	**2020 S$'000**	2019 S$'000	**2020 S$'000**	2019 S$'000
Southeast Asia[a]	**249,730**	275,897	**9,579**	10,785	**392**	232
South Asia[b]	**14,306**	14,952	**1,693**	1,925	**52**	10
Others[c]	**–**	–	**–**	3	**–**	–
	264,036	290,849	**11,272**	12,713	**444**	242

(a) Southeast Asia includes Singapore, Indonesia, Malaysia and Thailand. Indonesia is the largest contributor at 85% (2019: 84%) for turnover. Singapore is the largest contributor at 48% (2019: Singapore at 50%) for non-current assets.

(b) South Asia includes India.

(c) Others include People's Republic of China, Hong Kong and United Kingdom.

* Non-current assets exclude financial assets and deferred tax assets.

39 Directors' Remuneration

	Number of directors in remuneration bands		
	Executive Directors	**Non-Executive Directors**	**Total**
2020			
S$250,000 and above	**–**	**–**	**–**
Below S$250,000	**1***	**4**	**5**
	1	**4**	**5**
2019			
S$250,000 and above	1	–	1
Below S$250,000	–	3	3
	1	3	4

* ceased to be the Director with effect from 6 March 2020

40 Financial Risk Management Objectives and Policies

The Group and the Company are exposed to financial risks arising from its operations and the use of financial instruments.

The Group's principal financial instruments comprise financial assets, at FVPL, fixed deposits, cash and bank balances, lease liabilities and bank borrowings. The main purpose of these financial instruments is to finance the Group's operations. The Group has various other financial assets and liabilities such as trade receivables and trade creditors, which arise directly from its day-to-day operations.

It is the Group's policy not to engage in foreign exchange and/or derivatives speculation or trading for profit purposes. It is not in the interest of the Group to engage in trading for profit or to speculate or trade in treasury instruments.

The key financial risks include credit risk, liquidity risk, interest rate risk, foreign exchange risk and market price risk. The Board reviews and agrees policies for managing these risks which are executed by the Chief Financial Officer. The audit committee provides independent oversight to the effectiveness of the risk management process. It is, and has been throughout the current and previous financial period, the Group's policy that no trading in derivatives for speculative purposes shall be undertaken.

There has been no change to the Group's exposure to these financial risks or the manner in which it manages and measures the risks.

40 Financial Risk Management Objectives and Policies (Continued)

(a) Credit Risk

Credit risk is the risk of loss that may arise on outstanding financial instruments should there be a counterparty default on its obligations. The Group's and the Company's exposure to credit risk arises primarily from trade and other receivables. For other financial assets, the Group and the Company minimise credit risk by dealing exclusively with high credit rating counterparties. The Group mainly transacts with high credit quality counterparties which are considered to have low credit risk for the purpose of impairment assessment. The credit rating information is supplied by independent rating agencies where available and, if not available, the Group uses other publicly available financial information and its own trading records to rate its major customers. The Group's exposure and the credit ratings of its counterparties are continuously monitored and the aggregate value of transactions concluded is spread amongst approved counterparties. Credit exposure is controlled by counterparty limits that are reviewed and approved by management annually.

The Group's objective is to seek continual revenue growth while minimising losses incurred due to increased credit risk exposure. The Group trades only with recognised and creditworthy third parties. It is the Group's policy that all customers who wish to trade on credit terms are subjected to credit verification procedures. In addition, receivable balances are monitored on an ongoing basis.

The carrying amount of trade and other receivables, loan receivable, fixed deposits and cash and bank balances represents the Group's maximum exposure to credit risk. Cash and bank balances are placed with banks of good standing. The Group performs ongoing credit evaluation of its customers' financial conditions and maintains an allowance for doubtful trade debts based upon expected collectability of all trade debts.

At the financial year end, the Group's and the Company's maximum exposure to credit risk is represented by:

i. The carrying amount of each class of financial assets recognised in the statements of financial position; and

ii. Corporate guarantees provided to enable the Company and its subsidiaries to purchase goods and/or services from a supplier, to obtain banking facilities and insurance bonds from an insurance company:

	Group		Company	
	2020	2019	**2020**	2019
	S$'000	S$'000	**S$'000**	S$'000
– Total facilities	**17,236**	21,959	**12,000**	12,000
– Total outstanding	**4,685**	7,719	**1,638**	4,577

These guarantees are subject to the impairment requirements of SFRS(I) 9. The Company has assessed that its subsidiary has a strong financial capacity to meet the contractual cash flow obligations in the near future and hence, does not expect significant credit losses arising from these guarantees.

40 Financial Risk Management Objectives and Policies (Continued)

(a) Credit Risk (Continued)

The movements in credit loss allowance for impairment are as follows:

	Trade receivables S$'000	Other receivables S$'000	Total S$'000
Group			
2020			
At 1 January per SFRS(I) 9	**3,864**	**2,150**	**6,014**
Loss allowance recognised in profit or loss during the year on:			
– Assets that are credit-impaired	**65**	**847**	**912**
– Reversal of unutilised amounts	**(501)**	**–**	**(501)**
– Exchange differences	**(267)**	**(5)**	**(272)**
	(703)	**842**	**139**
At 31 December per SFRS(I) 9	**3,161**	**2,992**	**6,153**
2019			
At 1 January per SFRS(I) 9	3,395	1,720	5,115
Loss allowance recognised in profit or loss during the year on:			
– Assets that are credit-impaired	192	361	553
– Reversal of unutilised amounts	(121)	–	(121)
– Exchange differences	398	69	467
	469	430	899
At 31 December per SFRS(I) 9	3,864	2,150	6,014

40 Financial Risk Management Objectives and Policies (Continued)

(a) Credit Risk (Continued)

The movements in credit loss allowance for impairment are as follows: (Continued)

	Trade receivables S$'000	Other receivables S$'000	Total S$'000
Company			
2020			
At 1 January per SFRS(I) 9	**902**	**803**	**1,705**
Loss allowance recognised in profit or loss during the year on:			
– Reversal of unutilised amounts	**(452)**	**–**	**(452)**
– Exchange differences	**(15)**	**(2)**	**(17)**
	(467)	**(2)**	**(469)**
At 31 December per SFRS(I) 9	**435**	**801**	**1,236**
2019			
At 1 January per SFRS(I) 9	909	809	1,718
Loss allowance recognised in profit or loss during the year on:			
– Reversal of unutilised amounts	(7)	(7)	(14)
– Exchange differences	–	1	1
	(7)	(6)	(13)
At 31 December per SFRS(I)9	902	803	1,705

Cash and cash equivalents, fixed deposits and financial assets, at FVPL are subject to immaterial credit loss.

The Group uses a provision matrix to measure the lifetime expected credit loss allowance for trade receivables. In measuring the expected credit losses, trade receivables are grouped based on their shared credit risk characteristics and numbers of days past due. The expected credit losses on trade receivables are estimated using a provision matrix based on the Group's historical credit loss experience, adjusted for factors that are specific to the debtors, general economic conditions and an assessment of both the current as well as the forecast direction of conditions at the reporting date, including time value of money, where appropriate.

40 Financial Risk Management Objectives and Policies (Continued)

(a) Credit Risk (Continued)

Credit risk grading guideline

Management has established the Group's internal credit risk grading to the different exposures according to their degree of default risk. The internal credit risk grading which are used to report the Group's credit risk exposure to key management personnel for credit risk management purposes are as follows:

Internal rating grades	Definition	Basis of recognition of expected credit loss (ECL)
i. Performing	The counterparty has a low risk of default and does not have any past-due amounts.	12-month ECL
ii. Under-performing	There has been a significant increase in credit risk since initial recognition (i.e. interest and/or principal repayment are more than 30 days past due).	Lifetime ECL (not credit-impaired)
iii. Non-performing	There is evidence indicating that the asset is credit-impaired (i.e. interest and/or principal repayments are more than 365 days past due).^	Lifetime ECL (credit-impaired)
iv. Write-off	There is evidence indicating that there is no reasonable expectation of recovery as the debtor is in severe financial difficulty.	Asset is written off

^ There is a rebuttable presumption that default does not occur later than when a financial asset is 365 days past due. Management has based on historical experience and information to demonstrate that a more lagging default criteria is more appropriate given the nature of the Group's business in satisfying a performance obligation over time and customers generally make payment when the performance obligation is completed.

A financial asset is credit-impaired when credit risk has increased significantly since initial recognition due to the following:

- Existing or forecast adverse changes in business, financial or economic conditions that are expected to cause a significant decrease in the debtor's ability to meet its debt obligations;
- An actual or expected significant deterioration in the operating results of the debtor;
- Significant increases in credit risk on other financial instruments of the same debtor; and
- An actual or expected significant adverse change in the regulatory, economic, or technological environment of the debtor that results in a significant decrease in the debtor's ability to meet its debt obligations.

40 Financial Risk Management Objectives and Policies (Continued)

(a) Credit Risk (Continued)

Information regarding trade and other receivables and loan receivable that are credit-impaired are disclosed in Notes 12, 13 and 23.

The Group's and the Company's credit risk exposure in relation to trade receivables under SFRS(I) 9 as at 31 December 2020 and 2019 are set out in the provision matrix as follows:

		Past due						
	Current** S$'000	Within 30 days** S$'000	30 to 60 days^ S$'000	60 to 90 days^ S$'000	90 to 180 days^ S$'000	180 to 365 days^^ S$'000	More than 365 days^^ S$'000	Total S$'000
Group								
2020								
Telecom								
Expected loss rate	1%	8%	0%	0%	100%	0%	100%	71%
Trade receivables	983	26	–	–	29	–	2,423	3,461
Allowance for impairment	(8)	(2)	–	–	(29)	–	(2,423)	(2,462)
Technology								
ICT distribution and managed services								
Expected loss rate	0%	0%	0%	0%	0%	5%	94%	9%
Trade receivables	5,810	493	107	52	235	40	715	7,452
Allowance for impairment	–	–	–	–	–	(2)	(675)	(677)
Battery electric vehicles/others								
Expected loss rate	0%	0%	0%	0%	0%	100%	100%	48%
Trade receivables	–	20	2	2	–	1	21	46
Allowance for impairment	–	–	–	–	–	(1)	(21)	(22)
Assessed as a separate risk profile#:								
Expected loss rate	0%	0%	0%	0%	0%	0%	0%	0%
Trade receivables	2,796	–	2	–	–	37	–	2,385
Allowance for impairment	–	–	–	–	–	–	–	–

40 Financial Risk Management Objectives and Policies (Continued)

(a) Credit Risk (Continued)

The Group's and the Company's credit risk exposure in relation to trade receivables under SFRS(I) 9 as at 31 December 2020 and 2019 are set out in the provision matrix as follows: (Continued)

		Past due						
	Current** S$'000	Within 30 days** S$'000	30 to 60 days^ S$'000	60 to 90 days^ S$'000	90 to 180 days^ S$'000	180 to 365 days^^ S$'000	More than 365 days^^ S$'000	Total S$'000
Group								
2019								
Telecom								
Expected loss rate	0%	0%	0%	0%	6%	–	100%	84%
Trade receivables	402	5	1	7	115	–	2,688	3,218
Allowance for impairment	–	–	–	–	(7)	–	(2,688)	(2,695)
Technology								
ICT distribution and managed services								
Expected loss rate	0.45%	0.45%	1.55%	1.55%	1.55%	56%	91%	10%
Trade receivables	7,349	2,041	324	39	53	39	1,214##	11,059
Allowance for impairment	–*	–*	–*	–*	–*	(22)	(1,109)	(1,131)
Battery electric vehicles/others								
Expected loss rate	0%	0%	0%	0%	0%	54%	–	13%
Trade receivables	–	19	8	1	11	13	–	52
Allowance for impairment	–	–	–	–	–	(7)	–	(7)
Assessed as a separate risk profile#:								
Expected loss rate	0%	0%	0%	0%	100%	100%	–	3%
Trade receivables	576	249	135	–	1	30	–	991
Allowance for impairment	–	–	–	–	(1)	(30)	–	(31)

40 Financial Risk Management Objectives and Policies (Continued)

(a) Credit Risk (Continued)

The Group's and the Company's credit risk exposure in relation to trade receivables under SFRS(I) 9 as at 31 December 2020 and 2019 are set out in the provision matrix as follows: (Continued)

		Past due						
	Current** S$'000	Within 30 days** S$'000	30 to 60 days^ S$'000	60 to 90 days^ S$'000	90 to 180 days^ S$'000	180 to 365 days^^ S$'000	More than 365 days^^ S$'000	Total S$'000
Company								
2020								
Technology								
ICT distribution and managed services								
Expected loss rate	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**90%**	**89%**
Trade receivables	**–**	**5**	**–**	**–**	**–**	**–**	**482**	**487**
Allowance for impairment	**–**	**–**	**–**	**–**	**–**	**–**	**(435)**	**(435)**
2019								
Technology								
ICT distribution and managed services								
Expected loss rate	0%	0%	0%	0%	0%	–	90%	89%
Trade receivables	3	3	3	2	4	–	1,001	1,016
Allowance for impairment	–	–	–	–	–	–	(902)	(902)

** rated as performing

^ rated as under-performing

^^ rated as non-performing

* Management applied the default rates of between 0.45% and 1.55% by credit rating of customers to the trade receivables for assessment of lifetime expected credit losses. The expected credit loss was not material.

The receivables classified under the separate risk profile in the table above are entities that fall under the Government of Singapore which have AAA-credit rating and are considered to have low credit risk for the purpose of impairment assessment. The historical default rate obtained from external credit rating companies was 0.00%.

Based on historical loss experience, management was of the view that the remaining trade receivables were generally slow paymasters. Accordingly, the expected credit loss was not material.

40 Financial Risk Management Objectives and Policies (Continued)

(a) Credit Risk (Continued)

The Group's and the Company's credit risk exposure in relation to other receivables under SFRS(I) 9 as at 31 December 2020 and 2019 are set out in the provision matrix as follows:

		Past due						
	Current** S$'000	Within 30 days** S$'000	30 to 60 days^ S$'000	60 to 90 days^ S$'000	90 to 180 days^ S$'000	180 to 365 days^^ S$'000	More than 365 days^^ S$'000	Total S$'000
Group								
2020								
Other receivables								
Expected loss rate	**5%**	**0%**	**0%**	**0%**	**0%**	**100%**	**82%**	**59%**
Other receivables	**2,415**	**–**	**1**	**1**	**–**	**53**	**5,665#**	**8,135**
Allowance for impairment	**(110)**	**–**	**–**	**–**	**–**	**(53)**	**(4,667)**	**(4,830)**
2019								
Other receivables								
Expected loss rate	0.45%	0.45%	1.55%	1.55%	1.55%	–	79%	48%
Other receivables	2,913	337	16	3	26	–	5,028#	8,323
Allowance for impairment	–*	–*	–*	–*	–*	–	(3,988)	(3,988)
Company								
2020								
Other receivables								
Expected loss rate	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**98%**	**89%**
Other receivables	**291**	**–**	**–**	**–**	**–**	**–**	**2,683##**	**2,974**
Allowance for impairment	**–**	**–**	**–**	**–**	**–**	**–**	**(2,639)**	**(2,639)**
2019								
Other receivables								
Expected loss rate	0%	–	–	–	–	–	97%	87%
Other receivables	300	–	–	–	–	–	2,733##	3,033
Allowance for impairment	–	–	–	–	–	–	(2,641)	(2,641)

** rated as performing

^ rated as under-performing

^^ rated as non-performing

40 Financial Risk Management Objectives and Policies (Continued)

(a) Credit Risk (Continued)

The Group's and the Company's credit risk exposure in relation to other receivables under SFRS(I) 9 as at 31 December 2020 and 2019 are set out in the provision matrix as follows: (Continued)

Management has assessed other receivables to have low credit risk and there has been no significant increase in the risk of default on the receivables since initial recognition. A financial instrument is determined to have low credit risk if i) the financial instrument has a low risk of default, ii) the borrower has a strong capacity to meet its contractual cash flow obligations in the near term and iii) adverse changes in economic and business conditions in the longer term may, but will not necessarily, reduce the ability of the borrower to fulfil its contractual cash flow obligations. The Group considers a financial asset to have low credit risk when it has an internal or external credit rating of "investment grade" as per globally understood definition. Accordingly, the 12-month expected credit loss is not material.

* The expected credit loss is not material.

The remaining receivables (Group) mainly pertain to Goods & Services Tax receivable and tax recoverable from Singapore, Indonesia and Thailand entities respectively. The Group received correspondences from the tax authorities on the recoverability of these amounts. Accordingly, the expected credit loss is not material.

The remaining receivables (Company) mainly pertain to Goods & Services Tax and rental deposit. As per rental agreement, this deposit will be refunded to the Company on the expiration of the rental. The expected credit loss is not material.

(b) Liquidity Risk

Liquidity risk is the risk that the Group or the Company will encounter difficulty in meeting financial obligations due to shortage of funds. The Group's and the Company's exposure to liquidity risk arises primarily from mismatches of the maturities of financial assets and liabilities. The Group's and the Company's objective is to maintain a balance between continuity of funding and flexibility through the use of stand-by credit facilities.

To manage liquidity risk, the Group and the Company monitors its net operating cash flow and maintains an adequate level of cash and cash equivalents and fixed deposits and secured committed funding facilities from financial institutions. In assessing the adequacy of these funding facilities, management reviews its working capital requirements regularly.

40 Financial Risk Management Objectives and Policies (Continued)

(b) Liquidity Risk (Continued)

Analysis of financial instruments by remaining contractual maturities

The table below summarises the maturity profile of the Group's and the Company's financial assets and liabilities at the financial year end based on the contractual undiscounted repayment obligations.

	Within 1 year S$'000	1 to 5 years S$'000	After 5 years S$'000	Total S$'000
Group				
2020				
Financial assets:				
Financial assets, at FVPL	**201**	**–**	**–**	**201**
Trade and other receivables	**13,387**	**101**	**–**	**13,488**
Cash and cash equivalents	**10,504**	**–**	**–**	**10,504**
Fixed deposits	**2,947^**	**1,196***	**–**	**4,143**
Total undiscounted financial assets	**27,039**	**1,297**	**–**	**28,336**
Financial liabilities:				
Trade and other creditors and accruals	**10,646**	**–**	**–**	**10,646**
Due to related parties	**7**	**–**	**–**	**7**
Lease liabilities	**757**	**1,217**	**–**	**1,974**
Loans and bank borrowings	**2,031**	**175**	**–**	**2,206**
Total undiscounted financial liabilities	**13,441**	**1,392**	**–**	**14,833**
Total net undiscounted financial assets/(liabilities)	**13,598**	**(95)**	**–**	**13,503**
2019				
Financial assets:				
Financial assets, at FVPL	–	201	–	201
Trade and other receivables	15,554	237	–	15,791
Cash and cash equivalents	13,126	–	–	13,126
Fixed deposits	4,900^	1,178*	–	6,078
Total undiscounted financial assets	33,580	1,616	–	35,196
Financial liabilities:				
Trade and other creditors and accruals	16,964	–	–	16,964
Due to related parties	7	–	–	7
Lease liabilities	841	1,961	–	2,802
Loans and bank borrowings	2,487	–	–	2,487
Total undiscounted financial liabilities	20,299	1,961	–	22,260
Total net undiscounted financial assets/(liabilities)	13,281	(345)	–	12,936

^ includes interest receivable from fixed deposits of S$87,000 (2019: S$198,000)

* includes interest receivable from fixed deposits of S$161,000 (2019: S$173,000)

40 Financial Risk Management Objectives and Policies (Continued)

(b) Liquidity Risk (Continued)

Analysis of financial instruments by remaining contractual maturities (Continued)

	Within 1 year S$'000	1 to 5 years S$'000	After 5 years S$'000	Total S$'000
Company				
2020				
Financial assets:				
Trade and other receivables	**387**	**–**	**–**	**387**
Due from subsidiaries	**564**	**384**	**–**	**948**
Cash and cash equivalents	**1,295**	**–**	**–**	**1,295**
Fixed deposits	**31***	**–**	**–**	**31**
Total undiscounted financial assets	**2,277**	**384**	**–**	**2,661**
Financial liabilities:				
Trade and other creditors and accruals	**926**	**–**	**–**	**926**
Amounts due to related parties	**7**	**–**	**–**	**7**
Due to subsidiaries	**4,642**	**–**	**11,594#**	**16,236**
Lease liabilities	**615**	**1,136**	**–**	**1,751**
Loans and bank borrowings	**100**	**175**	**–**	**275**
Total undiscounted financial liabilities	**6,290**	**1,311**	**11,594**	**19,195**
Total net undiscounted financial liabilities	**(4,013)**	**(927)**	**(11,594)**	**(16,534)**
2019				
Financial assets:				
Trade and other receivables	506	–	–	506
Due from subsidiaries	1,750	851^	–	2,601
Cash and cash equivalents	1,431	–	–	1,431
Fixed deposits	432*	–	–	432
Total undiscounted financial assets	4,119	851	–	4,970
Financial liabilities:				
Trade and other creditors and accruals	1,197	–	–	1,197
Amounts due to related parties	7	–	–	7
Due to subsidiaries	4,435	–	11,595#	16,030
Lease liabilities	613	1,727	–	2,340
Total undiscounted financial liabilities	6,252	1,727	11,595	19,574
Total net undiscounted financial liabilities	(2,133)	(876)	(11,595)	(14,604)

* includes interest receivable from fixed deposits of S$1,000 (2019: S$2,000)

^ includes interest receivable from subsidiaries of S$8,000 (2019: S$68,000)

includes interest payable to subsidiaries of S$1,973,000 (2019: S$2,326,000)

40 Financial Risk Management Objectives and Policies (Continued)

(b) Liquidity Risk (Continued)

The table below shows the contractual expiry by maturity of the Company's contingent liabilities and commitments. The maximum amount of the financial guarantee contracts is allocated to the earliest period in which the guarantee could be called.

	Within 1 year S$'000	1 to 5 years S$'000	After 5 years S$'000	Total S$'000
Company				
2020				
Corporate guarantees	**1,638**	**–**	**–**	**1,638**
2019				
Corporate guarantees	4,577	–	–	4,577

(c) Interest Rate Risk

Interest rate risk is the risk that the fair value or future cash flows of the Group's and the Company's financial instruments will fluctuate because of changes in market interest rates. The Group's and the Company's exposure to interest rate risk arises primarily from their loans and bank borrowings, lease liabilities, fixed deposits and cash and bank balances.

To manage interest rate risk, surplus funds are placed with reputable banks as fixed deposits.

The following table sets out the carrying amount, by maturity, of the Group's and the Company's financial instruments that are exposed to interest rate risk.

	Within 1 year S$'000	1 – 5 years S$'000	After 5 years S$'000	Total S$'000
Group				
2020				
Floating rate				
Cash and cash equivalents	**10,504**	**–**	**–**	**10,504**
Fixed deposits	**2,860**	**1,035**	**–**	**3,895**
Loan and bank borrowings	**(2,031)**	**(175)**	**–**	**(2,206)**
Fixed rate				
Lease liabilities	**(726)**	**(1,165)**	**–**	**(1,891)**

40 Financial Risk Management Objectives and Policies (Continued)

(c) Interest Rate Risk (Continued)

The following table sets out the carrying amount, by maturity, of the Group's and the Company's financial instruments that are exposed to interest rate risk. (Continued)

	Within 1 year S$'000	1 – 5 years S$'000	After 5 years S$'000	Total S$'000
Group				
2019				
Floating rate				
Cash and cash equivalents	13,126	–	–	13,126
Fixed deposits	4,702	1,005	–	5,707
Loan and bank borrowings	(2,487)	–	–	(2,487)
Fixed rate				
Lease liabilities	(777)	(1,881)	–	(2,658)
Company				
2020				
Floating rate				
Cash and cash equivalents	**1,295**	**–**	**–**	**1,295**
Fixed deposits	**30**	**–**	**–**	**30**
Fixed rate				
Long-term loans and advances to subsidiaries	**–**	**376**	**–**	**376**
Long-term loans and advances from subsidiaries	**–**	**–**	**(9,621)**	**(9,621)**
Lease liabilities	**(583)**	**(1,085)**	**–**	**(1,668)**
Loans and borrowings	**(100)**	**(175)**	**–**	**(275)**
2019				
Floating rate				
Cash and cash equivalents	1,431	–	–	1,431
Fixed deposits	430	–	–	430
Fixed rate				
Long-term loans and advances to subsidiaries	–	783	–	783
Long-term loans and advances from subsidiaries	–	–	(9,269)	(9,269)
Lease liabilities	(550)	(1,647)	–	(2,197)

40 Financial Risk Management Objectives and Policies (Continued)

(c) Interest Rate Risk (Continued)

The other financial instruments of the Group and the Company that are not included in the above tables are not subject to interest rate risks.

<u>Sensitivity analysis for interest rate risk</u>

At the financial year end, if the SGD's and the foreign currencies' interest rates had been 100 (2019: 100) basis points lower/higher with all other variables held constant, there is no significant impact to the Group's profit net of tax.

(d) Foreign Exchange Risk

The Group has transactional currency exposures arising from sales or purchases that are denominated in a currency other than the respective functional currencies of the Group's entities, primarily United States Dollar ("USD"), Singapore Dollar ("SGD"), Indian Rupee ("INR"), Indonesian Rupiah ("IDR") and Malaysian Ringgit ("MYR"). The foreign currencies in which these transactions are denominated are mainly USD and SGD.

The Group does not enter into foreign exchange contracts to hedge its foreign exchange risk resulting from cash flows from transactions denominated in foreign currencies. However, the Group reviews periodically that its net exposure is kept at an acceptable level. Approximately 100% (2019: 100%) of the Group's sales are denominated in the functional currency of the operating unit making the sale, while almost 97% (2019: 98%) of costs are denominated in the respective functional currencies of the Group's entities. The Group's trade and other receivables and trade and other payables balances at the financial year end have similar exposures.

The Group is also exposed to currency translation risk arising from its net investments in foreign operations, including United States – United States Dollar ("USD"), Hong Kong – Hong Kong Dollar ("HKD"), People's Republic of China – Chinese Renminbi ("RMB"), India – Indian Rupee ("INR"), Indonesia – Indonesian Rupiah ("IDR"), Malaysia – Malaysian Ringgit ("MYR") and Thailand – Thai Baht ("THB").

40 Financial Risk Management Objectives and Policies (Continued)

(d) Foreign Exchange Risk (Continued)

The Group's foreign currency exposure based on the information provided to key management at the end of the financial year end are as follows:

	USD S$'000	SGD S$'000	INR S$'000	THB S$'000	MYR S$'000	IDR S$'000	Others S$'000	Total S$'000
Group								
2020								
Trade receivables	**228**	**4,863**	**4,093**	**–**	**–**	**955**	**44**	**10,183**
Other receivables and deposits	**40**	**354**	**325**	**142**	**–**	**2,437**	**7**	**3,305**
Cash and cash equivalents	**564**	**5,989**	**748**	**19**	**302**	**2,863**	**19**	**10,504**
Fixed deposits	**–**	**31**	**3,864**	**–**	**–**	**–**	**–**	**3,895**
Trade creditors	**(237)**	**(4,621)**	**(264)**	**(3)**	**–**	**(1,239)**	**(1)**	**(6,365)**
Other creditors and accruals	**(73)**	**(2,388)**	**(706)**	**(41)**	**(10)**	**(1,033)**	**(37)**	**(4,288)**
Lease liabilities	**–**	**(1,667)**	**(142)**	**–**	**–**	**(82)**	**–**	**(1,891)**
Loans and bank borrowings	**(604)**	**(759)**	**–**	**–**	**–**	**(843)**	**–**	**(2,206)**
Net financial (liabilities)/ assets	**(82)**	**1,802**	**7,918**	**117**	**292**	**3,058**	**32**	**13,137**
Net assets denominated in functional currencies	**–**	**(2,216)**	**(7,923)**	**(117)**	**(291)**	**(3,058)**	**11**	**(13,594)**
Net currency exposure	**(82)**	**(414)**	**(5)**	**–**	**1**	**–**	**43**	**(457)**
2019								
Trade receivables	287	6,992	3,655	–	–	478	44	11,456
Other receivables and deposits	82	622	600	521	–	2,116	394	4,335
Cash and cash equivalents	628	7,441	1,451	23	261	3,308	14	13,126
Fixed deposits	–	430	5,277	–	–	–	–	5,707
Trade creditors	(1,005)	(9,175)	(524)	(1)	–	(1,274)	(2)	(11,981)
Other creditors and accruals	(47)	(2,581)	(1,196)	(38)	(10)	(1,084)	(34)	(4,990)
Lease liabilities	–	(2,197)	(208)	–	–	(253)	–	(2,658)
Loans and bank borrowings	–	(952)	–	–	–	(1,535)	–	(2,487)
Net financial (liabilities)/assets	(55)	580	9,055	505	251	1,756	416	12,508
Net assets denominated in functional currencies	–	(580)	(9,059)	(505)	(251)	(1,756)	(372)	(12,523)
Net currency exposure	(55)	–	(4)	–	–	–	44	(15)

40 Financial Risk Management Objectives and Policies (Continued)

(d) Foreign Exchange Risk (Continued)

The Group's foreign currency exposure based on the information provided to key management at the end of the financial year end are as follows: (Continued)

	USD S$'000	SGD S$'000	THB S$'000	MYR S$'000	Others S$'000	Total S$'000
Company						
2020						
Trade receivables	**52**	**–**	**–**	**–**	**–**	**52**
Other receivables and deposits	**56**	**279**	**–**	**–**	**–**	**335**
Due (to)/from subsidiaries	**(8)**	**(9,050)**	**173**	**130**	**(4,568)**	**(13,323)**
Cash and cash equivalents	**143**	**1,152**	**–**	**–**	**–**	**1,295**
Fixed deposits	**–**	**30**	**–**	**–**	**–**	**30**
Trade creditors	**–**	**(46)**	**–**	**–**	**–**	**(46)**
Other creditors and accruals	**(38)**	**(849)**	**–**	**–**	**–**	**(887)**
Lease liabilities	**–**	**(1,668)**	**–**	**–**	**–**	**(1,668)**
Loan and bank borrowings	**–**	**(275)**	**–**	**–**	**–**	**(275)**
Net financial assets/(liabilities)	**205**	**(10,427)**	**173**	**130**	**(4,568)**	**(14,487)**
Net assets denominated in functional currencies	**–**	**10,427**	**–**	**–**	**–**	**10,427**
Net currency exposure	**205**	**–**	**173**	**130**	**(4,568)**	**(4,060)**
2019						
Trade receivables	114	–	–	–	–	114
Other receivables and deposits	64	328	–	–	–	392
Due (to)/from subsidiaries	(5,560)	(2,733)	682	85	(3,645)	(11,171)
Cash and cash equivalents	112	1,319	–	–	–	1,431
Fixed deposits	–	430	–	–	–	430
Trade creditors	–	(110)	–	–	–	(110)
Other creditors and accruals	(36)	(1,054)	–	–	(4)	(1,094)
Lease liabilities	–	(2,197)	–	–	–	(2,197)
Net financial (liabilities)/assets	(5,306)	(4,017)	682	85	(3,649)	(12,205)
Net assets denominated in functional currencies	–	4,017	–	–	–	4,017
Net currency exposure	(5,306)	–	682	85	(3,649)	(8,188)

40 Financial Risk Management Objectives and Policies (Continued)

(d) Foreign Exchange Risk (Continued)

Sensitivity analysis for foreign currency risk

The following table demonstrates the sensitivity of the Group's results before tax to a reasonably possible change in the following exchange rates against the respective functional currencies of the Group entities, with all other variables held constant.

	Group Increase/(Decrease) in (loss)/profit before tax	
	2020 S$'000	2019 S$'000
USD/SGD		
– strengthened 5% (2019: 5%)	**4**	(3)
– weakened 5% (2019: 5%)	**(4)**	3

41 Fair Values of Financial Instruments

Fair value is defined as the amount at which the financial instruments could be exchanged in a current transaction between knowledgeable willing parties in an arm's length transaction, other than in a forced or liquidation sale.

A. Fair value of financial instruments that are carried at fair value

	Level 1 S$'000	**Level 2 S$'000**	**Level 3 S$'000**	**Total S$'000**
Group				
2020				
Designated at fair value through profit or loss (Note 22)	**–**	**–**	**201**	**201**
2019				
Designated at fair value through profit or loss (Note 22)	–	–	201	201

41 Fair Value of Financial Instruments (Continued)

A. Fair value of financial instruments that are carried at fair value (Continued)

Fair value hierarchy

The Group classifies fair value measurement using a fair value hierarchy that reflects the significance of the inputs used in making the measurements. The fair value hierarchy have the following levels:

- Level 1 – Quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 – Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e., as prices) or indirectly (i.e., derived from prices); and
- Level 3 – Inputs for the asset or liability that are not based on observable market data (unobservable inputs)

There has been no transfer of financial instruments between Level 1 and Level 2 during the financial years ended 31 December 2020 and 2019.

Valuation technique and input used in Level 3 fair value measurement

Description	**Fair value at 31 Dec S$'000**	**Unobservable input**	**Range of unobservable input S$'000**	**Relationship of unobservable input to fair value**
2020				
Financial assets, at FVPL	**201 (40%)**	Estimated market value	**450 to 550 (100%)**	The higher the estimate, the higher the fair value.
2019				
Financial assets, at FVPL	201 (40%)	Estimated market value	450 to 550 (100%)	The higher the estimate, the higher the fair value.

41 Fair Values of Financial Instruments (Continued)

B. Fair value of financial instruments by classes that are not carried at fair value and whose carrying amounts are reasonable approximation of fair value

Cash and cash equivalents, fixed deposits, trade and other receivables, loan receivable, trade and other creditors, amounts due from/(to) subsidiaries, current loans and bank borrowings and current lease liabilities.

The carrying amounts approximate fair values due to the relatively short-term maturity of these financial instruments.

The carrying amounts of non-current trade and other receivables, lease liabilities, loan and borrowing and fixed deposits approximate the fair values.

Determination of fair value

The fair values of trade and other receivables, lease liabilities, loans and borrowings and fixed deposits are estimated by discounting expected future cash flows at current market incremental lending/deposit rates for similar types of lending, leasing and deposit arrangements at the financial year end and are included in level 2 of the fair value hierarchy.

42 Capital Management

The primary objective of the Group's capital management is to ensure that it maintains healthy capital ratios and a positive cash position in order to support its business and maximise shareholder value.

The Group is not subject to any externally imposed capital requirements.

The Group manages its capital structure and makes adjustments to it, in light of changes in economic conditions. To maintain or adjust the capital structure, the Group may adjust the dividend payment to shareholders or issue new shares.

To maintain a positive cash position, the Group ensures that it has sufficient cash balances and enters into loans when necessary. In order to achieve positive cash position, the Group focuses on deriving positive cash profits as well as through better working capital management.

No changes were made in the objectives, policies or processes during the financial years ended 31 December 2020 and 2019.

42 Capital Management (Continued)

The Group is currently in a net cash position. The Group will continue to be guided by prudent financial policies of which gearing is an important aspect.

	Group	
	2020	2019
	S$'000	S$'000
Total gross debt		
– Loans and bank borrowings	**2,206**	2,487
– Lease liabilities	**1,891**	2,658
	4,097	5,145
Shareholders' equity		
– Share capital	**548,020**	548,020
– Treasury shares	**(3,547)**	(3,547)
– Accumulated losses	**(492,667)**	(489,833)
– Other reserves	**(5,031)**	(5,031)
– Translation reserve	**(9,818)**	(9,052)
	36,957	40,557
Gross debt equity ratio	**11.09%**	12.69%
Cash and bank balances and fixed deposits	**14,399**	18,833
Less: Total gross debt	**(4,097)**	(5,145)
Net cash position	**10,302**	13,688

43 Adoption of New Standards

The accounting policies adopted are consistent with those of the previous financial year except that in the current year, the Group has adopted all the new and revised SFRS(I)s issued that are relevant to its operations and effective for annual periods beginning on 1 January 2020. The adoption of these new and revised FRSs has had no material financial impact on the financial performance and financial position of the Group and the Company.

44 New Standards and Interpretations not yet adopted

As at the date of these financial statements, the Group and the Company have not adopted the following amendments to standards that have been issued but are not yet effective:

Description	**Effective for annual periods beginning on or after**
Amendments to SFRS(I) 16 *Leases* (COVID-19-Related Rent Concessions)	1 June 2020
Amendments to SFRS(I) 3 *Business Combinations* (Reference to the Conceptual Framework)	1 January 2022
Amendments to SFRS(I) 1-16 *Property, Plant and Equipment* (Proceeds before intended Use)	1 January 2022
Amendments to SFRS(I) 1-37 *Provisions, Contingent Liabilities and Contingent Assets* (Onerous Contracts – Cost of Fulfilling a Contract)	1 January 2022
Annual improvements to SFRS(I)s 2018 – 2020	1 January 2022
Amendments to SFRS(I) 1-1 *Presentation of Financial Statements* (Classification of Liabilities as Current or Non-current)	1 January 2023
Amendments to SFRS(I) 10 *Consolidated Financial Statements* and SFRS(I) 1-28 *Investments in Associates and Joint Ventures* (Sale or Contribution of Assets between an Investor and its Associate or Joint Venture)	To be determined

The directors of the Company expect the adoption of the amendments above will have no material impact on the consolidated financial statements in the period of initial application.

45 Subsequent Events

Sevak Performance Share Plan 2021

Subsequent to the financial year ended 31 December 2020, a total of 804,634 Awards has been granted to Dr. Bhupendra Kumar Modi, a controlling shareholder of Company in accordance with the PSP 2021.

STATISTICS OF SHAREHOLDINGS

AS AT 31 MARCH 2021

Class of equity securities	:	Ordinary shares
Number of equity securities (including Treasury Shares)	:	13,016,430
Number of equity securities (excluding Treasury Shares)	:	12,655,859
Number/Percentage of Treasury Shares	:	360,571 (2.77%)
Number/Percentage of subsidiary holdings held	:	Nil
Voting rights	:	One vote per share. The Company cannot exercise any voting right in respect of treasury shares.

Shareholdings of Substantial Shareholders as at 31 March 2021

		No. of Shares			
Name	**Note**	**Direct Interest**	**Deemed Interest**	**Total Interest**	**%**[1]
Dr. Bhupendra Kumar Modi ("BKM")	2	804,634	6,192,138	6,996,772	55.28
Dilip Modi ("DLM")	3	–	5,121,308	5,121,308	40.47
Divya Tongya ("DYT")	4	–	5,121,308	5,121,308	40.47
Veena Modi ("VM")	5	–	1,482,387	1,482,387	11.71
S Global Innovation Centre Pte. Ltd.	2a	3,638,921	–	3,638,921	28.75
Smart Co. Holding Pte. Ltd.	2b, 2c, 6	410,660	5,738,478	6,149,138	48.59
SGlobal Holdings Limited	7	–	5,121,308	5,121,308	40.47
Smart Entertainment Private Limited (now known as Smart Bharat Private Limited)	2e	1,482,387	–	1,482,387	11.71
Global Tech Innovations Ltd.	8	–	5,121,308	5,121,308	40.47
Smart Global Corporate Holding Private Limited	9	–	5,121,308	5,121,308	40.47
Paramount Assets Investments Pte. Ltd.	10,11,12	1,414,492	–	1,414,492	11.18
Lee Foundation, States of Malaya	10	–	1,414,492	1,414,492	11.18
Lee Foundation	11	–	1,414,492	1,414,492	11.18
Lee Pineapple Company (Pte.) Limited	12	–	1,414,492	1,414,492	11.18

Notes:

(1) The above percentages are calculated based on the Company's share capital comprising of 12,655,859 issued and paid-up Shares as at 31 March 2021, excluding treasury shares.

(2) BKM is deemed to be interested in 6,192,138 Shares comprising the following:

(a) 3,638,921 Shares held directly by S Global Innovation Centre Pte. Ltd., as S Global Innovation Centre Pte. Ltd. is controlled by Dr Modi along with DLM and DYT. By virtue of Section 7 of the Companies Act, Smart Global Corporate Holding Private Limited (formerly, "Spice Global Investments Pvt. Ltd."), Global Tech Innovations Ltd. (formed by amalgamation of Orion Telecoms Ltd., Dai (Mauritius) Company Ltd., Falcon Securities Ltd., Guiding Star Ltd. and Christchurch Investments Ltd.), SGlobal Holdings Limited, Prospective Infrastructure Pvt. Ltd. (now merged with Smart Global Corporate Holding Private Limited) and Spice Connect Private Ltd. (formerly "Smart Ventures Private Ltd.") are deemed to be interested in the 3,638,921 Shares held through S Global Innovation Centre Pte. Ltd.;

(b) 410,660 Shares held directly by Smart Co. Holding Pte. Ltd. (formerly "S Global Holdings Pte. Ltd.") as Smart Co. Holding Pte. Ltd. is wholly-owned by Dr Modi;

(c) 617,170 Shares held directly by Spice Bulls Pte. Ltd. as Spice Bulls Pte. Ltd. is wholly-owned by Smart Co. Holding Pte. Ltd., which is in turn wholly-owned by Dr Modi;

(d) 43,000 Shares held directly by Innovative Management Pte. Ltd. as Innovative Management Pte. Ltd. is wholly-owned by Dr Modi; and

(e) 1,482,387 Shares held directly by Smart Entertainment Private Limited (now known as Smart Bharat Private Limited), as approximately 99.93% of the shares of Smart Entertainment Private Limited (now known as Smart Bharat Private Limited) are beneficially owned and controlled by Dr Modi, investment vehicles controlled by Dr Modi and his family members.

(3) DLM is deemed to be interested in 3,638,921 Shares through S Global Innovation Centre Pte. Ltd., as S Global Innovation Centre Pte. Ltd. is controlled by BKM, DLM and DYT and 1,482,387 Shares held directly by Smart Entertainment Private Limited (now known as Smart Bharat Private Limited), as Smart Entertainment Private Limited (now known as Smart Bharat Private Limited) is a subsidiary of Smart Global Corporate Holding Private Limited and DLM holds no less than 20% of the shares in Smart Global Corporate Holding Private Limited.

(4) DYT is deemed to be interested in 3,638,921 Shares through S Global Innovation Centre Pte. Ltd., as S Global Innovation Centre Pte. Ltd. is controlled by BKM, DLM and DYT and 1,482,387 Shares held directly by Smart Entertainment Private Limited (now known as Smart Bharat Private Limited), as Smart Entertainment Private Limited (now known as Smart Bharat Private Limited) is a subsidiary of Smart Global Corporate Holding Private Limited and DYT holds no less than 20% of the shares in Smart Global Corporate Holding Private Limited.

(5) VM is deemed to be interested in 1,482,387 Shares held through Smart Entertainment Private Limited (now known as Smart Bharat Private Limited) by virtue of her holding of no less than 20% of the shares in Smart Entertainment Private Limited (now known as Smart Bharat Private Limited).

(6) Smart Co. Holding Pte. Ltd. is deemed to be interested in 5,738,478 Shares comprising the following:

(a) 3,638,921 Shares indirectly held through S Global Innovation Centre Pte. Ltd.;

(b) 617,170 Shares held directly by Spice Bulls Pte. Ltd. as Spice Bulls Pte. Ltd. is wholly-owned by Smart Co. Holding Pte. Ltd.; and

(c) 1,482,387 Shares held directly by Smart Entertainment Private Limited (now known as Smart Bharat Private Limited), as Smart Entertainment Private Limited (now known as Smart Bharat Private Limited) is a subsidiary of Smart Global Corporate Holding Private Limited and Smart Co. Holding Pte. Ltd. has an indirect interest of no less than 20% of the shares in Smart Global Corporate Holding Private Limited.

(7) SGlobal Holdings Limited is deemed to be interested in 5,121,308 Shares comprising 3,638,921 Shares indirectly held through S Global Innovation Centre Pte. Ltd. and 1,482,387 Shares held directly by Smart Entertainment Private Limited (now known as Smart Bharat Private Limited), as the Smart Entertainment Private Limited (now known as Smart Bharat Private Limited) is a subsidiary of Smart Global Corporate Holding Private Limited and SGlobal Holdings Limited has an indirect interest of no less than 20% of the shares in Smart Global Corporate Holding Private Limited.

(8) Global Tech Innovations Ltd. is deemed to be interested in 5,121,308 Shares comprising 3,638,921 Shares indirectly held through S Global Innovation Centre Pte. Ltd. and 1,482,387 Shares held directly by Smart Entertainment Private Limited (now known as Smart Bharat Private Limited), as Smart Entertainment Private Limited (now known as Smart Bharat Private Limited) is a subsidiary of Smart Global Corporate Holding Private Limited and Global Tech Innovations Ltd. holds no less than 20% of the shares in Smart Global Corporate Holding Private Limited.

(9) Smart Global Corporate Holding Private Limited is deemed to be interested in 5,121,308 Shares comprising 3,638,921 Shares indirectly held through S Global Innovation Centre Pte. Ltd. and 1,482,387 Shares held directly by Smart Entertainment Private Limited (now known as Smart Bharat Private Limited), as Smart Entertainment Private Limited (now known as Smart Bharat Private Limited) is a subsidiary of Smart Global Corporate Holding Private Limited.

(10) Lee Foundation, States of Malaya, by virtue of its interest in not less than 20% of the total issued share capital of Lee Pineapple Company (Pte.) Ltd., is deemed to be interested in 1,414,492 Shares held directly by Paramount Assets Investments Pte. Ltd., a wholly-owned subsidiary of Lee Pineapple Company (Pte.) Ltd.

(11) Lee Foundation, by virtue of its interest in not less than 20% of the total issued share capital of Lee Pineapple Company (Pte.) Ltd., is deemed to be interested in 1,414,492 Shares held directly by Paramount Assets Investments Pte. Ltd., a wholly-owned subsidiary of Lee Pineapple Company (Pte.) Ltd.

(12) Lee Pineapple Company (Pte.) Ltd. is deemed to be interested in 1,414,492 Shares held directly by Paramount Assets Investments Pte. Ltd., a wholly-owned subsidiary of Lee Pineapple Company (Pte.) Ltd.

PUBLIC FLOAT

As at 31 March 2021, 33.54% of the Company's shares are held in the hands of public. Accordingly, the Company has complied with Rule 723 of the Listing Manual of SGX-ST which require that at least 10% of the equity securities (excluding preference shares and convertible equity securities) in a class that is listed to be in the hands of the public.

STATISTICS OF SHAREHOLDINGS

AS AT 31 MARCH 2021

DISTRIBUTION OF SHAREHOLDINGS

SIZE OF SHAREHOLDINGS	NO. OF SHAREHOLDERS	%	NO. OF SHARES	%
1 – 99	7,860	66.81	189,959	1.50
100 – 1,000	3,380	28.73	1,002,821	7.92
1,001 – 10,000	476	4.05	1,186,536	9.38
10,001 – 1,000,000	46	0.39	3,740,743	29.56
1,000,001 AND ABOVE	3	0.02	6,535,800	51.64
TOTAL	**11,765**	**100.00**	**12,655,859**	**100.00**

TWENTY LARGEST SHAREHOLDERS

NO.	NAME	NO. OF SHARES	%
1	S GLOBAL INNOVATION CENTRE PTE LTD	3,638,921	28.75
2	SMART ENTERTAINMENT PRIVATE LIMITED	1,482,387	11.71
3	PARAMOUNT ASSETS INVESTMENTS PTE LTD	1,414,492	11.18
4	DBS NOMINEES (PRIVATE) LIMITED	933,217	7.37
5	PHILLIP SECURITIES PTE LTD	790,967	6.25
6	BLUE OCEAN CAPITAL PARTNERS PTE LTD	369,600	2.92
7	SMART CO HOLDING PTE LTD	260,286	2.06
8	ABN AMRO CLEARING BANK N.V.	238,486	1.88
9	UOB KAY HIAN PRIVATE LIMITED	209,624	1.66
10	CITIBANK NOMINEES SINGAPORE PTE LTD	70,266	0.56
11	TAN CHIP SIN	69,500	0.55
12	CHONG YEAN FONG	68,114	0.54
13	TAI TAK SECURITIES PTE LTD	61,700	0.49
14	UNITED OVERSEAS BANK NOMINEES (PRIVATE) LIMITED	56,329	0.45
15	OCBC SECURITIES PRIVATE LIMITED	49,289	0.39
16	KAM TEOW CHONG	46,900	0.37
17	OCBC NOMINEES SINGAPORE PRIVATE LIMITED	33,012	0.26
18	GOH KIM SENG	28,900	0.23
19	CTI LIMITED	24,064	0.19
20	JIN WEIHUA	23,250	0.18
	TOTAL	**9,869,304**	**77.99**

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NOTICE OF ANNUAL GENERAL MEETING

NOTICE IS HEREBY GIVEN that the Annual General Meeting (the "AGM") of SEVAK Limited (the "**Company**") will be convened and held by way of electronic means on Friday, 30 April 2021 at 11.30 a.m. for the following purposes:

AS ORDINARY BUSINESS

1. To receive and adopt the Directors' Statement and the Audited Financial Statements of the Company for the year ended 31 December 2020 together with the Auditors' Report thereon. **(Ordinary Resolution 1)**

2. To re-elect the following Directors of the Company retiring pursuant to the Constitution of the Company:

   Doraraj S (Retiring under Article 89) **(Ordinary Resolution 2)**
   Tushar s/o Pritamlal Doshi (Retiring under Article 89) **(Ordinary Resolution 3)**

   [See Explanatory Note (i)]

   Mr. Doraraj S will, upon re-election as Director of the Company, remain as Chairman of the Audit Committee and a member of the Remuneration Committee and Nominating Committee, and will be considered independent.

   Mr. Tushar s/o Pritamlal Doshi will, upon re-election, remain as Chairman of the Nominating and Remuneration Committees and a member of the Audit Committee and will be considered independent.

3. To approve the payment of Directors' fees of S$79,000 for the year ended 31 December 2020. (FY2019: S$158,000) **(Ordinary Resolution 4)**

4. To re-appoint Moore Stephens LLP as the Auditors of the Company and to authorise the Directors of the Company to fix their remuneration. **(Ordinary Resolution 5)**

5. To transact any other ordinary business which may properly be transacted at an Annual General Meeting.

AS SPECIAL BUSINESS

To consider and if thought fit, to pass the following Ordinary and Special Resolutions, with or without any modifications:

6. **Share Issue Mandate in accordance with Section 161 of the Companies Act, Chapter 50 and Rule 806(2)(a) of Section B: Rules of Catalist of the Listing Manual**

   Shareholders should note that in the event that Special Resolution 1 below is passed, this Ordinary Resolution will not be passed.

   THAT pursuant to Section 161 of the Companies Act, Chapter 50 ("**Companies Act**") and Rule 806(2)(a) of the Listing Manual Section B: Rules of the Catalist of the Singapore Exchange Securities Trading Limited ("**SGX-ST**") ("**Catalist Rules**"), authority be and is hereby given to the Directors of the Company to:

   (a) allot and issue shares in the capital of the Company ("**Shares**") whether by way of rights, bonus or otherwise; and/or

   (b) make or grant offers, agreements or options (collectively, "**Instruments**") that might or would require shares to be issued, including but not limited to the creation and issue of (as well as adjustments to) warrants, debentures, convertible securities or other instructions convertible into Shares;

   at any time and upon such terms and conditions and for such purposes as the Directors may, in their absolute discretion deem fit and, notwithstanding the authority conferred by this ordinary resolution, issue shares in pursuance of any Instruments made or granted by the Directors of the Company while this ordinary resolution was in force, provided that:

   (c) the aggregate number of shares (including shares to be issued in pursuance of the Instruments, made or granted pursuant to this ordinary resolution) to be issued pursuant to this ordinary resolution shall not exceed one hundred percent (100%) of the total number of issued shares (as calculated in accordance with sub-paragraph (d) below), of which the aggregate number of shares to be issued other than on a pro rata basis shall not exceed fifty percent (50%) of the total number of issued shares;

(d) subject to such calculation as may be prescribed by the SGX-ST, for the purpose of determining the aggregate number of shares that may be issued under sub-paragraph (c) above, the total number of Issued Shares shall be based on the total number of issued shares (excluding treasury shares and subsidiary holdings) in the capital of the Company at the time of the passing of this ordinary resolution, after adjusting for:

(i) new Shares arising from the conversion or exercise of any convertible securities;

(ii) new Shares arising from exercising of share options or vesting of share awards which are outstanding or subsisting at the time of the passing of this ordinary resolution; and

(iii) any subsequent bonus issue, consolidation or subdivision of shares;

(e) in exercising the authority conferred by this ordinary resolution, the Company shall comply with the requirements imposed by the SGX-ST from time to time and the provisions of the Catalist Rules for the time being in force (unless such compliance has been waived by the SGX-ST), all legal requirements under the Companies Act and the Constitution of the Company; and

(f) unless revoked or varied by the Company in a general meeting, such authority shall continue in force until the conclusion of the next Annual General Meeting of the Company or the date by which the next Annual General Meeting of the Company is required by law to be held, whichever is earlier.

[See Explanatory Note (ii)] **(Ordinary Resolution 6)**

7. **Share Issue Mandate in accordance with Section 161 of the Companies Act, Chapter 50 and Rule 806(2)(b) of Section B: Rules of Catalist of the Listing Manual**

THAT pursuant to Section 161 of the Companies Act and Rule 806(2)(b) of the Listing Manual Section B: Rules of the Catalist of the Singapore Exchange Securities Trading Limited ("**SGX-ST"**) ("**Catalist Rules**"), authority be and is hereby given to the Directors of the Company to:

(a) allot and issue shares in the capital of the Company ("**Shares**") whether by way of rights, bonus or otherwise; and/or

(b) make or grant Instruments that might or would require shares to be issued, including but not limited to the creation and issue of (as well as adjustments to) warrants, debentures, convertible securities or other instructions convertible into Shares;

at any time and upon such terms and conditions and for such purposes as the Directors may, in their absolute discretion deem fit and, notwithstanding the authority conferred by this special resolution, issue Shares in pursuance of any Instruments made or granted by the Directors of the Company while this special resolution was in force, provided that:

(c) the aggregate number of shares (including shares to be issued in pursuance of the Instruments, made or granted pursuant to this special resolution) to be issued pursuant to this special resolution, whether on a *pro rata* or non *pro rata* basis, shall not exceed one hundred percent (100%) of the total number of issued shares (as calculated in accordance with sub-paragraph (d) below);

(d) subject to such calculation as may be prescribed by the SGX-ST, for the purpose of determining the aggregate number of shares that may be issued under sub-paragraph (c) above, the total number of issued shares shall be based on the total number of issued shares (excluding treasury shares and subsidiary holdings) in the capital of the Company at the time of the passing of this special resolution, after adjusting for:

(i) new Shares arising from the conversion or exercise of any convertible securities;

(ii) new Shares arising from exercising of share options or vesting of share awards which are outstanding or subsisting at the time of the passing of this special resolution; and

(iii) any subsequent bonus issue, consolidation or subdivision of shares;

(e) in exercising the authority conferred by this special resolution, the Company shall comply with the requirements imposed by the SGX-ST from time to time and the provisions of the Catalist Rules for the time being in force (unless such compliance has been waived by the SGX-ST), all legal requirements under the Companies Act and the Constitution of the Company; and

(f) unless revoked or varied by the Company in a general meeting, such authority shall continue in force until the conclusion of the next Annual General Meeting of the Company or the date by which the next Annual General Meeting of the Company is required by law to be held, whichever is earlier.

[See Explanatory Note (ii)] **(Special Resolution 1)**

8. **Authority to issue shares under the 2014 Employee Stock Option Plan**

That pursuant to Section 161 of the Companies Act, Chapter 50, the Directors of the Company be authorised and empowered to grant options under the prevailing 2014 Employee Stock Option Plan ("**2014 ESOP**") and to issue from time to time such number of shares in the capital of the Company as may be required to be issued pursuant to the terms and conditions under the 2014 ESOP, whether granted during the subsistence of this authority or otherwise, provided always that the aggregate number of ordinary shares available under the Sevak Performance Share Plan 2021, 2014 ESOP, Sevak Restricted Share Plan and the Sevak Performance Share Plan, the 1999 Sevak Employees Share Option Scheme and the 1999 Sevak Employees Share Option Scheme II, collectively shall not exceed thirty per centum (30%) of the total number of issued shares (excluding treasury shares and subsidiary holdings) in the capital of the Company from time to time and that such authority shall, unless revoked or varied by the Company in a general meeting, continue in force until the conclusion of the next Annual General Meeting of the Company or the date by which the next Annual General Meeting of the Company is required by law to be held, whichever is earlier.

[See Explanatory Note (iii)] **(Ordinary Resolution 7)**

9. **Authority to issue shares under the Sevak Performance Share Plan 2021**

That pursuant to Section 161 of the Companies Act, Chapter 50, the Directors of the Company be authorised and empowered to grant awards under the Sevak Performance Share Plan 2021 and to issue from time to time such number of shares in the capital of the Company as may be required to be issued pursuant to the terms and conditions under the Sevak Performance Share Plan 2021, whether granted during the subsistence of this authority or otherwise, provided always that the aggregate number of ordinary shares available under the Sevak Performance Share Plan 2021, 2014 ESOP, Sevak Restricted Share Plan and the Sevak Performance Share Plan, the 1999 Sevak Employees Share Option Scheme and the 1999 Sevak Employees Share Option Scheme II, collectively shall not exceed thirty per centum (30%) of the total number of issued shares (excluding treasury shares and subsidiary holdings) in the capital of the Company from time to time and that such authority shall, unless revoked or varied by the Company in a general meeting, continue in force until the conclusion of the next Annual General Meeting of the Company or the date by which the next Annual General Meeting of the Company is required by law to be held, whichever is earlier.

[See Explanatory Note (iv)] **(Ordinary Resolution 8)**

By Order of the Board

Kim Yi Hwa
Company Secretary
Singapore, 8 April 2021

Explanatory Notes:

(i) The Ordinary Resolutions 2 and 3 are for the re-election of Directors of the Company who are retiring at the Annual General Meeting. Further information on the Directors who are retiring at the Annual General Meeting is set out in the section entitled "Additional Information on Directors Seeking Re-Election" on pages 181 to 188 in this Notice.

(ii) The proposed share issue mandate falls within the limits set out in Rule 806(2)(a) and 806(2)(b) of the Catalist Rules. For the avoidance of doubt, the adoption of the relevant proposed share issue mandate as set out in Ordinary Resolution 6 in item 6 and Special Resolution 1 in item 7 above is contingent on the relevant thresholds for shareholders' approval being met. In the event that the threshold for shareholders' approval by way of a special resolution is met, the Company will adopt Special Resolution 1 (and not Ordinary Resolution 6).

The Ordinary Resolution 6 in item 6 above, if passed, will empower the Directors of the Company, effective until the conclusion of the next Annual General Meeting of the Company, or the date by which the next Annual General Meeting of the Company is required by law to be held or such authority is varied or revoked by the Company in a general meeting, whichever is the earlier, to issue shares, make or grant Instruments convertible into shares and to issue shares pursuant to such Instruments, up to a number not exceeding, in total, 100% of the total number of issued shares (excluding treasury shares and subsidiary holdings) in the capital of the Company, of which up to 50% may be issued other than on a pro-rata basis to shareholders.

The Special Resolution 1 in item 7 above, if passed, will empower the Directors of the Company, effective until the conclusion of the next Annual General Meeting of the Company, or the date by which the next Annual General Meeting of the Company is required by law to be held or such authority is varied or revoked by the Company in a general meeting, whichever is the earlier, to issue shares, make or grant Instruments convertible into shares and to issue shares pursuant to such Instruments, up to a number not exceeding, in total, 100% of the total number of issued shares (excluding treasury shares and subsidiary holdings) in the capital of the Company, of which up to 100% may be issued other than on a pro-rata basis to shareholders.

For determining the aggregate number of shares that may be issued, the total number of issued shares (excluding treasury shares and subsidiary holdings) will be calculated based on the total number of issued shares (excluding treasury shares and subsidiary holdings) in the capital of the Company at the time the Ordinary Resolution or Special Resolution is passed after adjusting for new shares arising from the conversion or exercise of any convertible securities or share options or vesting of share awards which were issued and are outstanding or subsisting at the time when the Ordinary Resolution or Special Resolution is passed and any subsequent bonus issue, consolidation or subdivision of shares.

(iii) The Ordinary Resolution 7 in item 8 above, if passed, will empower the Directors of the Company, effective until the conclusion of the next Annual General Meeting of the Company, or the date by which the next Annual General Meeting of the Company is required by law to be held or such authority is varied or revoked by the Company in a general meeting, whichever is the earlier, to issue shares in the Company pursuant to the grant of options or awards under the 2014 ESOP, provided always that the aggregate number of shares available under the Sevak Performance Share Plan 2021, 2014 ESOP, Sevak Restricted Share Plan and the Sevak Performance Share Plan, the 1999 Sevak Employees Share Option Scheme and the 1999 Sevak Employees Share Option Scheme II, collectively shall not exceed thirty per centum (30%) of the total number of issued shares, excluding treasury shares and subsidiary holdings, in the capital of the Company from time to time.

(iv) The Ordinary Resolution 8 in item 9 above, if passed, will empower the Directors of the Company, effective until the conclusion of the next Annual General Meeting of the Company, or the date by which the next Annual General Meeting of the Company is required by law to be held or such authority is varied or revoked by the Company in a general meeting, whichever is the earlier, to issue shares in the Company pursuant to the grant of options or awards under the Sevak Performance Share Plan 2021, provided always that the aggregate number of shares available under the Sevak Performance Share Plan 2021, 2014 ESOP, Sevak Restricted Share Plan and the Sevak Performance Share Plan, the 1999 Sevak Employees Share Option Scheme and the 1999 Sevak Employees Share Option Scheme II, collectively shall not exceed thirty per centum (30%) of the total number of issued shares, excluding treasury shares and subsidiary holdings, in the capital of the Company from time to time.

Notes:

i. The Annual General Meeting ("**Meeting**" or "**AGM**") is being convened, and will be held, by electronic means pursuant to the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020 (as amended). Printed copies of this Notice will not be sent to members. Instead, this Notice will be sent to members by electronic means via publication on the Company's website at the URL https://www.sevaklimited.com/news.html. This Notice will also be made available on the SGX website at the URL https://www.sgx.com/securities/company-announcements.

ii. **Shareholders will not be able to attend the AGM in person.**

iii. **Participation at the AGM electronically**

Shareholders may participate at the AGM by:

(a) observing and/or listening to the AGM proceedings via "live" audio-and-visual webcast via their mobile phones, tablets or computers or "live" audio-only stream via telephone;

(b) submitting questions in advance of the AGM; and

(c) appointing the Chairman of the Meeting as proxy to attend, speak and vote on their behalf at the AGM.

Details of the steps for pre-registration, pre-submission of questions and voting at the AGM are set out in detail below.

iv. **Pre-Registration**

Shareholders and CPF/SRS investors must pre-register at the preregistration website at: https://complete-corp.com/sevak-agm-egm/ from now till 11.30 a.m. on 27 April 2021 to enable the Company to verify their status as Shareholders.

Following the verification, authenticated persons will receive a confirmation email which will contain the instructions to access the "live" audio-and-visual webcast and a telephone number to access the "live" audio-only stream of the AGM proceedings.

Persons who do not receive the confirmation email by 11.30 a.m. on 29 April 2021, but have registered by 11.30 a.m on 27 April 2021 deadline should contact the Company at sevak-agm-egm@complete-corp.com.

Deadline to pre-register: By 11.30 a.m. on 27 April 2021

Investors holding Shares through relevant intermediaries (other than CPF/SRS investors) will not be able to pre-register at https://complete-corp.com.sg/sevak-limited-agm/for the "live" broadcast of the AGM. Such investors who wish to participate in the "live" broadcast of the AGM should instead contact the relevant intermediary through which they hold such Shares as soon as possible, no later than 5 p.m. on 20 April 2021 (being 7 working days before the date of the AGM) in order to make the necessary arrangements for them to participate in the AGM.

v. **Pre-submission of questions**

Shareholders will not be able to ask questions "live" at the AGM during the webcast or audio stream, and therefore it is important for Shareholders to pre-register and submit their questions in advance of the AGM.

Shareholders may submit questions relating to the business of the AGM in advance of the AGM, in the following manner:

(a) via the pre-registration website at: https://complete-corp.com/sevak-agm-egm/;

by email to sevak-agm-egm@complete-corp.com;or

(b) if submitted by post, be deposited at the office of Company's electronic AGM service provider, Complete Corporate Services Pte Ltd, at 10 Anson Road, #29-07 International Plaza, Singapore 079903

Shareholders will need to identify themselves when posing questions by email by providing the following details:

- the Shareholder's full name as it appears on the CDP/CPF/SRS share records;
- the Shareholder's NRIC;
- the Shareholder's contact number and email address; and
- the manner in which the shareholder holds his/her/its shares in the Company (e.g. via CDP, CPF or SRS).

Please note that the Company will not be able to answer questions from persons who provide insufficient details to enable the Company to verify his/her/its shareholder status.

In view of the current Covid-19 situation and the related safe distancing measures, members are strongly encouraged to submit questions electronically via pre-registration website or email.

Deadline to submit questions: By 11.30 a.m. on 27 April 2021

NOTICE OF ANNUAL GENERAL MEETING

vi. **Appointment of Proxy, Proxy Form and voting at the AGM**

A member (whether individual or corporate) must appoint the Chairman of the Meeting as his/her/its proxy to attend, speak and vote on his/her/its behalf at the Annual General Meeting if such member wishes to exercise his/her/its voting rights at the Annual General Meeting. The accompanying proxy form for the Annual General Meeting may be accessed at the Company's website at the URL https://www.sevaklimited.com/news.html, and will also be made available on the SGX website at the URL https://www.sgx.com/securities/company-announcements.

Where a member (whether individual or corporate) appoints the Chairman of the Meeting as his/her/its proxy, he/she/it must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the form of proxy, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid.

CPF or SRS investors who wish to appoint the Chairman of the Meeting as proxy should approach their respective CPF Agent Banks or SRS Operators to submit their votes at least seven (7) working days before the AGM (i.e. by 5 p.m. on 20 April 2021 in order to allow sufficient time for their respective relevant intermediaries to in turn submit a proxy form to appoint the Chairman of the Meeting to vote on their behalf by the cut-off date.

Shareholders who wish to vote at the Annual General Meeting must submit a proxy form to appoint the Chairman of the Meeting to cast votes on their behalf. The Chairman of the Meeting, as proxy, need not be a Member of the Company.

The instrument appointing the Chairman of the Meeting as proxy, which can be assessed at the SGX website at the link: https://www.sgx.com/securities/company-announcements or the Company's website at the link https://www.sevaklimited.com/news.html, must be submitted to the Company in the following manner:

1. if electronically, be submitted via email at sevak-agm-egm@complete-corp.com; or

2. if submitted by post, be deposited at the office of Company's electronic AGM service provider, Complete Corporate Services Pte Ltd, at 10 Anson Road, #29-07 International Plaza, Singapore 079903,

in either case, by no later than 11.30 a.m on 27 April 2021 being 72 hours before the time fixed for the holding of the Annual General Meeting.

Shareholders who wish to submit an instrument of proxy must first download, complete and sign the Proxy Form, before scanning and sending it by email to the email address provided above.

Deadline to submit Proxy Form: By 11.30 a.m. on 27 April 2021

In view of the current Covid-19 situation in Singapore, members are strongly encouraged to submit completed proxy forms electronically via email.

vii. Please note that Shareholders will not be able to vote through the live webcast and can only vote through the submission of proxy forms which are required to be submitted in accordance with the foregoing paragraphs.

viii. **Answering questions:** The Company will answer all substantial and relevant questions during the AGM through the "live" audio-and-visual webcast or "live" audio-only stream or would publish the responses to all substantial and relevant questions on Company's website and on SGXNET prior to the AGM, depending upon the number of questions that company receives.

ix. **Minutes of AGM:** The Company will, within one month after the date of the AGM, publish the minutes of the AGM on Company's website and on SGXNET, and the minutes will include the responses to substantial and relevant questions referred to above.

x. All documents and information relating to the business of the Meeting (including the Annual Report, this Notice of Meeting and the instrument appointing a proxy) have been published on the SGX website at the URL https://www.sgx.com/securities/company-announcements and the Company's website at https://www.sevaklimited.com/news.html.

Personal data privacy:

By submitting an instrument appointing the Chairman of the Meeting to attend, speak and vote at the Meeting and/or any adjournment thereof, a member of the Company (i) consents to the collection, use and disclosure of the member's personal data by the Company (or its agents) for the purpose of the processing and administration by the Company (or its agents) of the appointment of the Chairman of the Meeting as proxy for the Meeting (including any adjournment thereof) and the preparation and compilation of the attendance lists, minutes and other documents relating to the Meeting (including any adjournment thereof), and in order for the Company (or its agents) to comply with any applicable laws, listing rules, regulations and/or guidelines, and recording and transmitting images and voice recordings when broadcasting the proceedings of the Meeting through a live audio-visual webcast or live audio-only stream.

ADDITIONAL INFORMATION ON DIRECTORS SEEKING RE-ELECTION

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

The following additional information on Mr. Doraraj S and Mr. Tushar s/o Pritamlal Doshi who are seeking re-election as Directors at the Annual General Meeting to be held on 30 April 2021, is to be read in conjunction with their biographies on pages 11 and 12 of the Annual Report 2020.

Name of Director	**Doraraj S**	**Tushar s/o Pritamlal Doshi**
Date of Appointment	15 July 2016	15 July 2016
Date of last re-appointment (if applicable)	24 April 2019	30 April 2018
Age	71	54
Country of principal residence	Singapore	Singapore
The Board's comments on this appointment (including rationale, selection criteria, and the search and nomination process)	Upon the recommendation of the Nominating Committee, the Board approved the nomination of re-election of Mr Doraraj S after reviewing his experience and qualifications and is satisfied with the value that he will continue to contribute to the Board.	Upon the recommendation of the Nominating Committee, the Board approved the appointment of Tushar s/o Pritamlal Doshi after his experience and qualifications and is satisfied with the value that he will continue to contribute to the Board.
Whether appointment is executive, and if so, the area of responsibility	Non-Executive	Non-Executive
Job Title (e.g. Lead ID, AC Chairman, AC Member etc.)	Lead Independent Director, Chairman of Audit Committee and a member of Nominating and Remuneration Committees.	Independent Non-Executive Director, a member of Audit Committee and the Chairman of Nominating and Remuneration Committees.
Professional qualifications	LLB Honours University of London UK 1995 Barrister Lincoln's Inn UK 1999 Advocate and Solicitor Supreme Court of Singapore 2001 MBA Entrepreneurship Entrepreneurship Institute Australia 2007	Post Graduate Studies Western International University/USA 1992 B A Macalester College/USA 1990
Any relationship (including immediate family relationships) with any existing director, existing executive officer, the issuer and/or substantial shareholder of the listed issuer or any of its principal subsidiaries	None	None
Conflict of interest (including any competing business)	None	None

ADDITIONAL INFORMATION ON DIRECTORS SEEKING RE-ELECTION

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

Name of Director	Doraraj S	Tushar s/o Pritamlal Doshi
Working experience and occupation(s) during the past 10 years	Mr. Doraraj S has more than 40 years of Sales and Marketing experience in the area of Fire Safety and Security, in securing contracts and projects, in the Oil and Gas Industry including the Government Departments. 1982 to 2012 Sales & Marketing Director, Yen Lee Fireweld Pte Ltd 2012 to 2013 Legal Assistant, K Ravi Law Corporation 2013 to 2015 Legal Associate, M Rama Law Corporation 2015 to 2016 Legal Associate, S Skandarajah & Co. 2016 to 2017 Legal Associate, Jeyabalen and Partners, practicing civil and criminal law mainly in the area of Industrial accident, Motor Accident, Agreement disputes, Probate and Family Law 2017 Legal Associate, Thangavelu and Partners 2017 to Present Sole Proprietor, Raj Govin Law Practice 2012 to Present CoFounder and NonExecutive Director, Yen Lee Fireweld Pte Ltd 1996 to Present CoFounder and Non Executive Director, Nirul Sdn. Bhd. 2005 to Present CoFounder and Non Executive Director, Yen Lee Investment Pte Ltd	Mr. Tushar S/O Pritamlal Doshi ("Mr. Doshi") formal work experience began about 27 years ago in 1994 and some of the major highlights are as follows: In 1992, Mr. Doshi worked as a Consultant with Drake International, which was then one of the largest privately held Human Resource recruitment consultancy in the world. In 1994, Mr. Doshi worked in a sales and marketing capacity with Business World Services, which was the Steelcase Office Furniture Dealer for Singapore and Malaysia. In 1996, Mr. Doshi embarked on his entrepreneurial venture under the name of Tushiv International Pte Ltd. He began his trading business in agricultural commodities and computer peripherals and chemicals, and introduced a new concept in advertising called virtual advertising. Mr. Doshi was a founding Shareholder and Director of SearchWorks Pte Ltd in Singapore and Mumbai. He is also an Advisory Board Member of Tiara Furniture Systems, which has a 40 year old history in furniture hardware and modular kitchen and storage manufacturing based in India. Mr. Doshi has been very active with various non profit and social organisations and served in the following position: 1995 to Present – Singapore Gujarati Society – served in various capacities in the Management Committee and is currently serving as the Immediate Past President.

ADDITIONAL INFORMATION ON DIRECTORS SEEKING RE-ELECTION

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

Name of Director	**Doraraj S**	**Tushar s/o Pritamlal Doshi**
		2007 to Present – Jain International Trade Organization – Lifetime Patron. 2012 to 2014 and 2020 to Present – Singapore Indian Chamber of Commerce and Industry – Member of The Board of Directors. 2014 to Present – Inter Racial and Religious Confidence Circle with the Mountbatten Community Center – Committee Member. 2014 to Present – GOPIO Singapore (Global Organization of People of Indian Origin Singapore) – served in various capacities in the Management Committee and is currently serving as 2nd Vice President. 2015 to Present – Singapore Cricket Club – served in various Rules and Membership Sub Committee, Marketing & Communications, Member's Engagement, Billiards & Snooker and Wine Circle – Committee Member. 2018 to Present – SME Center@ Singapore Indian Chamber of Commerce and Industry – Honorary Member of The Board of Directors.
Undertaking submitted to the listed issuer in the form of Appendix 7.7 (Listing Rule 704(7))	Yes	Yes
Shareholding interest in the listed issuer and its subsidiaries?	No	No
Shareholding Details	Nil	Nil

ADDITIONAL INFORMATION ON DIRECTORS SEEKING RE-ELECTION

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

Name of Director	**Doraraj S**	**Tushar s/o Pritamlal Doshi**
Other Principal Commitments Including Directorships		
Past (for the last 5 years)	Nil	Director, IMAX Technologies Group Ltd Director, PT Tushiv Indonesia
Present	Directorships: • CoFounder and Non Executive Director, Nirul Sdn. Bhd. • CoFounder and Non Executive Director, Yen Lee Fireweld Pte. Ltd. • CoFounder and Non Executive Director, Yen Lee Investment Pte. Ltd. Principal Commitments: • Raj Govin Law Practice	Directorships: • Director, Tushiv International Pte. Ltd. • Director, Tushiv Trading Pte. Ltd. • Director, Prezzi Design Works Pvt. Ltd. • Director, iTechGenic Global Pte. Ltd. Principal Commitments: • Member, The Singapore Gujarati Society • Executive Committee Member, GOPIO Singapore • Director, Singapore Indian Chamber of Commerce & Industry • Member, Singapore Institute of Directors • Director, SME Centre@SICCI Pte. Ltd.
Information Required		
(a) Whether at any time during the last 10 years, an application or a petition under any bankruptcy law of any jurisdiction was filed against him/her or against a partnership of which he/she was a partner at the time when he/she was a partner or at any time within 2 years from the date he/she ceased to be a partner?	No	No

ADDITIONAL INFORMATION ON DIRECTORS SEEKING RE-ELECTION

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

Name of Director	Doraraj S	Tushar s/o Pritamlal Doshi
(b) Whether at any time during the last 10 years, an application or a petition under any law of any jurisdiction was filed against an entity (not being a partnership) of which he/she was a director or an equivalent person or a key executive, at the time when he/she was a director or an equivalent person or a key executive of that entity or at any time within 2 years from the date he/she ceased to be a director or an equivalent person or a key executive of that entity, for the winding up or dissolution of that entity or, where that entity is the trustee of a business trust, that business trust, on the ground of insolvency?	No	No
(c) Whether there is any unsatisfied judgment against him/her?	No	No
(d) Whether he/she has ever been convicted of any offence, in Singapore or elsewhere, involving fraud or dishonesty which is punishable with imprisonment, or has been the subject of any criminal proceedings (including any pending criminal proceedings of which he/she is aware) for such purpose?	No	No

ADDITIONAL INFORMATION ON DIRECTORS SEEKING RE-ELECTION

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

Name of Director	Doraraj S	Tushar s/o Pritamlal Doshi
(e) Whether he/she has ever been convicted of any offence, in Singapore or elsewhere, involving a breach of any law or regulatory requirement that relates to the securities or futures industry in Singapore or elsewhere, or has been the subject of any criminal proceedings (including any pending criminal proceedings of which he/she is aware) for such breach?	No	No
(f) Whether at any time during the last 10 years, judgment has been entered against him/her in any civil proceedings in Singapore or elsewhere involving a breach of any law or regulatory requirement that relates to the securities or futures industry in Singapore or elsewhere, or a finding of fraud, misrepresentation or dishonesty on his/her part, or he/she has been the subject of any civil proceedings (including any pending civil proceedings of which he/she is aware) involving an allegation of fraud, misrepresentation or dishonesty on his/her part?	No	No
(g) Whether he/she has ever been convicted in Singapore or elsewhere of any offence in connection with the formation or management of any entity or business trust?	No	No

ADDITIONAL INFORMATION ON DIRECTORS SEEKING RE-ELECTION

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2020

Name of Director	Doraraj S	Tushar s/o Pritamlal Doshi
(h) Whether he/she has ever been disqualified from acting as a director or an equivalent person of any entity (including the trustee of a business trust), or from taking part directly or indirectly in the management of any entity or business trust?	No	No
(i) Whether he/she has ever been the subject of any order, judgment or ruling of any court, tribunal or governmental body, permanently or temporarily enjoining him/her from engaging in any type of business practice or activity?	No	No
(j) Whether he/she has ever, to his/her knowledge, been concerned with the management or conduct, in Singapore or elsewhere, of the affairs of:		
(i) any corporation which has been investigated for a breach of any law or regulatory requirement governing corporations in Singapore or elsewhere; or	No	No
(ii) any entity (not being a corporation) which has been investigated for a breach of any law or regulatory requirement governing such entities in Singapore or elsewhere; or	No	No
(iii) any business trust which has been investigated for a breach of any law or regulatory requirement governing business trusts in Singapore or elsewhere; or	No	No

Name of Director	Doraraj S	Tushar s/o Pritamlal Doshi
(iv) any entity or business trust which has been investigated for a breach of any law or regulatory requirement that relates to the securities or futures industry in Singapore or elsewhere, in connection with any matter occurring or arising during that period when he/she was so concerned with the entity or business trust?	No	No
(k) Whether he has been the subject of any current or past investigation or disciplinary proceedings, or has been reprimanded or issued any warning, by the Monetary Authority of Singapore or any other regulatory authority, exchange, professional body or government agency, whether in Singapore or elsewhere?	No	No

SEVAK LIMITED
(Incorporated in Republic of Singapore)
(Company Registration Number: 199304568R)

(Please see notes overleaf before completing this Form)

A printed copy of this proxy form will NOT be dispatched to shareholders.

IMPORTANT

1. The Annual General Meeting ("Meeting') is being convened by electronic means pursuant to the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies (as amended), Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Order 2020. Due to the current COVID-19 restriction order, a member will not be able to physically attend the Meeting. A member (including Relevant Intermediary*) must appoint the Chairman of the Meeting as proxy to vote on his/her/it behalf at the Meeting if such member wishes to exercise his/her/its voting rights at the Meeting.
2. Alternative arrangements relating to attendance at the Annual General Meeting via electronic means (including arrangements by which the meeting can be electronically accessed via live audio-visual webcast or live audio-only stream), submission of questions to the Chairman of the Meeting in advance of the Annual General Meeting, addressing of substantial and relevant questions at the Annual General Meeting and voting by appointing the Chairman of the Meeting as proxy at the Annual General Meeting, are set out in the notice of the Annual General Meeting dated 8 April 2021 which may be accessed at the Company's website at the URL https://www.sevaklimited.com/news.html, and will also be made available on the SGX website at the URL https://www. https://www.sgx.com/securities/company-announcements.
3. For investors who have used their Central Provident Fund ("CPF") monies to buy shares in the capital of Sevak Limited, this Circular is forwarded to them at the request of their CPF Approved Nominees and is sent solely FOR INFORMATION ONLY.
4. This Proxy Form is not valid for use by CPF Investors and shall be ineffective for all intents and purposes if used or purported to be used by them.
5. CPF investors who wish to attend the Meeting as an observer must submit their requests through their CPF Approved Nominees within the time frame specified. If they also wish to vote, they must submit their voting instructions to the CPF Approved Nominees within the time frame specified to enable them to vote on their behalf.

I/We ______________________________ (name)

of ______________________________ (address)
being a member/members of Sevak Limited ("**Company**"), hereby appoint the Chairman of the meeting as my/our proxy/proxies to attend and vote for me/us on my/our behalf, at the Annual General Meeting ("**AGM**") of the Company to be held via electronic means on Friday, 30th April, 2021 at 11:30 a.m. and at any adjournment thereof.

I/We direct my/our proxy/proxies to vote for or against, or abstain from voting on the resolutions to be proposed at the AGM as indicated hereunder. If no specific direction as to voting is given, the proxy/proxies will vote or abstain from voting at his/her discretion.

No.	Ordinary Resolutions	For	Against	Abstain
	Ordinary Business			
1	Directors' Statement and Audited Financial Statements for the year ended 31 December 2020			
2	Re-election of Mr. Doraraj S as a Director of the Company			
3	Re-election of Mr. Tushar s/o Pritamlal Doshi as a Director of the Company			
4	Approval of Directors' fees amounting to S$79,000 for the year ended 31 December 2020			
5	Re-appointment of Moore Stephens LLP as Auditors			
	Special Business			
	Ordinary Resolution: Share Issue Mandate pursuant to Section 161 of Companies Act and Rule 806 of Catalist Rules			
6	Share Issue Mandate			
	Special Resolution: Share Issue Mandate pursuant to Section 161 of Companies Act and Rule 806(2)(b) of Catalist Rules			
7	Share Issue Mandate			
	Ordinary Resolution			
8	Authority to issue shares under the 2014 Employee Stock Option Plan			
9	Authority to issue shares under the Sevak Performance Share Plan 2021			

* Voting will be conducted by poll. If you wish the Chairman of the Meeting as your proxy to cast all your votes "For" or "Against" a resolution, please indicate with an "X" in the "For" or "Against" box provided in respect of that resolution. Alternatively, please indicate the number of votes "For" or "Against" in the "For" or "Against" box provided in respect of that resolution. If you wish the Chairman of the Meeting as your proxy to abstain from voting on a resolution, please indicate with an "X" in the "Abstain" box provided in respect of that resolution. Alternatively, please indicate the number of ordinary shares that the Chairman of the Meeting as your proxy is directed to abstain from voting in the "Abstain" box provided in respect of that resolution. **In the absence of specific directions in respect of a resolution, the appointment of the Chairman of the Meeting as your proxy for that resolution will be treated as invalid.**

Dated this ________ day of ______________________ 2021

Total number of Shares held:	
(a) Depository Register	
(b) Register of Shareholders	

____
Signature(s) of Member(s)
or Common Seal of Corporate Member

*** IMPORTANT: PLEASE READ NOTES OVERLEAF**

Notes:

1. Please insert the total number of Shares held by you. If you have Shares entered against your name in the Depository Register (as defined in Section 81SF of the Securities and Futures Act, Chapter 289), you should insert that number of Shares. If you have Shares registered in your name in the Register of Members, you should insert that number of Shares. If you have Shares entered against your name in the Depository Register and Shares registered in your name in the Register of Members, you should insert the aggregate number of Shares entered against your name in the Depository Register and registered in your name in the Register of Members. If no number is inserted, the instrument appointing a proxy or proxies shall be deemed to relate to all the Shares held by you.

2. Due to the current COVID-19 situation in Singapore, a member will not be able to attend the AGM in person. A member (whether individual or corporate) must appoint the Chairman of the Meeting as his/her/its proxy to attend, speak and vote on his/her/its behalf at the AGM if such member wishes to exercise his/her/its voting rights at the AGM. This proxy form may be accessed at the Company's website at https://www.sevaklimited.com/news.html and will also be made available on the SGX website at the URL https://www.sgx.com/securities/company-announcements. Where a member (whether individual or corporate) appoints the Chairman of the Meeting as his/her/its proxy, he/she/it must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the form of proxy, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid.

   CPF/SRS investors who wish to appoint the Chairman of the Meeting as proxy should approach their respective CPF Agent Banks or SRS Operators to submit their votes at least seven (7) working days before the AGM (i.e. by 5 p.m. on 20 April 2021) in order to allow sufficient time for their respective relevant intermediaries to in turn submit a proxy form to appoint the Chairman of the Meeting to vote on their behalf by the cut-off date.

3. The Chairman of the Meeting, as proxy, need not be a member of the Company.

4. The instrument appointing the Chairman as a proxy, which can be assessed at the SGX website at https://www.sgx.com/securities/company-announcements or the Company's website at https://www.sevaklimited.com/news.html, must be submitted to the Company in the following manner:

   a. If electronically, be submitted via email at sevak-agm-egm@complete-corp.com; or

   b. if submitted by post, be deposited at the office of Company's electronic AGM service provider, Complete Corporate Services Pte Ltd, at 10 Anson Road, #29-07 International Plaza, Singapore 079903

   in either case, by no later than 11:30 a.m. on 27 April 2021, being 72 hours before the time fixed for the holding of the AGM.

   A member who wishes to submit an instrument of proxy must first download, complete and sign the proxy form, before submitting it by post to the address provided above, or before scanning and sending it by email to the email address provided above.

   In view of the current COVID-19 situation and the related safe distancing measures, members are strongly encouraged to submit completed proxy forms electronically via email.

5. Where an instrument appointing the Chairman of the Meeting as proxy submitted by email, it must be authorised in the following manner, failing which the instrument may be treated as invalid:

   a. by way of the affixation of an electronic signature by the appointor or his/her duly authorised attorney or, as the case may be, an officer or duly authorised attorney of a corporation; or

   b. by way of the appointor or his/her duly authorised attorney or, as the case may be, an officer or duly authorised attorney of a corporation signing the instrument under hand and submitting a scanned copy of the signed instrument by email.

6. The Company shall be entitled to reject the instrument appointing the Chairman of the Meeting as proxy if it is incomplete, improperly completed or illegible or where the true intentions of the appointor are not ascertainable from the instructions of the appointor specified in the instrument appointing the Chairman of the Meeting as proxy (including any related attachment). In addition, in the case of a member whose Shares are entered in the Depository Register, the Company may reject any instrument appointing the Chairman of the Meeting as proxy if the member, being the appointor, is not shown to have Shares entered against his name in the Depository Register as at 72 hours before the time appointed for holding the Annual General Meeting, as certified by The Central Depository (Pte) Limited to the Company.

A "relevant intermediary" means:

(a) a banking corporation licensed under the Banking Act (Cap. 19) of Singapore or a wholly-owned subsidiary of such a banking corporation, whose business includes the provision of nominee services and who holds shares in that capacity;
(b) a person holding a capital markets services licence to provide custodial services for securities under the Securities and Futures Act (Cap. 289) of Singapore and who holds shares in that capacity; or
(c) the Central Provident Fund Board established by the Central Provident Fund Act (Cap. 36) of Singapore, in respect of shares purchased under the subsidiary legislation made under that Act providing for the making of investments from the contributions and interest standing to the credit of members of the Central Provident Fund if the Board holds those shares in the capacity of an intermediary pursuant to or in accordance with that subsidiary legislation.

7. PERSONAL DATA PRIVACY:

   By submitting an instrument appointing the Chairman of the Meeting as proxy, the member accepts and agrees to the personal data privacy terms set out in the Notice of AGM dated 8 April 2021.

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